ATTN: MERCHANT PAYMENT UNIT
Ms Norhayati Mohamed Nor/Emily Phua

Email: merchanthelpdesk@alliancefg.com

MERCHANT NAME :

Date :

RE: REFUND TRANSACTION_ (TC 1006 REFUND)

NO	MERCHANT ID	CARD NUMBER	TRANSACTION AMOUNT(MYR)	REFUND AMOUNT(MYR) TO BE REFUNDED	TRANSACTION DATE (dd/mm/yyyy)	TRANSACTION ID	APPROVAL CODE	REMARKS
Example:	*00012345678*	*442233XXXXXX2210*	*1100.00*	*1100.00*	*12/05/2021*	*reference number*	*123456 (6 gidits)*	*reason*
1								
2								
3								
4								
5								
6								
7								
8								
9								
10								
TOTAL (MYR)			0.00	0.00				

Please choose your preference payment method:

1. ☐ Debit from my Alliance Bank Malaysia Berhad Saving or Current Account: A/C: ______________________

2. ☐ IBG or bank in Alliance Bank Account 140820760003467 (Kindly attached the bank in slip)

Thank you.

Yours faithfully,

Company Stamp & Signature
Contact Person:
Tel No:
Fax No:

**** Please attach the relevant sales slips and settlement report. ** For transactions which settle more than 7 calendar days will hold payment for 6 months.**
** Signature must be Company Current account and/ or Merchant Application Authorised Signatories. If not, we need the merchant to issue a Board Resolution for the new Authorised Signatories on this Refund and Undercharged Process.