ALLIANCE BANK
Alliance Bank Malaysia Berhad 198201008390 (88103-W)

ALLIANCE ISLAMIC BANK
Alliance Islamic Bank Berhad 200701018870 (776882-V)

BizSmart®

SERVICE REQUEST FORM

COMPANY INFORMATION		
Company Name		CIF: (For Bank Use)

I/We would like the Bank to perform the following request for BizSmart® with immediate effect.

A. USER MAINTENANCE

User Details	**User ID:**	**Name:**	**IC No:**
Request Type	☐ **1. Regenerate Password** [ePIN will be sent to registered Email] ☐ **2. Update Mobile No.:** _____ ☐ **3. Update Email Address:** _____ ☐ **4. Delete User**	**5. Create New User** as: ☐ **System Administrator** Note 1 ☐ **System Authoriser** Note 1 ☐ **Maker** Note 2 ☐ **Authoriser** Note 2 ☐ **Observer** Note 2 ☐ *Others (User Group):* Note 2 _____ **Mobile No.:** _____ **Email Address:** _____ **[Optional] Hardware Token: Yes** ☐ **No** ☐ *By default, user will be assigned with Mobile Token. Hardware Token is chargeable at RM70 per token	**6. Link User to access the above company** as: [applicable for existing user ID only] ☐ **System Administrator** Note 1 ☐ **System Authoriser** Note 1 ☐ **Maker** ☐ **Authoriser** ☐ **Observer** ☐ *Others (User Group):* _____ ☐ **7. Other Request** *(please specify)*: _____ _____
	Note 1 Applicable for Self-Manage Profile only	Note 2 Applicable for Bank-Manage Profile only	

B. CORPORATE MAINTENANCE

Please tick [✓] for any of the following requests

☐ **Link/Delink Account**

No.	Account Number Current Account/Fixed Deposit Account/Loan Account / Business Credit Card	Link	Delink	Please specify 'User Group' - Applicable for Bank-Manage Profile only (Example: Maker, Authorizer, Observer, HRMaker, AuthorizerPayroll), or **ALL** for all user groups)
1		☐	☐	
2		☐	☐	

☐ **Link Merchant ID:** _____

☐ **Change of Alliance BizSmart® Module** [For existing Alliance BizSmart® Transactional Module customers ONLY]

☐ SME & Sole Proprietor (Standard) – SMESTD001	☐ Corporate & Commercial (Standard) – ZSTD001	☐ Others:

☐ **Update Contact Person Details / BizSmart® Mailing Address** [non-P.O. Box address]

☐ **Update Daily Corporate Limit Maintenance** [Up to maximum limit of RM50 million]

Single Payment: RM	Bulk Payment: RM

☐ **Update Designated Account Number** [For debiting of internet banking charges]**:**

					0	**0**	**1**								

Hardware Token Request [Charges will be debited from the designated account – RM70 per new token]

☐ **New Token Request:** _____Token(s)

☐ **New Token Request:** _____Token(s) for existing user – User ID 1: _____ User ID 2: _____ User ID 3: _____

☐ **Token Replacement:** _____Token(s) for existing user – User ID 1: _____ User ID 2: _____ User ID 3: _____

☐ **Pre-Account Registration – Favourite Account** [Please attach a separate sheet of paper for additional account]

Beneficiary Preferred Name	Beneficiary Bank	Beneficiary/Biller Name	Beneficiary Account/ Card/Bill Account No	Request
				☐ Pay to Alliance Bank Account ☐ Pay to Other Bank's Account (IBG) ☐ DuitNow Transfer (Instant Transfer/Pay to account) ☐ Pay Bills/Card

☐ **Termination of Alliance BizSmart® Online Banking**

☐ **Other Request** *(please specify)*: _____

AUTHORISED SIGNATORY(IES)			**FOR BANK USE**	
			Verified By:	
Name:	**Name:**	**Company Stamp**	**Name:**	**Branch Stamp**