

ALLIANCE Speak Up

Alliance Banking Group (“ALLIANCE”) is committed to maintain the highest possible standards of ethical, moral and legal conduct within its organization, business and operational undertakings.

Fraud and misconduct has a negative impact on ALLIANCE’s workplace and reputation. By reporting such incidents, you can help ensure ALLIANCE continues to be a safe, ethical and moral place to work.

Examples of misconducts, wrongdoings or irregularities include, but are NOT limited to the following:

- Any unlawful act, whether criminal or civil in nature
- Fraud, corruption or bribery
- Misuse of position or information
- Profiteering as a result of insider knowledge
- Theft or embezzlement
- Forgery or alteration of any documents belonging to ALLIANCE, customers, other financial institutions or agents of ALLIANCE.

If you are aware of any of the above misconducts committed or about to be committed in ALLIANCE, you are encouraged to report the incidents to a dedicated director of ALLIANCE who is responsible for addressing fraud and misconduct.

ALLIANCE provides the following channels to make a report:

Postal (please mark your sealed envelope “Strictly Private and Confidential)

The Chairman of Group Audit Committee c/o Group Internal Audit
27th Floor, Menara Multi-Purpose,
Capital Square,
8 Jalan Munshi Abdullah,
50100 Kuala Lumpur.

Email: GACChairman@alliancefg.com

Additionally, the following external reporting channels can also be used to make a report;

Bank Negara Malaysia

Website: www.bnm.gov.my
Tel : 1-300-88-5465 (1-300-88-LINK)
Fax: 603 2174 1515
Email: bnmtelelink@bnm.gov.my

Securities Commission Malaysia

Consumer & Investor Office
Tel: 603 6204 8999
Fax: 603 6204 8991
Email: aduan@seccom.com.my



Please make your report by providing as much information as possible, including but are not limited to the following:

- Details of the person(s) involved (name and position of the person(s) including witnesses (if any));
- Details of the incident (nature, where, when and how the incident occurred);
- Other relevant information;
- Any supporting documents or evidence (if available)
- If you wish to disclose your identity, please give your name and contact.

Your identity is protected and will be kept confidential by ALLIANCE, to the extent feasible and permissible under the law and unless you choose to reveal it. ALLIANCE provides an option for you to disclose your identity or remain anonymous.