

SERVICE REQUEST FORM BORANG PERMOHONAN PERKHIDMATAN

Company Information / Maklumat Syarikat

Company Name / Nama Syarikat

We would like the Bank to perform the following request for BizSmart® with immediate effect.

Kami ingin memohon pihak Bank untuk melaksanakan permohonan berikut untuk BizSmart® dan berkuat kuasa dengan serta-merta.

A. USER MAINTENANCE

User Info:	Request type:				
Name:	<input type="checkbox"/> 1. Regenerate Password (ePIN will be sent to registered Email.)	<input type="checkbox"/> 2. Update Mobile No/ Email as below:	3. Link User to access the above company as: <input type="checkbox"/> Payment Maker <input type="checkbox"/> Payment Authoriser <input type="checkbox"/> Observer <input type="checkbox"/> System Administrator <input type="checkbox"/> System Authoriser <input type="checkbox"/> Others:	4. Create New User as: <u>Self Manage:</u> <input type="checkbox"/> System Administrator <input type="checkbox"/> System Authoriser <u>Bank Manage:</u> <input type="checkbox"/> Payment Maker <input type="checkbox"/> Payment Authoriser <input type="checkbox"/> Others: Required information: Email:	<input type="checkbox"/> 5. Delete User
I.C. No.:					
User ID:					
Mobile Number:					

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I.C. No.:					
User ID:					
Mobile Number:					

**Please attach a separate sheet of paper for additional users.

B. CORPORATE MAINTENANCE

Please tick [✓] for any of the following request. *Sila tandakan [✓] untuk perkhidmatan yang ingin dipohon.*

Link Account
 Delink Account
 Link Merchant ID
 Delink Merchant ID

Account/ID No.1	Account/ID No.2	Account/ID No.3
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Change of Alliance BizSmart® Module (For Existing Alliance BizSmart® Transactional Module customers ONLY)

<input type="checkbox"/> BizSmart® SME Solution (Only for SME & Sole Proprietor)	<input type="checkbox"/> Standard Package	<input type="checkbox"/> Others:
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Update BizSmart® Mailing Address Request (We cannot deliver to P.O. Box address)

Token Related Request

Additional Token Request: ____ Token(s) (By ticking this option, Bank is authorised to debit RM70 per token from designated account)

Token Replacement: ____ Token(s) (By ticking this option, Bank is authorised to debit RM50 per token from designated account)

The token replacement request is for the following user:

1.	Name:	I.C. No.:	User ID:
2.	Name:	I.C. No.:	User ID:

New Daily Corporate Limit Maintenance

Non – Trade: RM	Bulk Payment: RM
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Pre-Account Registration (Please attach a separate sheet of paper for additional account)

Beneficiary Preferred Name	Beneficiary Bank	Beneficiary/Biller Name	Beneficiary Account/ Card/Bill Account No	Request
				<input type="checkbox"/> Alliance Bank to Alliance Bank's Account <input type="checkbox"/> Alliance Bank to Other's Bank Account <input type="checkbox"/> DuitNow (Pay to Account/Instant Transfer) <input type="checkbox"/> Pay Bills/ Card

AUTHORISED SIGNATORY(IES)		
Name:	Name:	Company Stamp

FOR BRANCH USE	
Company CIF:	
Verified By:	
Name:	Branch Stamp