

# **Al-Ikhsan Sports/MyDebit “SCORE BIG” Contest**

## **Terms & Conditions**

**CAMPAIGN**



**ALLIANCE BANK**

Alliance Bank Malaysia Berhad (88103-W)

## Organizer & Qualifications

1. **Al-Ikhsan Sports/MyDebit "SCORE BIG"["Contest"]** is jointly organized by Al-Ikhsan Sports Sdn Bhd (415771-P) dan Payments Network Malaysia Sdn Bhd (836743-D) [collectively referred to as "**The Organizer**"] and is open to permanent residents in Malaysia or Malaysian citizens with a valid identity card during the Contest Period ["**Participant**"].
2. Individuals listed below are not eligible to participate in this Contest:
  - Employees of the Organizer [including its associates, subsidiaries or related thereto] and their immediate family members [children, parents, siblings, including spouses]; and/or
  - Representatives, employees and/or the advertising agencies or promotional agencies of the Organizer [including its associated and related companies], and their immediate family members [children, parents, siblings, spouses].

## Contest Period & Entry Criteria

3. This Contest will commence from 15<sup>th</sup> November 2018 until 28<sup>th</sup> February 2019 at 11:59 PM (Malaysian Time) ["**Contest Period**"]. Any entries received beyond the Contest Period will be rejected and deemed invalid.
4. Note: All entries/transactions ("**Transaction Slip**") must be made using Alliance MyDebit automated teller machine ("**ATM**") card. Only Transaction Slip that dated within the Promotion Period is accepted.
5. The Organizer reserves the right to amend, extend or terminate the Contest including the Contest Period at its sole and absolute discretion without prior notice.
6. Only purchases of RM150 and above at any Al-Ikhsan Sports outlets using MyDebit ATM card as mode of payment is eligible as valid entry for this Contest ["**Proof of Purchase**"].
7. Participant must submit their entries via WHATSAPP ["**Contest Mechanism**"]
  - How to Participate:
    - o Each valid and complete entry must contain the following information (during submission)
      - i. Take a photo of MyDebit TRANSACTION SLIP (in a clear and full image) with purchases from Al-Ikhsan Sports;
      - ii. NOTE: To keep the MyDebit contactless Transaction Slip (original) as Proof of Purchase.
    - o Submit your entry via WhatsApp to 016 267 9639.
    - o Participant will receive a reply message (contest questions, privacy notice) via WhatsApp within 24 hours (during weekdays) and Participant is required to reply with the correct answer along with the Participant's personal particulars in order to be eligible.
    - o Participant who are shortlisted as contest winner ("**Winner**") must submit the original copy of MyDebit Transaction Slip as Proof of Purchase prior to prize redemption. Failure to do so will result in the cancellation of prize won by the Winner.
8. Each Participant may send more than ONE (1) entry. Each ONE (1) transaction slip with purchase of RM150 and above made via MyDebit ATM card is eligible as ONE (1) entry and can only be used once. The entry will be disqualified if the same Transaction Slip is used for more than ONE (1) time.
9. Each Participant (if selected as a Prize Winner) is only eligible to win ONE (1) Prize throughout the Contest Period.
10. Prizes are not exchangeable for cash. The Organizer shall be entitled to replace the prize with other prize of the same value without prior notification at its sole and absolute discretion. The Organizer, its agencies, affiliates, and sponsors and their representatives shall not be liable for any defects or misuse of the prize, claims, liabilities, losses or damages in connection with this Contest.
11. Participant is required to provide valid identification document during or prior to prize redemption for Participant/Winner verification process. This is to verify the identity of the Participant/Winner. Proof of purchase which is not readable, faded, or damaged will be deemed invalid and will be disqualified.
12. Contest Winner will be selected based on the following process:
  - Each valid entry utilizing MyDebit ATM card with the correct answer and complete details will be deemed as a valid contest entry.
  - Winners' selection: total (valid) serial numbers divided by the quantity of prizes allocated for this contest. Note: Total contest prizes are **THREE HUNDRED FORTY NINE (349)**.
  - For example: the total (valid) serial numbers allocated are 3141; therefore the serial number will be divided by 349. Participant with the serial number in multiple of 9, such as 9, 18, 27, 36, etc will be shortlisted as the contest prize winners.
  - If the divided sum leads to a decimal number, this number will be rounded down to a lower number for Winners' selection ("**Selected Participants**").

## Contest Prizes and Prize Redemption

- Grand Prize: A trip to California, USA (5 days 4 nights, Full Expense Trip to Disney Adventure Land with Pocket money) x 1 winner

- 1<sup>st</sup> Prize: Apple iPhone XS 64GB x 5 winners
- 2<sup>nd</sup> Prize: LG Smart TV 65" UHD HDR x 5 winners
- 3<sup>rd</sup> Prize: Sony Playstation 4 (PS4) 1TB set; inclusive of Gaming Monitor (24") x 1, Gaming Controller x 1, and FIFA19 Jersey for 3 winners
- 4<sup>th</sup> Prize: ADIDAS football boot (NEMEZIZ 18+ FIRM GROUND BOOTS) x 5 winners
- Consolation prize: RM50 Al Ikhsan cash voucher x 330 winners

13. All decisions made by the Organizer in connection with the Contest including but not limited to the selection of Winner and the Contest Prizes are final, conclusive and binding. Any correspondences, inquiries, appeals or objections from the Participant shall not be entertained.
14. The Selected Participant will be contacted by the Organizer based on the contact information supplied during their submission process.
15. In the event that the Selected Participant cannot be contacted after **three (3) attempts** for three (3) consecutive days (during working hours, Monday - Friday). The Organizer reserves the right to disqualify the Selected Participant's eligibility and shall select the next qualified Participant.
16. Winner must claim their Contest Prizes within **ONE (1) MONTH** after being notified by the Organizer (via SMS or any other communication channels). In the event the Winner fails to claim their prize or nominate a representative within the stipulated time, the Organizer reserves the right to forfeit the Contest Prizes and award the Contest Prizes to the next Winner. Winner must present a valid identification document to redeem/receive their prize.
17. Winner that require a representative to claim their prize(s) on their behalf must ensure that their representative provide an authorization letter issued by the Winner together with a copy of the Winner valid identification document.
18. Winner who are below the age of 18 must be accompanied by their parents/legal guardian during the prize giving ceremony.
19. Contest Prizes are subject to terms and conditions as specified by the travel agency or electronics supplier. To the extent permitted by the law, the organizer, its agencies, affiliates and sponsor shall not be liable for any cancellation, deferment or delay to the Contest Prizes in the event of unforeseen circumstances from the vendor or the third party supplier.
20. The organizer will not be responsible for any complaints with regard to the quality nor the quantity of the Contest Prizes after the Contest Prizes being awarded to Winner.
21. Winner shall be solely and fully borne all payment or expenses such as registration fee, insurance and any taxes in connection with this Contest/Contest Prizes.
22. The Organizer reserves the right to delay prize giving date and venue to a different date in the event of any unforeseen circumstances that might occur.
23. The pictures of the Contest Prizes shown in any advertisement, promotion, and other materials in connection to this Contest are for illustrative purpose only, and cannot in anyway portray the exact prizes.
24. Prize giving ceremony is subjected to the availability of the contest prizes and shall be informed by the Organizer from time to time.

#### **Rights of the Organizer**

25. By participating in this Contest, the Participant give their consent to the Organizer to publish and use their names, and images submitted to the Organizer for advertising, marketing, publicity and/or any other purpose, without any prior notice nor compensation to the Participant/Winner. Winner shall not be entitled to claim ownership or other forms of compensation on the materials.
26. The Organizer reserves the right to substitute the Contest Prizes with other prizes of equal value without prior notice.
27. If for any reason this Contest is unable to proceed as planned for reasons (and not limited) such as computer virus, hacking, unauthorized intervention, fraud, technical failure, or any other reason beyond the reasonable control; the Organizer reserves the right, in its absolute discretion, to disqualify any individual who disrupts the Contest participation process and/or revokes, terminates, modifies, or suspends this Contest.
28. The Organizer at its sole discretion may remove and/or disqualify any Participant and/or entries if found (in the Organizer's discretion) or suspected of cheating/hacking/tampering with the Contest submission process, the operation of this Contest or in violation of any Terms and Conditions of the Contest.
29. The Organizer reserves the right to amend the Contest Terms and Conditions at any time at its sole and absolute discretion without prior notice.
30. In addition to these Terms and Conditions, any other regulations or rules of the Contest as stated at [www.al-ikhsan.com](http://www.al-ikhsan.com) or otherwise, shall also bind all participants and their participation in this Contest.

31. In the event of any inconsistency between these Terms and Conditions and any terms contained in any promotional materials for this Contest, the terms contained at [www.al-ikhsan.com](http://www.al-ikhsan.com) shall prevail.
32. Unless stated otherwise, all transportation cost, internet charges, personal costs and/or any other costs, fees and/or any kind of expenses incurred by the Participant in connection with this Contest (whether for the purpose of joining, participating in or receiving any benefit or prizes from the Contest) shall be borne solely by the Winner/Participant. The Organizer, its affiliates or authorized agents shall accept no responsibility whatsoever for these costs/charges/fees/expenses.
33. The Organizer, its affiliates or authorized third parties shall accept no liability for any entries that are lost, damaged, delayed, or caused by any technical error.

#### **Liability & Responsibility**

34. Participant and Winner shall assume full liability and responsibility in any case for any liabilities, unexpected events, injuries, damages, claims or accidents (including death) due to their participation in this Contest and/or redemption and/or use of the Contest Prizes and agree to release the Organizer and its agencies from any claim whatsoever for any injuries, accidents, loss of life or loss of economy and others.
35. To the fullest extent permitted by law, in no event shall the Organizer or any of its officers, employees, representatives and/or agents (including any third party agencies that deal with the Organizer for the purposes of this Contest) be liable for any loss or damage (including loss of income, profits or goodwill or indirect damages, incidental, consequential, exemplary, punitive or special damages of any party including third parties) howsoever arising whether in contract, tort, negligence or otherwise in connection with this Contest, although the Organizer has been advised of the possibility of such damages in advance, and all such damages that are expressly excluded.
36. By participating in this Contest, the Participant agrees to comply with all the decisions made by the judges and agrees unconditionally to these Terms & Conditions of this Contest and all decisions made by the Organizer.
37. All decisions made by the Organizer in connection with the Contest are final, conclusive and binding.
38. In the event of any inconsistency between the Terms and Conditions in Bahasa Malaysia and English, the terms in English shall prevail.
39. These Terms and Conditions are governed by Malaysian laws and under the exclusive jurisdiction of the courts of Malaysia.

#### **Privacy Notice**

40. By participating in the Contest, the Participant and the Winner give their consent to and authorize the Organizer to collect, store, use, process their names, masked Identification Numbers (IC) and other particulars ("Personal Data") for the purpose of running the Contest, including but not limited to announcing and publishing Personal Data and/or photos of the Participant/Winner at the Organizer's website for advertising and publicity purposes.
41. By participating in this Contest and submitting of Personal Data to the Organizer, the Participant and the Winner agree that the Organizer processes their personal information of the Participant for the Contest related purposes only and to protect such information as set out below. This section also outlines the rights of Participant on data protection, and information to contact the Organizer.
42. The Organizer may use a third party service to process the Participant's Personal Data. All such third parties are contractually obligated, not to use the Participant's Personal Data in any other than way that stated herein.
43. Under the laws of Malaysia, the rights of Participant includes:
  - a. The rights to withdraw consent for the use of Personal Data at any time by contacting the Organizer at the address mentioned below by providing the Organizer with the Participant's name and email address for removal of the said Personal Data;
  - b. The rights to obtain a copy of the Personal Data which the Organizer hold; and
  - c. The rights to correct inaccurate Personal Data.
44. The Participant may call the Organizer's helpline line at +603-7802 8928 for any info pertaining to data protection or legal rights.
45. The Organizer will take reasonable precautions to keep Participant's Personal Data secure, and requires third party processors to do the same. However, the Organizer may disclose the Participant's Personal Data if required by law, search warrant, subpoena or court order.
46. For the purpose of Clause 40 - 45, all Personal Data relating to this Contest shall be governed and dealt in accordance with the Personal Data Protection Act 2010 and all other applicable laws in Malaysia.

[END]