FAQ for Alliance BizSmart® eTrade

1. **What is the Alliance BizSmart® eTrade?**
   Alliance BizSmart® eTrade is a Trade application service provided via Alliance BizSmart® Online Banking and Alliance BizSmart® Mobile.

2. **What are the types of Trade products available via BizSmart® eTrade?**
   Ringgit Malaysia Bankers Acceptance and Trust Receipts application are currently available via BizSmart® eTrade.

3. **What are the benefits of using BizSmart® eTrade?**

Fast Submission	–	Submit your Trade application and upload your supporting documents online anytime anywhere.
Fast Approval	–	Same day approval for transactions submitted before 12 noon.
Fast Disbursement	–	Approved trade proceeds will be credited into the Alliance account within 24 hours of approval.

4. **What is the eligibility and minimum requirement for BizSmart® eTrade?**
   Customers would need to have an existing Alliance Bank Trade Finance facility and have subscribed to Alliance BizSmart® Online Banking (Transactional Module).

5. **How do I apply for Trade Finance facility and Alliance BizSmart Online Banking?**
   Kindly apply at <www> or contact our Customer Service at 1-300-80-3388 / +603-5624 3888 for more information.

6. **Am I required to submit a Bankers Acceptance (BA) draft and application/ financing request form to the Bank?**
   No. A physical BA draft and application form is not required for eBA submission via Alliance BizSmart Online Banking. eTrade submission will generate new BA draft.

7. **I have applied for eTrade (eBA/ eTR) via Alliance BizSmart® Online Banking, can I still submit my BA/TR application over the counter?**
   Yes.

8. **Are there any maximum number of invoices allowed per eTrade transaction?**
   Up to 5 invoices are allowed per eTrade transaction.

9. **Whom can I contact for assistance on eTrade transaction?**
   You may contact your dedicated Trade Sales Manager or Relationship Manager for assistance.