User Guide For BizSmart®
Mobile Access Self-Termination –
(Unbind Mobile Device)
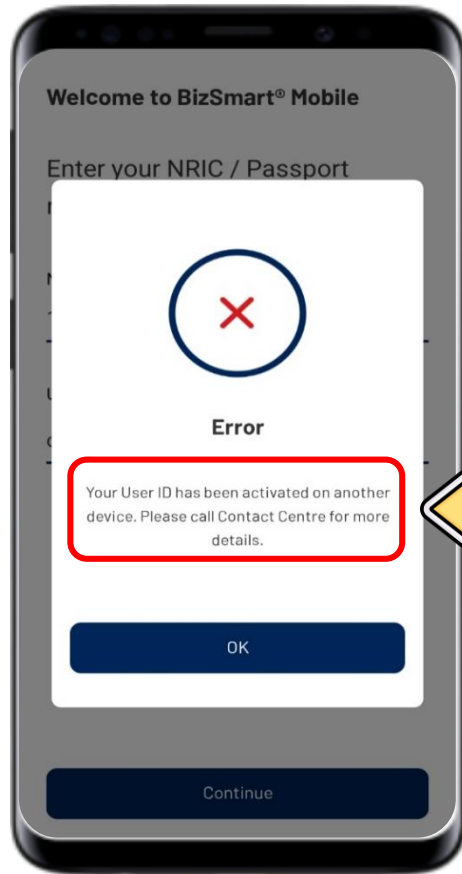
Mobile Access Self-Termination (Unbind Mobile Device)

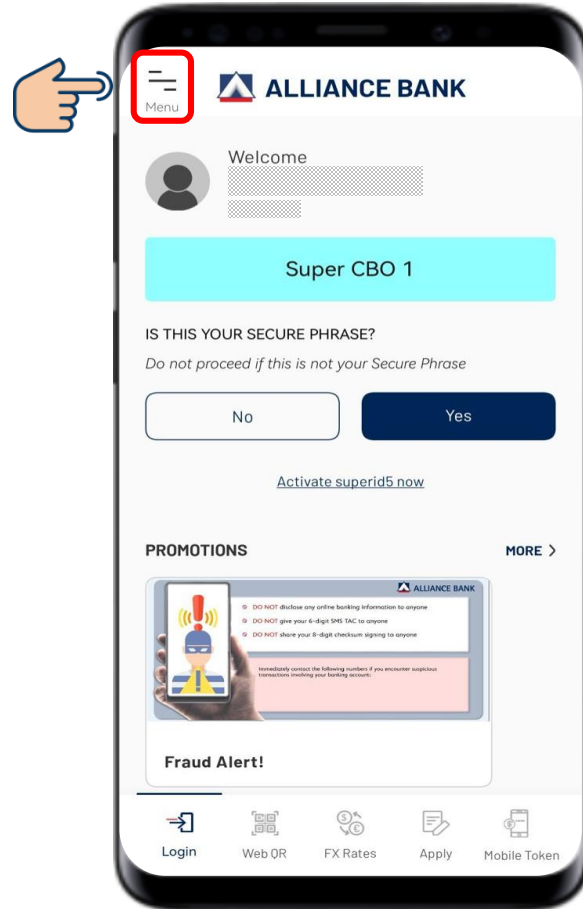Corporate Back Office (CBO) users

Corporate Front Office (CFO) users

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Important: Error Message if your User ID has been activated on another mobile device
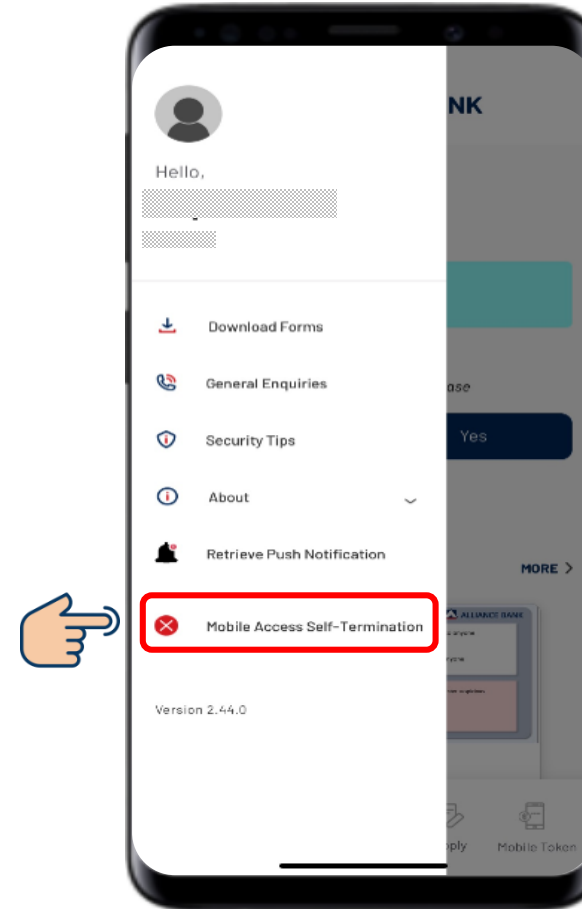

- Each User ID can only be activated on one mobile device to protect your online banking access

- In order to change your mobile access to another device, you are required to terminate your access on your existing device

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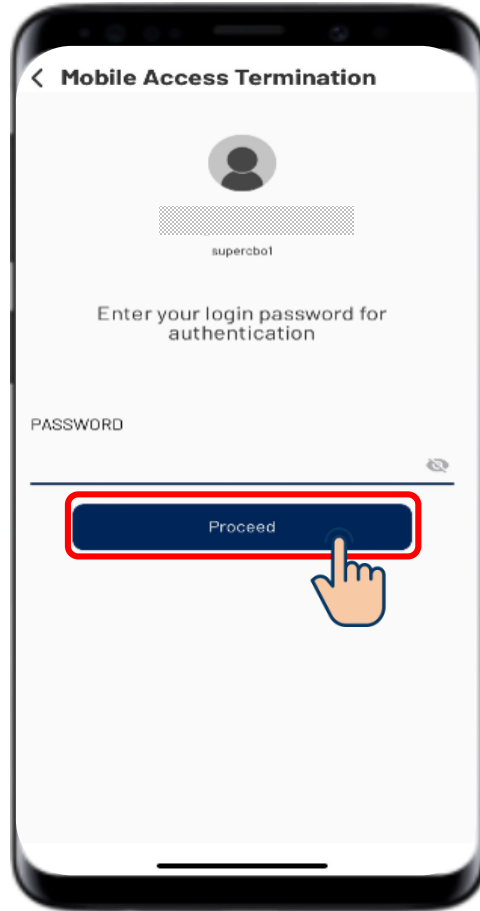**1** Launch the BizSmart® Mobile Apps and click **Side Menu** button

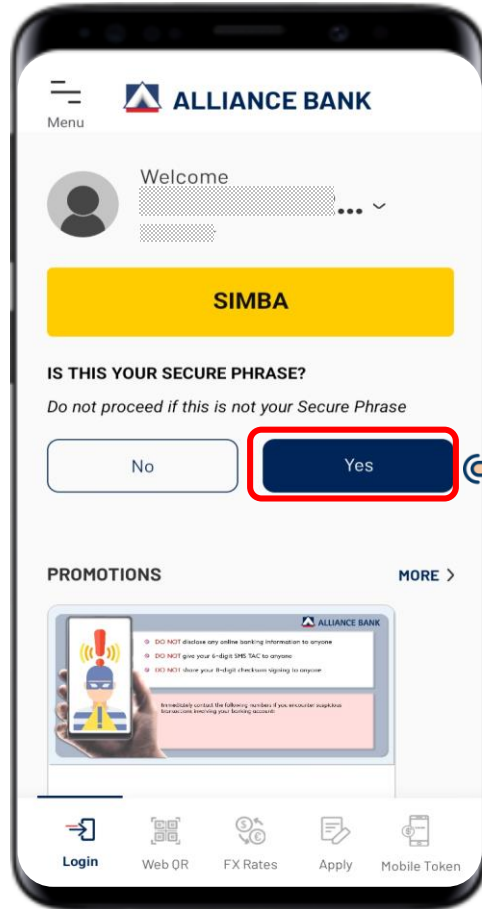**2** Click **Mobile Access Self – Termination** button

③ Key in your password and click **Proceed** button

④ BizSmart® Mobile Apps successfully terminated. Proceed to activate in new / different mobile device
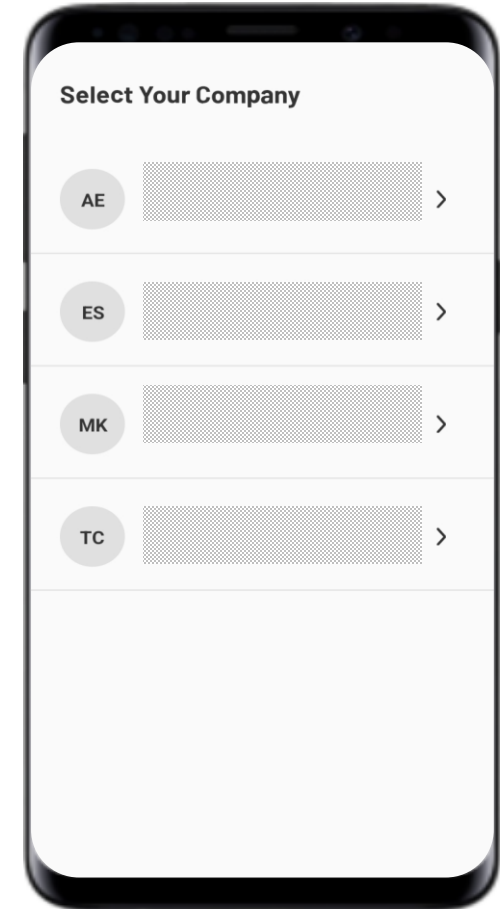
❶ Launch the BizSmart® Mobile Apps and verify the secure phrase
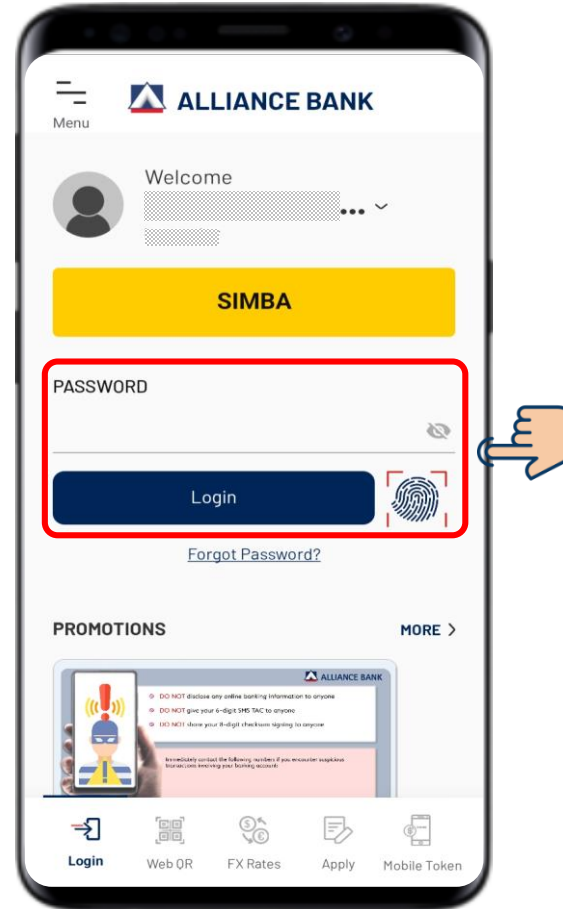
❷ Login BizSmart® Mobile Apps via password or biometric

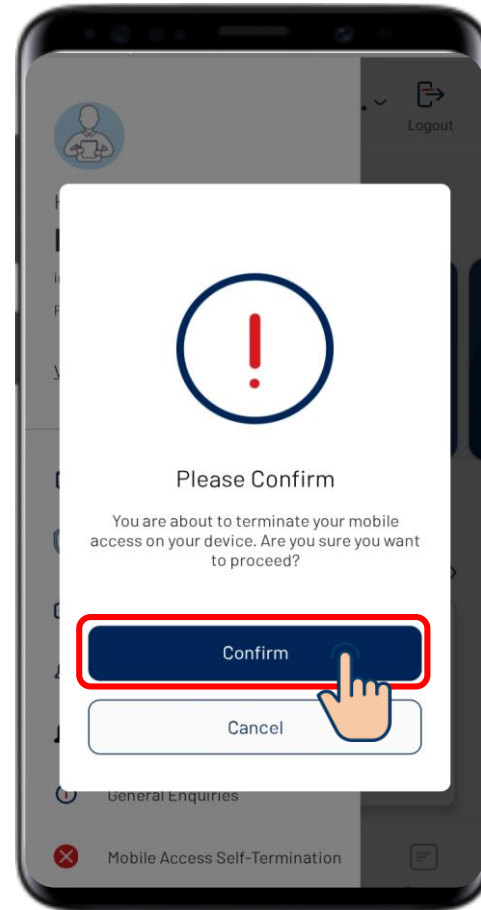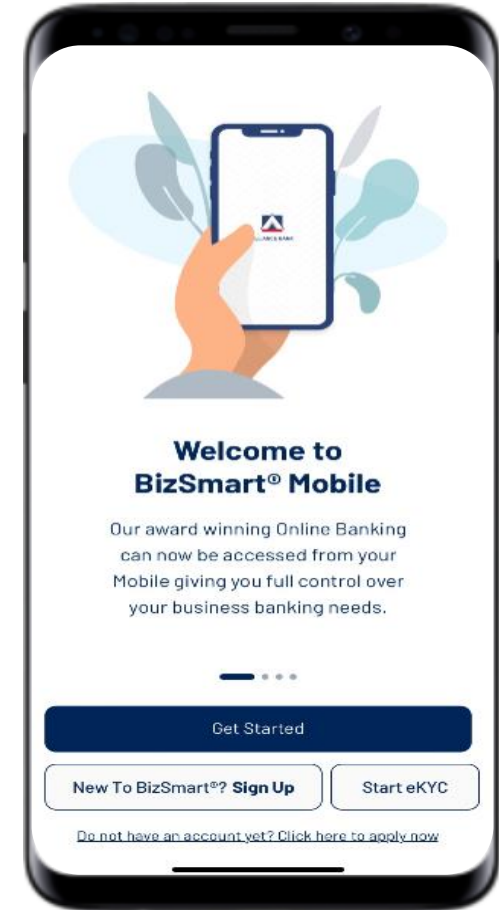❸ Select Company Name

④ Click on **Mobile Access Self-Termination**

⑤ Click **Confirm** button

⑥ BizSmart® Mobile Apps successfully terminated. Proceed to activate in new / different mobile device

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