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Appendix - Financial Results:

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Summary of FY17 Accomplishments

Continued improvement in underlying business

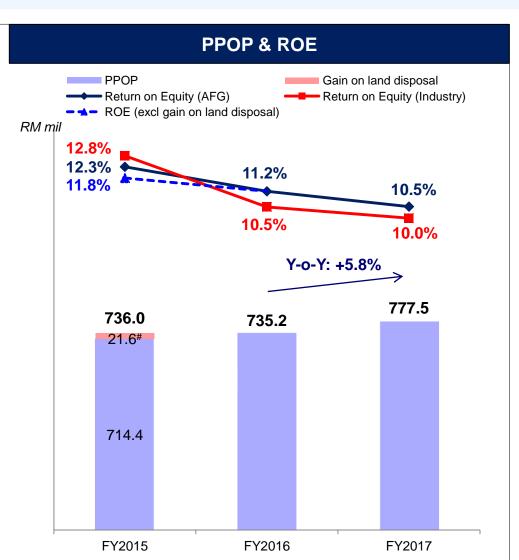
- Top 3 ROE in the industry
- PPOP: +5.8% Y-o-Y, 2x faster than historical CAGR
 - ➤ NIM improvement of +11bps
 - Better RAR loans grew 13.6% (SME grew 9.3%)
 - Strong customer deposits growth (CASA +4.6% Y-o-Y, CASA ratio: 34.2%)
 - Client based fee income grew 8.2% Y-o-Y
 - ➤ Improved cost to income ratio to 47.1%

... however slight decline in NPAT

- NPAT: -1.9% Y-o-Y to RM512.1 million due to:
 - ➤ lower treasury income
 - > normalising credit cost
- Credit cost within management guidance, stable outlook moving forward

Top 3 ROE in the industry, Y-o-Y PPOP improvement

- a) ROE: 10.5%, above industry average (remain within the top 3 in the industry)
- b) Pre-provision operating profit improved +RM42.3 million or 5.8% y-o-y, 2x faster than historical CAGR

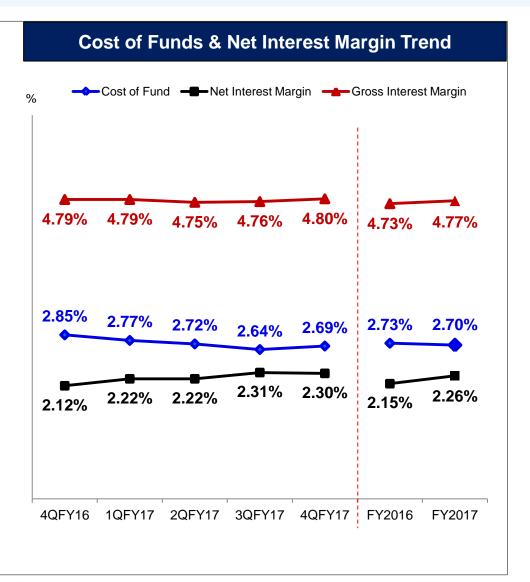


Notes: Industry ROE is based on average of local banks (latest financials)

NPAT impact on gain on land disposal is RM19.5 million

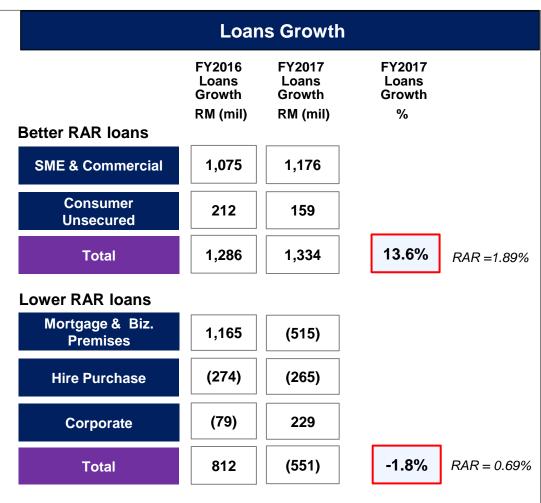
Y-o-Y NIM improvement

- a) NIM: +11 bps y-o-y
- b) Cost of funds: -3 bps y-o-y due to deposit repricing
- c) GIM: +4 bps y-o-y due to higher RAR loans growth



Targeted growth in better risk adjusted return loans

- a) Improved loan origination mix: FY2017 annualized loans growth:
 - Better risk adjusted return ("RAR") loans: 13.6%
 - Lower RAR loans: -1.8%
- b) Portfolio RAR: +10 bps y-o-y

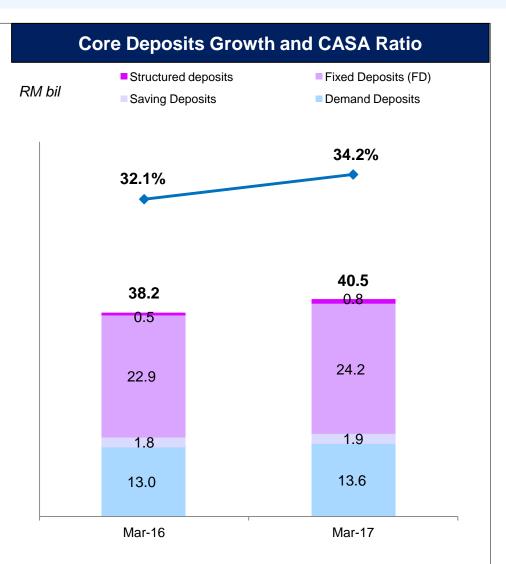


Y-o-Y improvement in portfolio RAR from 0.94% to 1.04%

Note: Risk Adjusted Return: Net Interest Margin less (Direct Variable Cost + Business as Usual Credit Cost) ÷ Average Loan Balance

Strong customer deposits growth

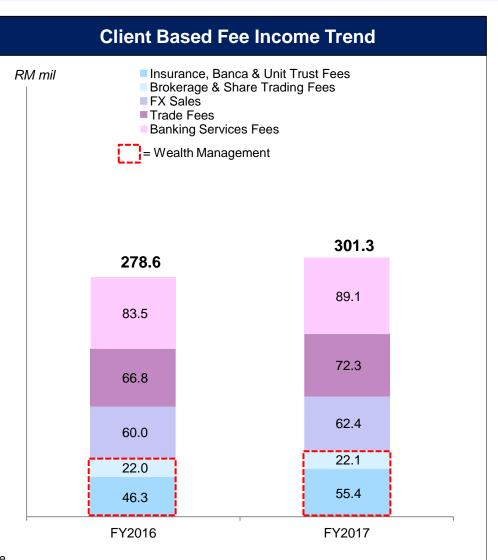
- a) Focus on growing customer based funding:
 - CASA: +4.7% y-o-y (ratio improved to 34.2%)
 - Core customer deposits: +6.1% y-o-y (faster than industry growth of 3.9%^)



<u>Notes</u>: Core customer deposits = CASA + Fixed Deposits + Structured deposits ^ Banking System: based on the BNM Monthly Statistical Bulletin March 2017

Strong growth in client based fee income

- a) Client based fee income up 8.2% y-o-y, with growth in:
 - Wealth Management: +13.5% (vs 3.5% in FY16)
 - FX sales: +3.9%
 - Trade fees: +8.2%
 - Banking Services fees: +6.8%



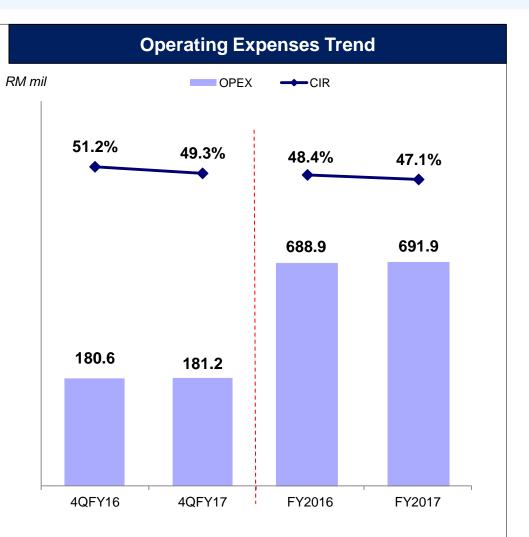
Note: Non-Interest Income in this Chart is inclusive of Islamic Banking client-based fee income

Cost to income ratio improved y-o-y

a) Positive JAWS

FY2017	Y-o-Y
Revenue Growth	+3.2%
Expense Growth	+0.4%
JAWS	+2.8%

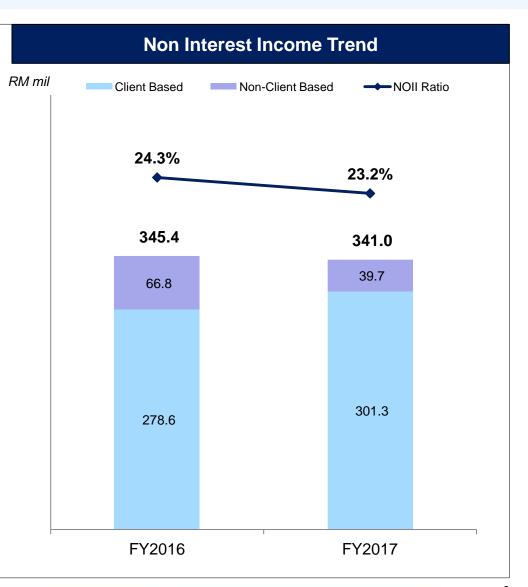
- b) Operating expenses up only 0.4% y-o-y due to cost discipline
- c) Cost to income ratio at 47.1% (below industry: 48.7%*)



Note: * Average cost to income ratio of local banking groups at December 2016

However, NPAT impacted by lower treasury contribution...

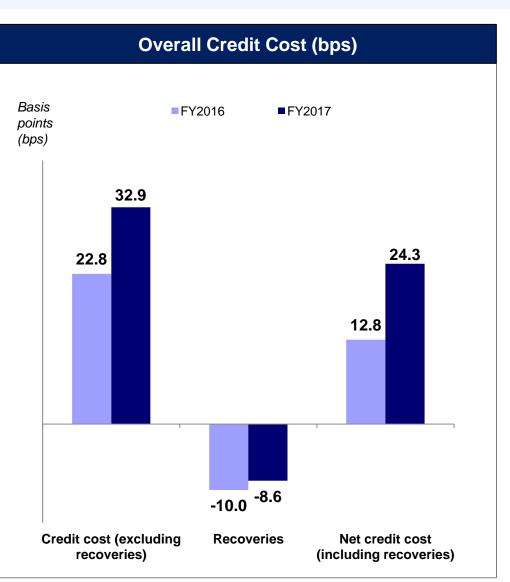
- Non client based non-interest income declined by RM27.1 million mainly due to:
 - Lower treasury income from derivatives
 - Lower contribution from foreign exchange trading income



Note: Non-Interest Income is inclusive of Islamic Banking non-interest income

...and normalising credit cost

- a) Net credit cost at 24.3bps
- b) Credit cost increased by RM42.4 million due to:
 - seasoning of personal loans portfolio (volume: +RM7.5 million; flow: +RM7.7 million)
 - FY16: write-back of a large corporate account
- c) Restructured & Rescheduled loans:
 - Flow: -RM51.4 million y-o-y
 - Stock: RM81.3 million (0.2% of total loans)



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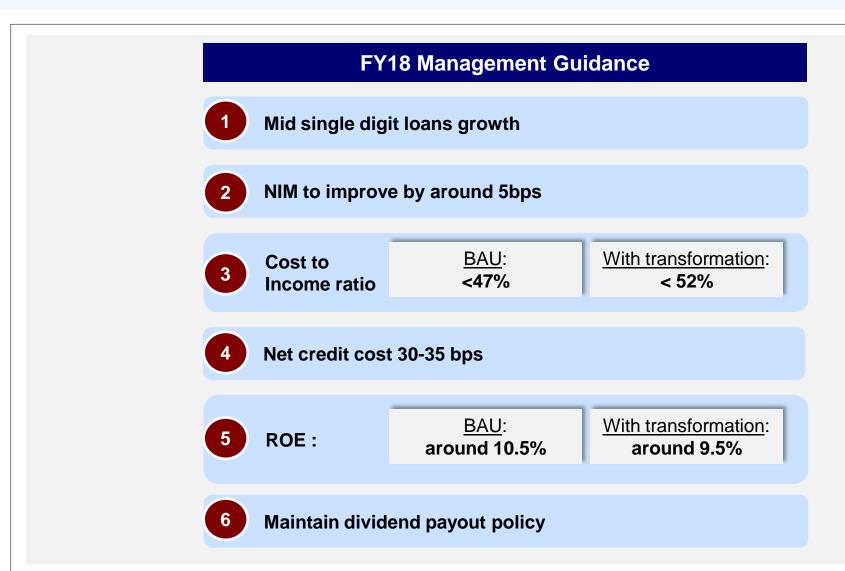
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We are a bank that uses innovation to bring you simple, fast and responsive solutions that are always aligned to customers' needs



FY2018: Targets



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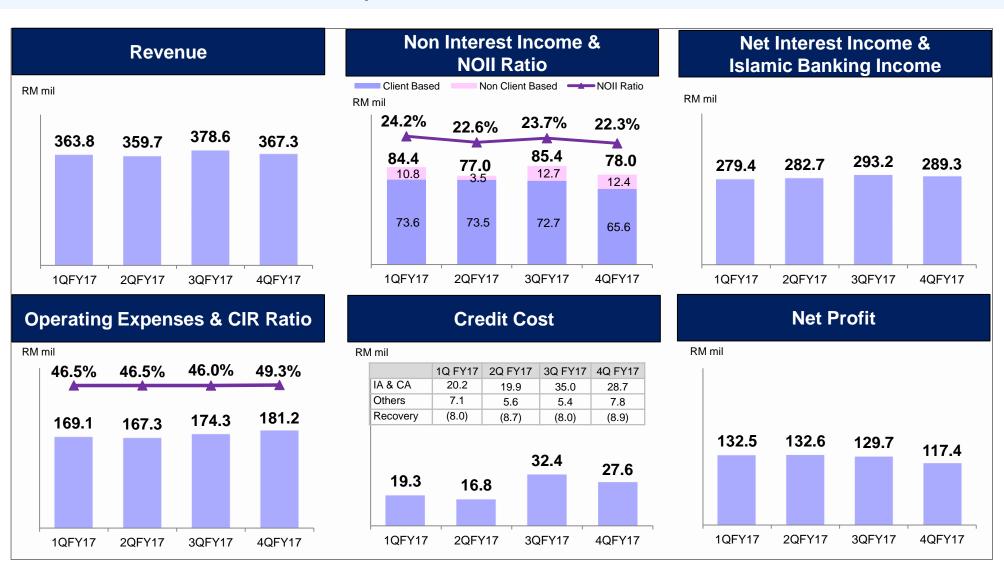
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Appendix - Financial Results:

- 4Q FY2017
- FY2017

Net profit after tax: RM117.4 million



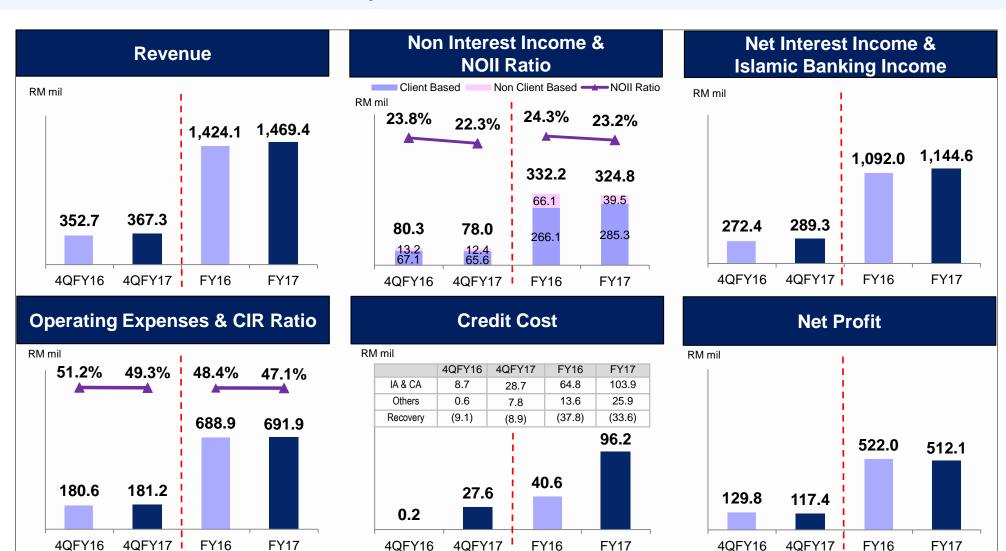
Income Statement	3QFY17	4QFY17 RM mil	Q-o-Q Change Better / (Worse)		
	RM mil	KWIIIII	RM mil	%	
Net Interest Income	218.4	212.8		(1.3%)	
Islamic Net Financing Income	70.4	72.5	(3.5)		
Islamic Non-Financing Income	4.4	4.0	(7.8)	(8.7%)	
Non-Interest Income	85.4	78.0	(1.5)		
Net Income *	378.6	367.3	(11.3)	(3.0%)	
Operating Expenses	174.3	181.2	(6.9)	(3.9%)	
Pre-Provision Operating Profit	204.3	186.1	(18.2)	(8.9%)	
Net Credit Cost ^	32.4	27.6	4.8	15.0%	
Pre-tax profit	171.9	158.5	(13.4)	(7.8%)	
Net Profit After Tax	129.7	117.4	(12.3)	(9.5%)	

- **Net income** reduced by 3.0% q-o-q, due to:
 - -1.3% decrease in net interest income⁺ (mainly contributed by higher COF from customer deposits and derivative products
 - > -8.7% drop in non-interest income+
- Client based fee income declined by RM7.4 million or 9.6% q-o-q due to lower trade fees (-1.1%), FX sales (-17.9%) and banking services fees (-23.4%)
- Non client based non-interest income reduced by RM0.4 million mainly due to financial investment activities, and foreign exchange trading
- Operating expenses increased by RM6.9 million or 3.9% q-o-q mainly due to higher personnel cost, general administration, establishment costs and marketing expenses
- Pre-provision operating profit decreased by 8.9% q-o-q
- Lower credit cost due to lower collective assessment allowance and higher recoveries

Notes:

- * Revenue
- ^ Allowance/ (Write back) for losses on loans & financing and other losses
- + Inclusive of Islamic Banking Income

Net profit after tax: RM512.1 million



Income Statement	4QFY16 RM mil	4QFY17 RM mil	Y-o-Y Change Better / (Worse)		
	KIVI IIIII	KWI IIIII	RM mil	%	
Net Interest Income	211.1	212.8		6.1%	
Islamic Net Financing Income	57.7	72.5	16.5		
Islamic Non-Financing Income	3.6	4.0	(1.9)	(2.3%)	
Non-Interest Income	80.3	78.0	(113)		
Net Income *	352.7	367.3	14.6	4.1%	
Operating Expenses	180.6	181.2	(0.6)	(0.3%)	
Pre-Provision Operating Profit	172.1	186.1	14.0	8.1%	
Net Credit Cost ^	0.2	27.6	(27.4)	(>100%)	
Pre-tax profit	171.9	158.5	(13.4)	(7.8%)	
Net Profit After Tax	129.8	117.4	(12.4)	(9.6%)	

- Net income increased by 4.1% y-o-y, due to:
 - ➤ +6.1% rise in net interest income⁺ (mainly contributed by higher Islamic net financing income)
 - > -2.3% decrease in non-interest income+
- Client based fee income declined by RM0.5 million or 0.7% q-o-q due to lower FX sales (-16.9%) and banking services fees (-11.7%)
- Non client based non-interest income reduced by RM1.4 million mainly due to financial investment activities, and foreign exchange trading
- Operating expenses increased by RM0.6 million or 0.3% y-o-y mainly due to lower personnel cost but offset by higher general administration, establishment and marketing expenses
- Pre-provision operating profit improved by 8.1% y-o-y
- Higher credit cost due to higher collective assessment allowances on loans and financing

Notes:

- * Revenue
- ^ Allowance/ (Write back) for losses on loans & financing and other losses
- + Inclusive of Islamic Banking Income

Income Statement	FY16 RM mil	FY17	Y-o-Y Change Better / (Worse)		
		RM mil	RM mil	%	
Net Interest Income	847.8	847.5		4.6%	
Islamic Net Financing Income	231.0	280.9	49.6		
Islamic Non-Financing Income	13.2	16.2	(4.4)	(1.3%)	
Non-Interest Income	332.2	324.8	()		
Net Income *	1,424.1	1,469.4	45.3	3.2%	
Operating Expenses	688.9	691.9	(3.0)	(0.4%)	
Pre-Provision Operating Profit	735.2	777.5	42.3	5.8%	
Net Credit Cost ^	40.6	96.2	(55.6)	(>100%)	
Pre-tax profit	694.6	681.3	(13.3)	(1.9%)	
Net Profit After Tax	522.0	512.1	(9.9)	(1.9%)	

Notes:

- * Revenue
- ^ Allowance/ (Write back) for losses on loans & financing and other losses
- * Inclusive of Islamic Banking Income

- Net income increased by 3.2% y-o-y, due to:
 - ➤ +4.6% rise in net interest income⁺ (mainly contributed by higher Islamic net financing income)
 - > -1.3% decrease in non-interest income+
- Client based fee income grew by RM22.7 million or 8.2% y-o-y due to higher banking services fees (+6.8%), wealth management fees (+13.5%), FX Treasury sales (+3.9%) and trade fees (+8.2%).
- Non client based non-interest income declined by RM27.1 million mainly due to lower treasury income from derivatives and foreign exchange trading gain
- Operating expenses increased by RM3.0 million or 0.4% y-o-y mainly due to higher establishment and general administration expenses offset by lower personnel cost
- Pre-provision operating profit improved by 5.8% y-o-y
- Higher credit cost due to higher impairment allowances on loans and financing, lower recoveries and higher non-loan impairment charges

Deleves Chart	Dec 16	Mar 17	Change Q-o-Q		
Balance Sheet	RM bil	RM bil	RM bil	%	
Total Assets	53.8	54.1	0.3	0.5%	
Treasury Assets *	11.9	11.6	(0.3)	(2.5%)	
Net Loans	38.9	39.0	0.1	0.2%	
Core Customer Deposits #	38.4	40.5	2.1	5.5%	
CASA Deposits	15.3	15.5	0.2	1.3%	
Shareholders' Funds	5.0	5.1	0.1	2.4%	
Net Loans Growth (y-o-y)	1.6%	1.5%^			
Core Customer Deposit # Growth (y-o-y)	7.8%	6.1%+			

- 0.2% q-o-q net loans growth, with focus on better risk adjusted return loans namely SME, commercial and consumer unsecured lending
- Better risk adjusted return loans grew at a 13.6% annualized rate, compared to a contraction of -1.8% of lower risk adjusted return loans
- **SME loans growth** of +2.5% q-o-q, better than industry growth of 1.7%~
- Core customer deposits[#] increased by 5.5% q-o-q
- CASA deposits grew by 1.3% q-o-q, despite intensified market competition for deposits
- Loan to deposit ratio at 87.0% (industry: 89.9%)

Note:

Industry comparison from BNM Monthly Statistical Bulletin as at March 2017 ~ Based on BNM SME reports as at February 2017

^{*} Treasury assets comprise financial assets (HFT, AFS & HTM), derivative financial assets & placements with Financial Institutions

[#] Core customer deposits = CASA + Fixed Deposits + Structured deposits

[^] Gross loans growth (y-o-y) = 1.5% (q-o-q: 0.2%)

⁺ Total deposits growth: -0.3% q-o-q, -1.7% y-o-y

Balance Sheet	Mar 16	Mar 17	Change Y-o-Y		
Balance Sneet	RM bil RM bil		RM bil	%	
Total Assets	55.6	54.1	(1.5)	(2.8%)	
Treasury Assets *	10.2	11.6	1.4	14.0%	
Net Loans	38.4	39.0	0.6	1.5%	
Core Customer Deposits #	38.2	40.5	2.3	6.1%	
CASA Deposits	14.8	15.5	0.7	4.7%	
Shareholders' Funds	4.8	5.1	0.3	5.6%	
Net Loans Growth (y-o-y)	5.0%	1.5%^			
Core Customer Deposit # Growth (y-o-y)	4.7%	6.1%+			

- 1.5% y-o-y net loans growth, with focus on better risk adjusted return loans namely SME, commercial and consumer unsecured lending
- Better risk adjusted return loans grew at a 13.6% annualized rate, compared to a contraction of -1.8% of lower risk adjusted return loans
- SME loans growth of +9.3% y-o-y
- Core customer deposits[#] increased by 6.1% y-o-y
- CASA deposits grew by 4.7% y-o-y, despite intensified market competition for deposits
- Loan to deposit ratio at 87.0% (industry: 89.9%)

Note:

Industry comparison from BNM Monthly Statistical Bulletin as at March 2017

- * Treasury assets comprise financial assets (HFT, AFS & HTM), derivative financial assets & placements with Financial Institutions
- # Core customer deposits = CASA + Fixed Deposits + Structured deposits
- $^{\circ}$ Gross loans growth (y-o-y) = 1.5%
- + Total deposits growth: -1.7% y-o-y



	Financial Ratios	4QFY16	3QFY17	4QFY17	FY16	FY17
	Return on Equity	11.0%	10.4%	9.5%	11.2%	10.5%
Shareholder Value	Earnings per Share	8.5sen	8.5sen	7.7sen	34.2sen	33.5sen
	Net Assets per Share	RM3.13	RM3.22	RM3.30	RM3.13	RM3.30
	Net Interest Margin	2.12%	2.31%	2.30%	2.15%	2.26%
Efficiency	Non-Interest Income Ratio	23.8%	23.7%	22.3%	24.3%	23.2%
	Cost to Income Ratio	51.2%	46.0%	49.3%	48.4%	47.1%
Balance Sheet	Net Loans (<i>RM bil)</i>	38.4	38.9	39.0	38.4	39.0
Growth	Total Deposits (<i>RM bil</i>)	46.0	45.4	45.2	46.0	45.2
	Gross Impaired Loans Ratio	1.3%	1.0%	1.0%	1.3%	1.0%
Asset Quality	Net Impaired Loans Ratio	0.8%	0.6%	0.6%	0.8%	0.6%
	Loan Loss Coverage Ratio ^	109.1%	137.1%	136.7%	109.1%	136.7%
	CASA Ratio	32.1%	33.7%	34.2%	32.1%	34.2%
Liquidity	Loan to Deposit Ratio	84.2%	86.6%	87.0%	84.2%	87.0%
	Loan to Fund Ratio	80.1%	83.4%	83.8%	80.1%	83.8%
Capital	Common Equity Tier 1 Capital Ratio	11.8%	12.0%	12.5%	11.8%	12.5%
	Tier 1 Capital Ratio	11.8%	12.0%	12.5%	11.8%	12.5%
	Total Capital Ratio	17.4%	16.6%	17.2%	17.4%	17.2%

Note:

[^] Loan Loss Coverage includes Regulatory Reserve provision; excluding Regulatory Reserve, 96.6% at 4QFY17 or FY17 (vs. 97.2% at 3QFY17 or 9MFY17) Loan to Fund Ratio is based on Funds comprising Customer Deposits and all debt instruments (such as senior debt, Cagamas and subordinated debt)

THANK YOU

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