



# **ALLIANCE BANK**

## **ANALYST BRIEFING**

### **FY2018**

**31 May 2018**



## Contents

1

### **FY18 Financial Performance**

- Revenue and Profitability
- Effective Risk Management
- Key Results

2

### **Going Forward**

- Our Strategy
  - ✓ Transformation Progress
  - ✓ FY19 Priorities
- Brand Metrics
- FY19: Targets and Guidance

3

### **Appendix - Financial Results:**

- 4Q FY18
- FY18

## Summary of FY18 Achievements

**1**

### Revenue and Profitability

- **Revenue** up 7.0% y-o-y to RM1.6 billion, **highest growth in the past 5 years**
  - ✓ **Net interest margin** improved 14bps to 2.40%, **top 2 in the industry**
  - ✓ **Better risk-adjusted return (“RAR”) loans**, grew 19.3%
  - ✓ Continued growth in **client based fee income**
- **Cost to income ratio**: 50.5% (with transformation), lower than guidance (BAU:46.0%)

**2**

### Effective Risk Management

- **Healthy liquidity coverage ratio** at 160%
- **Customer based funding** grew by +4.1% y-o-y (CASA ratio: 37.3%)
- **Credit cost** at 23.4 bps (normalised: 32.4bps within guidance)
- Sustainable **capital position**

**3**

### Key Results

- **PBT** at **RM 684.6 million** (0.5% higher than last year)
- **NPAT**: -3.7% y-o-y to **RM493.2 million** (better than management target: -6% y-o-y)
- **ROE**: 9.5% (BAU: 10.5%), as per guidance
- **Proposed 2nd interim dividend of 6.8 sen**  
(FY18 total dividend: 15.3sen; payout of 48%)

**4**

### Transformation Progress

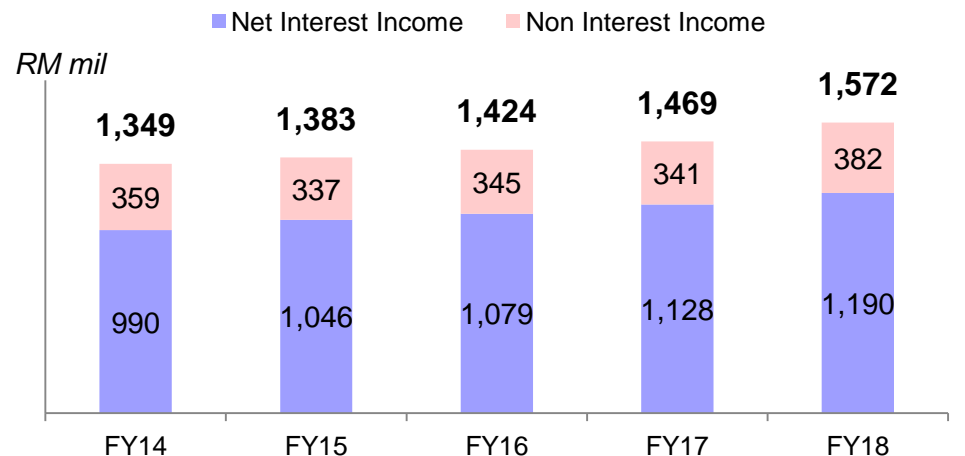
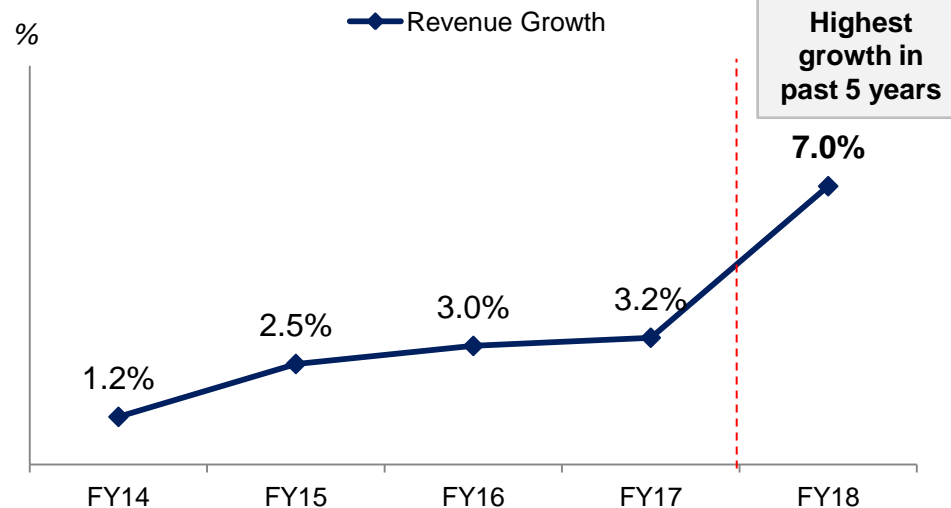
- **Alliance One Account**: FY18 loan growth of RM1.0 billion
- **SME Expansion**: 4QFY18 loan growth of 2.9% (annualised run rate: 11.6%)
- **Alliance@Work**: >10,000 Consumer CASA

## Highest revenue growth in the past 5 years

a) FY18 revenue grew 7.0% y-o-y to RM1.6 billion, the highest growth in the past 5 years:

- +5.5% increase in net interest income , mainly driven by better risk adjusted return (“RAR”) loans
- +11.9% improvement in non-interest income, due to:
  - client-based fee income improved 4.4% y-o-y
  - realised gain from available-for-sale investment

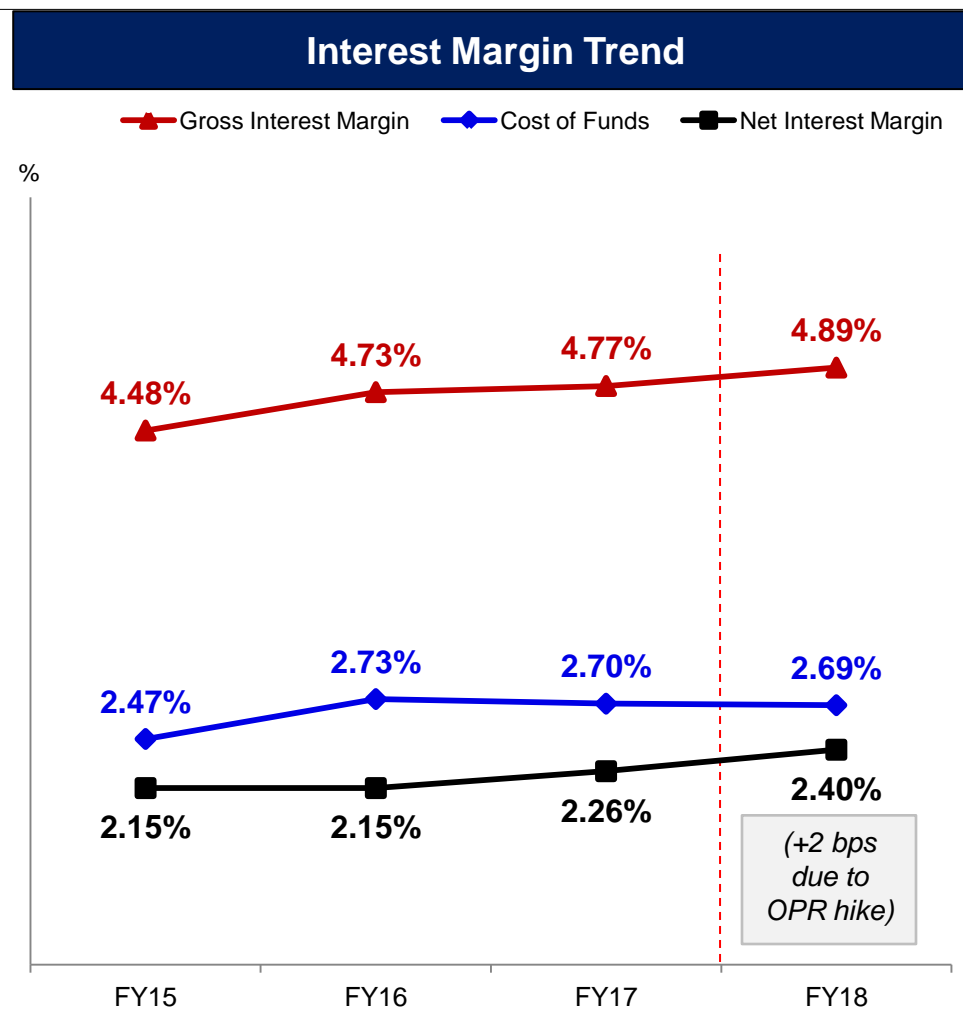
### Revenue Growth Trend



*Note: Revenue and interest income have included Islamic Banking Income*

## NIM improved to 2.40%, top 2 in the industry

- a) NIM: +14 bps y-o-y  
(+2bps due to OPR hike on 25 Jan 2018)
- b) GIM: +12 bps y-o-y, driven by yield improvement from better RAR loans
- c) COF: -1 bp y-o-y due to more efficient funding mix



## Continued focus on better risk adjusted return loans

### a) FY18 Y-o-Y loans growth:

- Better risk adjusted return ("RAR") loans: +19.3%
- Lower RAR loans: -5.3%

### b) Improved loan mix:

- Better RAR loans: 36% of portfolio
- Strong growth of Alliance One Account

### c) Portfolio RAR improved to 1.13% (FY17: 1.04%)

Gross Loans Growth				
	FY17 Gross Loans (RM 'mil)	FY18 Gross Loans (RM 'mil)	Current Quarter Loans Growth (RM 'mil)	Y-o-Y Loans Growth %
<b>Better RAR loans</b>				
SME & Commercial	9,451	10,341	564	
Consumer Unsecured	1,837	2,144	64	
Share Margin	898	1,005	(4)	
Alliance One Account	-	1,045	471	
<b>Total</b>	<b>12,186</b>	<b>14,535</b>	<b>1,093</b>	<b>+19.3%</b>
	FY15: 27%	31%	36%	
<b>Lower RAR loans</b>				
Mortgage	16,802	15,615	(313)	
Biz Premises	3,915	3,884	(3)	
Hire Purchase	755	523	(53)	
Corporate	5,579	5,584	512	
<b>Total</b>	<b>27,051</b>	<b>25,606</b>	<b>143</b>	<b>-5.3%</b>
	FY15: 73%	69%	64%	

- YoY: better RAR loans growth > lower RAR loans contraction
- 4Q AOA ENR: +471 mil q-o-q
- 3Q AOA ENR: +310 mil q-o-q

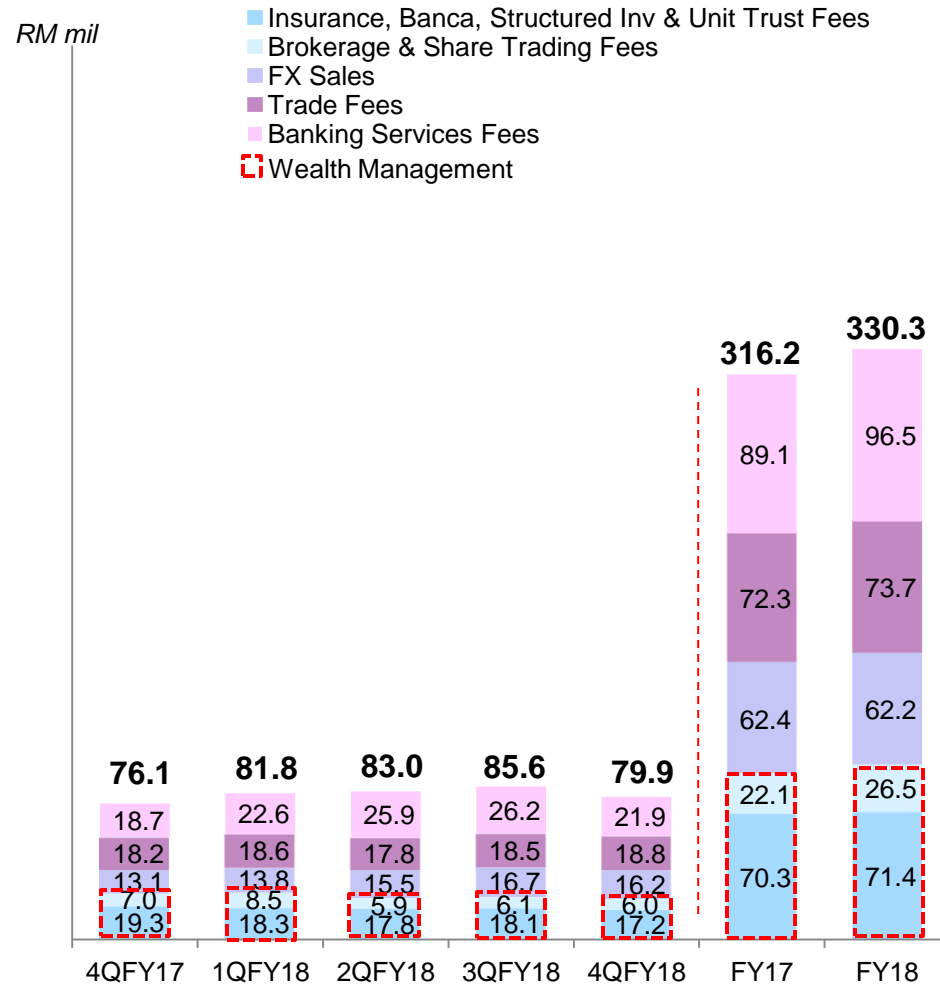
*Note: RAR: Net Interest Margin less (Direct Variable Cost + Trailing 12M Credit Cost) ÷ Average Loan Balance*

## Steady growth in client based fee income

a) FY18 client based fee income grew 4.4% y-o-y, with growth in:

- Wealth Management: +5.9%
- Banking Services fees: +8.3%
- Trade fees: +1.9%

### Client Based Fee Income Trend

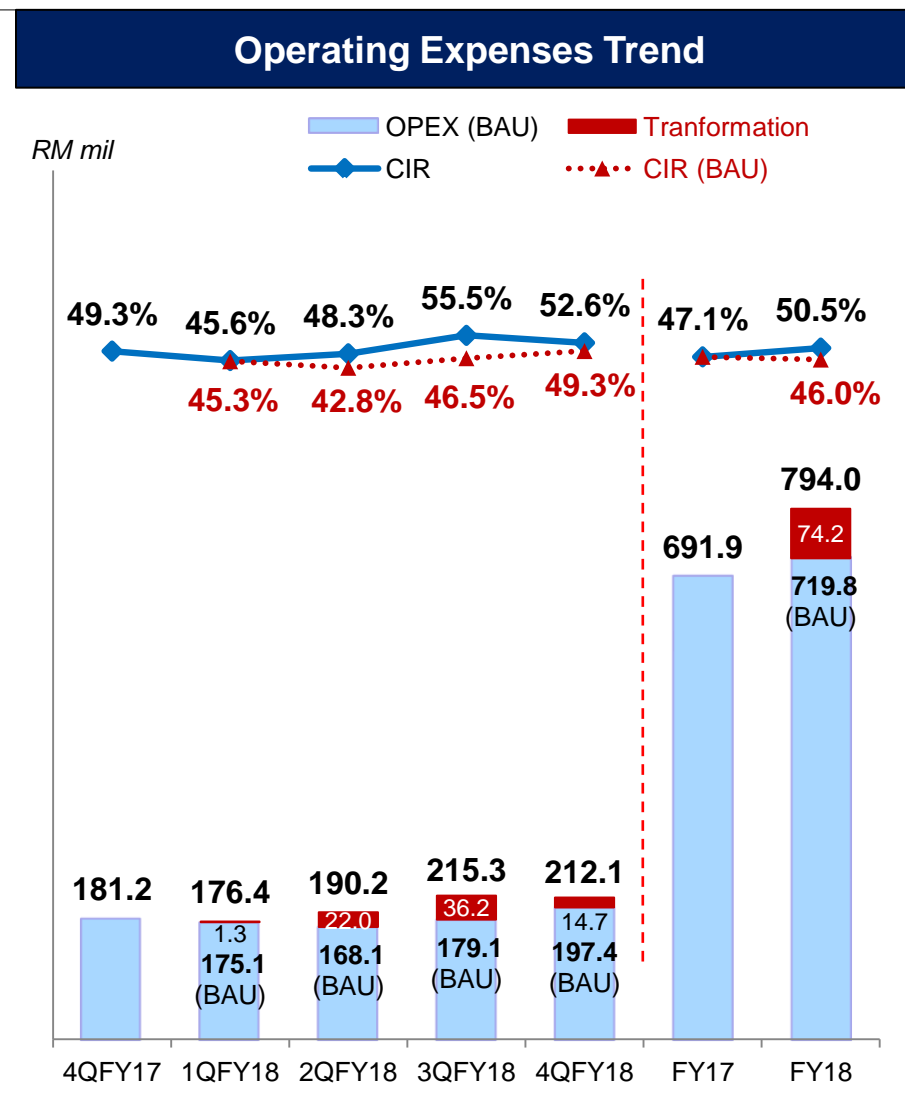


*Note: Client Based Fee Income in this Chart is inclusive of Islamic Banking*



## Cost to income ratio: 50.5% (with transformation), lower than guidance

- a) FY18 operating expenses up 14.8% y-o-y (BAU: 4.0% y-o-y) due to transformation investments of RM74.2 million, of which:
- net restructuring cost (RM36.4 million)
  - scaling-up sales personnel (RM16.1 million)
  - marketing expenses (RM10.8 million)
- b) FY18 cost to income ratio: 50.5%, lower than guidance (BAU 46.0%)





## Healthy liquidity coverage ratio at 160%

### a) Healthy liquidity position:

- Liquidity coverage ratio<sup>1</sup> at 159.9%  
(industry\*: 140.8%)
- Loan to fund ratio<sup>2</sup> at 85.3%  
(industry#: 85.9%)

### b) Net stable funding ratio (NSFR):

- Proforma NSFR already above 100%

#### Notes:

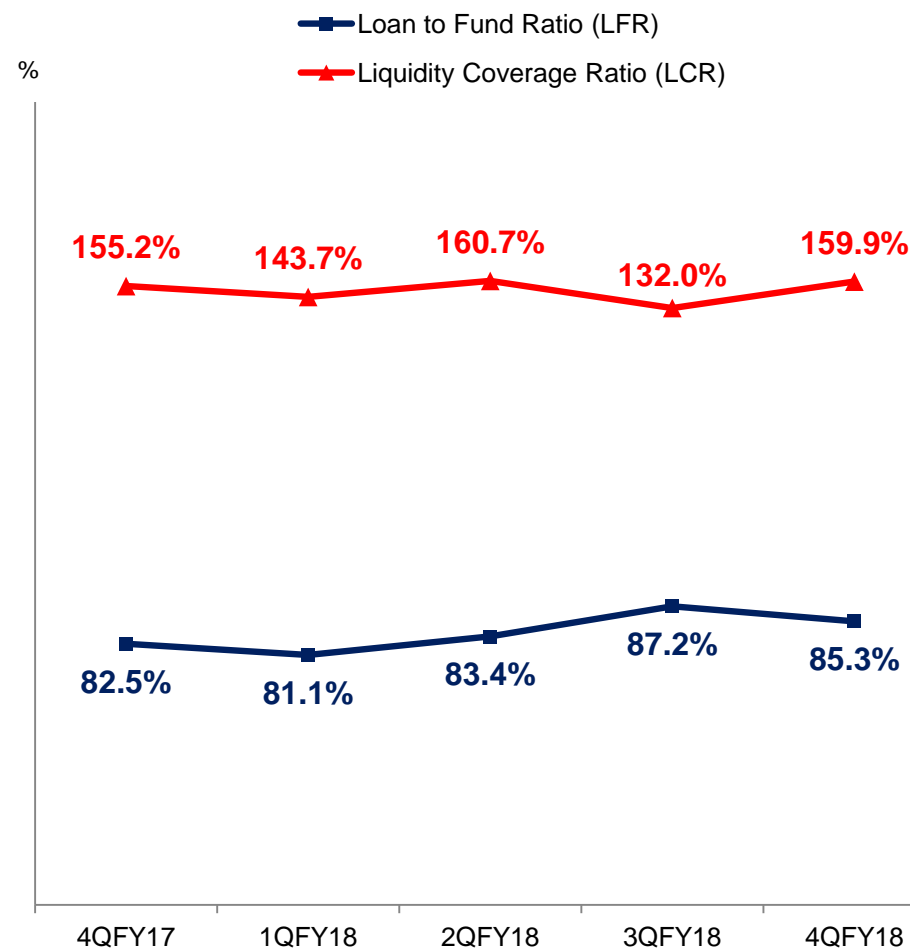
<sup>1</sup> Liquidity Coverage Ratio refers to highly liquid asset held by bank to meet short term obligation

<sup>2</sup> Loan to Fund Ratio is based on Funds comprising Customer Deposits, structured investments and other deposits and all debt instruments (such as senior debt and subordinated debt)

\* Based on BNM Monthly Statistical Bulletin Mar 2018

# Based on Dec'17 local peers' average

### Liquidity: LCR, LFR



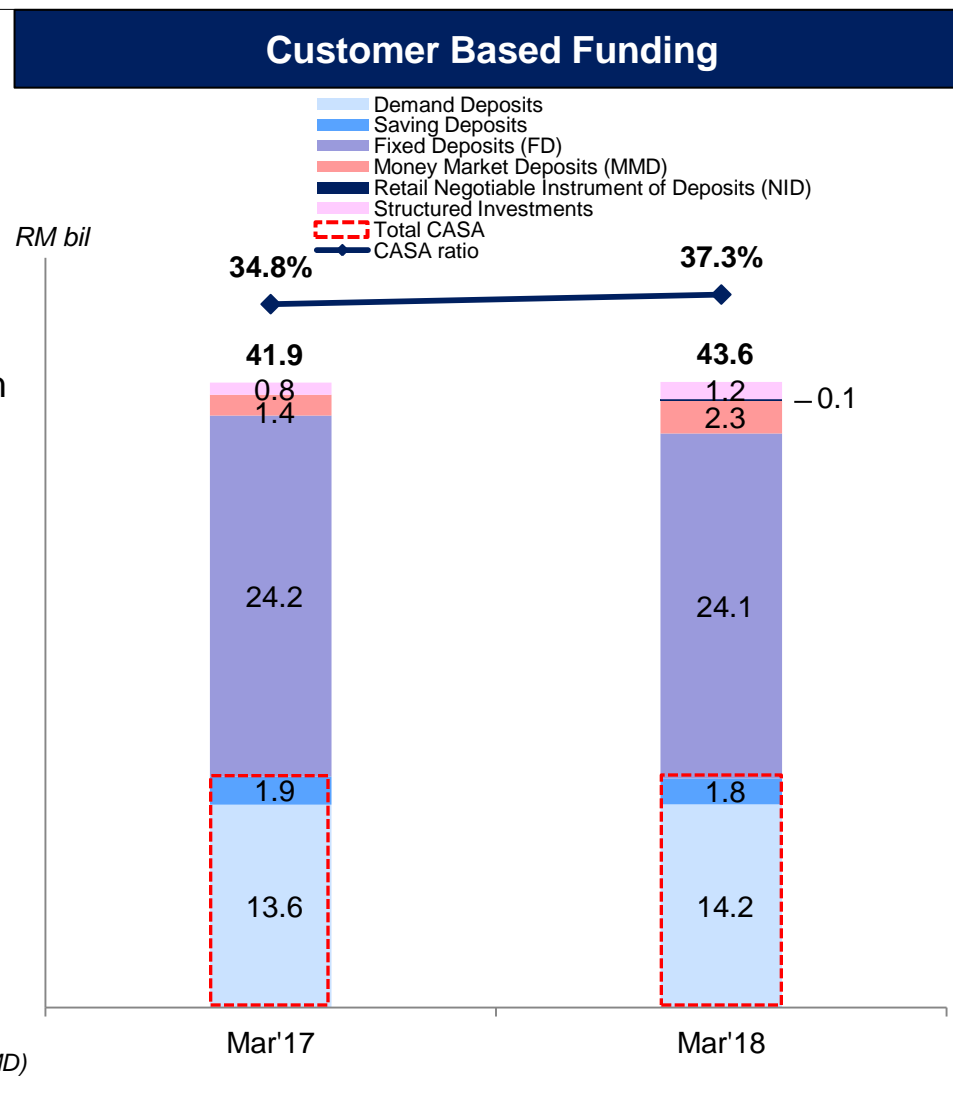
## Customer based funding grew +4.1% y-o-y

### a) Focusing on customer based funding:

- Customer based funding : +4.1% y-o-y
- Structured investments: +51.6% y-o-y
- CASA : +3.1% y-o-y  
(CASA ratio improved to 37.3%)

### b) Maintaining effective funding mix (COF: -1bp y-o-y) with key deposits initiatives:

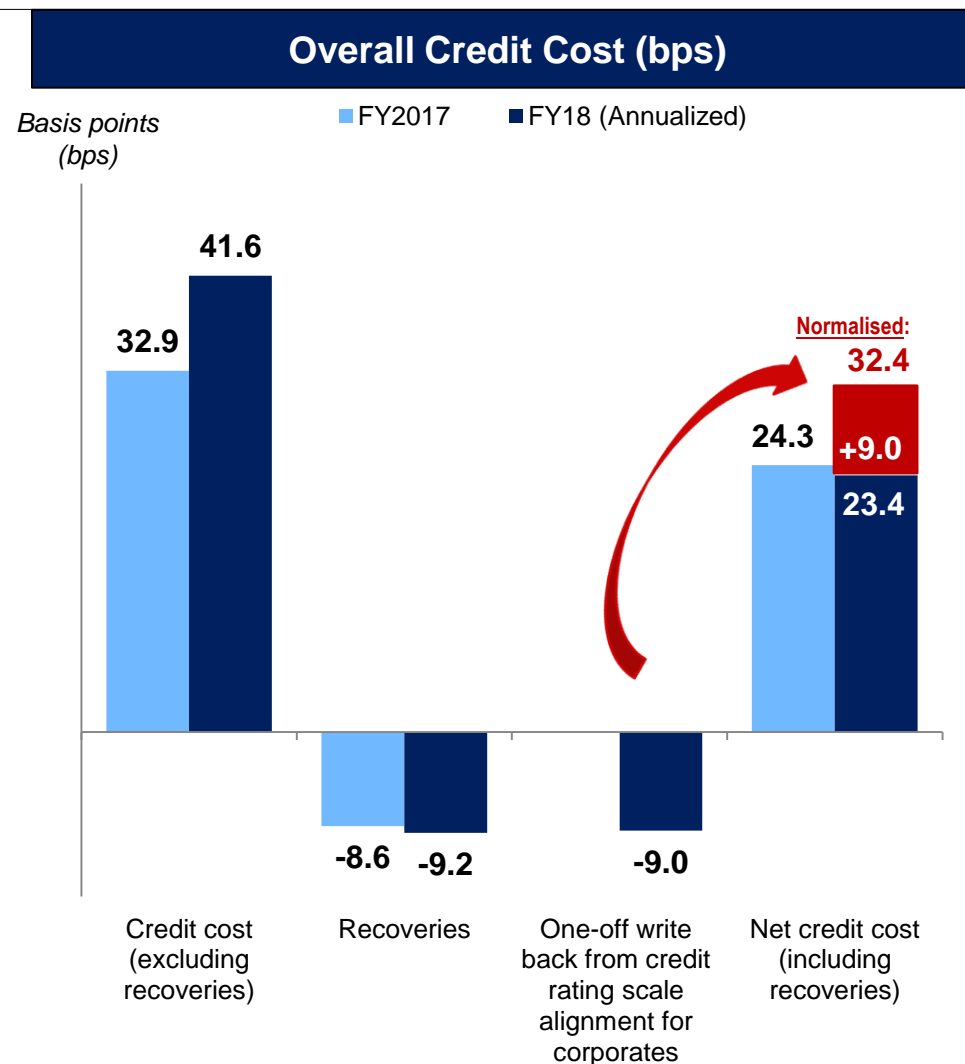
- selective renewal of corporate FDs
- focus on CASA: SavePlus/ Alliance@Work deposits



*Note: Customer based funding = CASA + Fixed Deposits (FD) + Money Market Deposits (MMD) + Retail Negotiable Instrument of Deposits (NID) + Structured Investments*

## Net credit cost at 23.4 bps (normalised: 32.4bps within guidance)

- FY18: net credit cost at 23.4 bps, thanks to one-off write back from credit rating scale alignment for corporates (as reported in 3QFY18)
- Excluding one-off, normalised net credit cost: 32.4 bps
- Personal financing credit cost continue to stabilise
- Continue with mitigating proactive actions:
  - strengthened collections & recoveries
  - portfolio debt sale
  - enhanced portfolio management for AOA
- FY19 credit cost target: around 35 bps



## MFRS9 day-1 impact will be as guided earlier

a) No material change to MFRS9 day-1 impact as guided earlier:

- Existing provisions: <+25%
- Net asset per share: -10 sen
- Capital ratios: -0.4%

b) Will manage Stage 2 (Under Performing) portfolio more proactively:

- increase monitoring and intensify collections at early delinquent stage
- collections infrastructure upgrade (auto-dialer)

### Indicative MFRS 9 Day-1 Impact

<u>Impact to provision</u>	Mar-18 (RM 'mil)	MFRS 9 Day 1 Impact
IA + CA	398.5	<+25% on existing provision
Regulatory reserve (RR)	186.1	
Total provisions	584.6	



### Impact to net asset per share

Net asset per share (RM)	3.53	-10 sen
--------------------------	------	---------



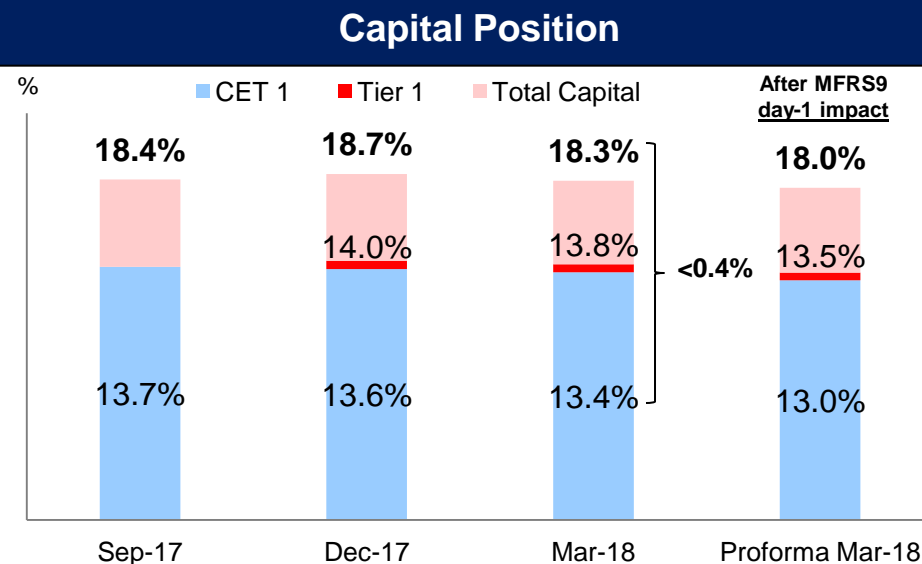
### Impact to capital ratios

CET 1 ratio	13.4%	around -0.4%
Tier 1 ratio	13.8%	
Total capital ratio	18.3%	



## Sustainable capital position

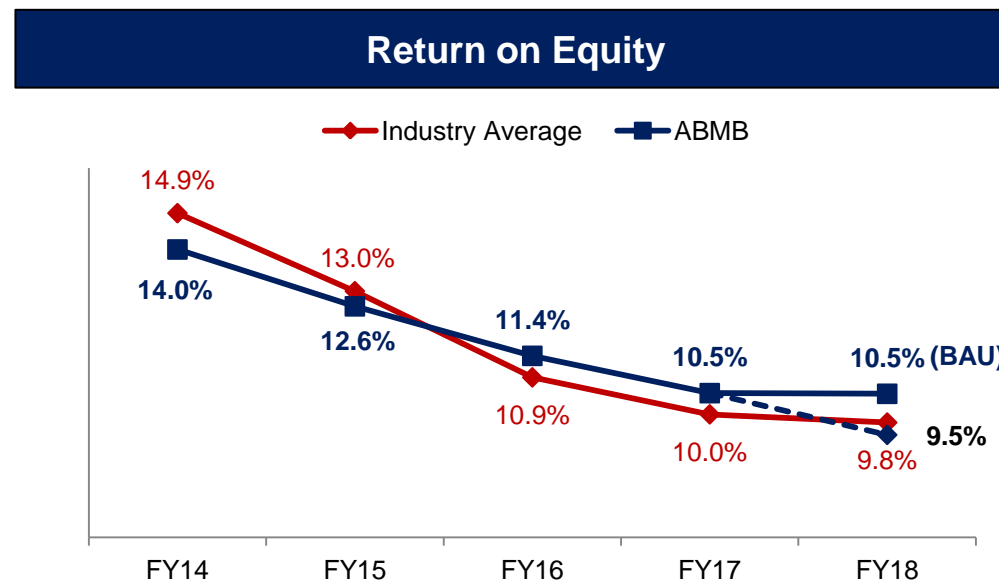
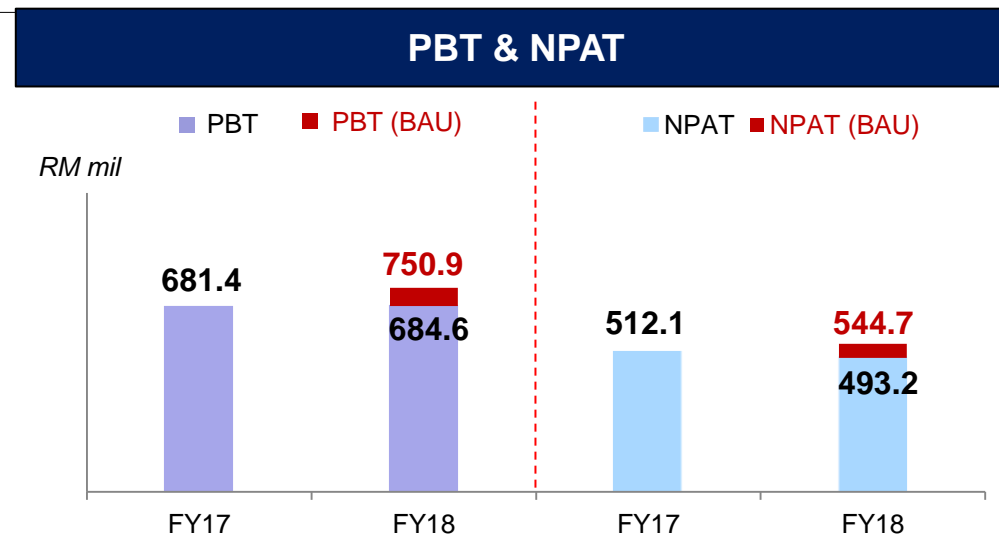
- Tier-1 capital ratio strengthened to 13.8% after RM150 million Additional Tier-1 Capital Securities issued in November 2017.
- Strong capital position, with CET-1 ratio at 13.4% and total capital ratio at 18.3%.
- With continued proactive capital management, capital ratios will be:
  - supportive of future business expansion
  - able to withstand MFRS9 day-1 impact (<0.4% on capital ratios)



Capital Ratios (after proposed dividends)	Alliance Bank Group (ABG)	Alliance Bank (ABMB)	Alliance Islamic Bank (AIS)
CET 1 Capital Ratio	13.4%	11.3%	12.2%
Tier 1 Capital Ratio	13.8%	11.8%	12.2%
Total Capital Ratio	18.3%	16.7%	15.1%

## PBT higher than last year; ROE at 9.5%

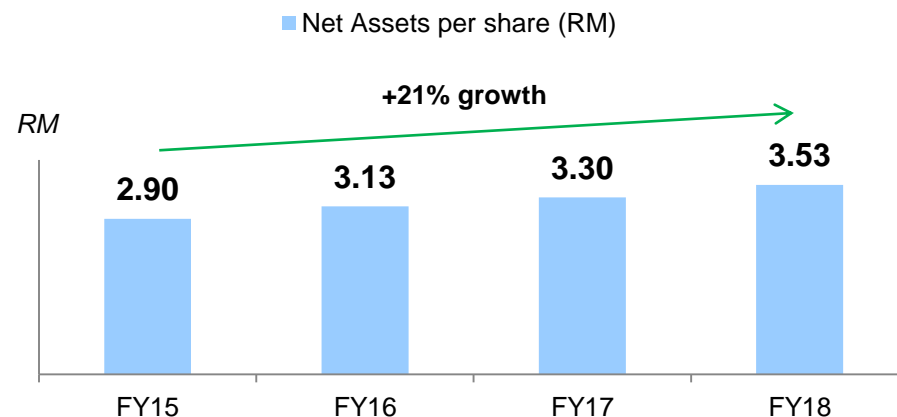
- a) **Profit Before Tax (PBT):**  
+0.5% y-o-y to RM684.6 million  
(BAU: +10.2% y-o-y to RM750.9 million)
- b) **Net Profit After Tax (NPAT):**  
-3.7% (or -RM18.9 million) y-o-y to RM493.2 million  
(better than management target: -6% y-o-y),  
due to RM74.2 million in transformation investments  
(BAU: +6.4% y-o-y to RM544.7 million)
- c) **ROE: 9.5%** (BAU: 10.5%), as per guidance



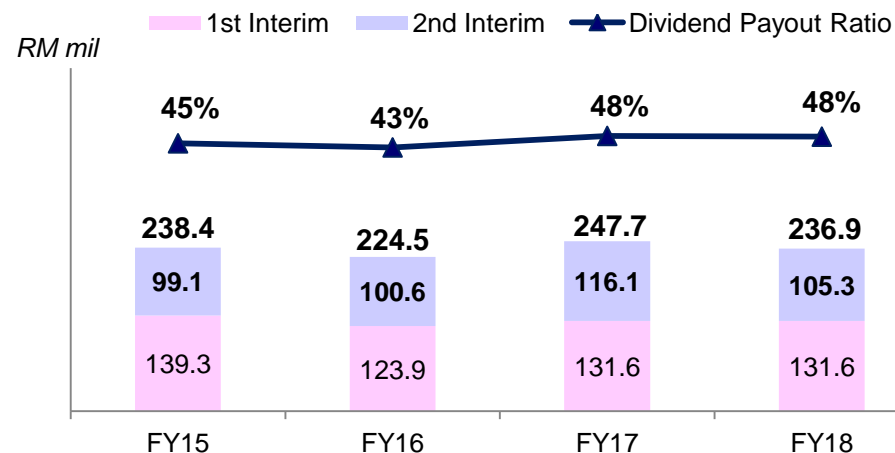
## Continue to enhance shareholder value

- a) Steady increase in net asset per share over the past 4 years to RM3.53
- b) Maintain dividend payout at 48%:
  - 1st interim dividend: 8.5 sen
  - 2nd interim dividend: 6.8 sen
  - (FY18 total dividend: 15.3 sen)

### Net Assets per share



### Dividend Paid and Payout Ratio





## Contents

1

### **FY18 Financial Performance**

- Revenue and Profitability
- Effective Risk Management
- Key Results

2

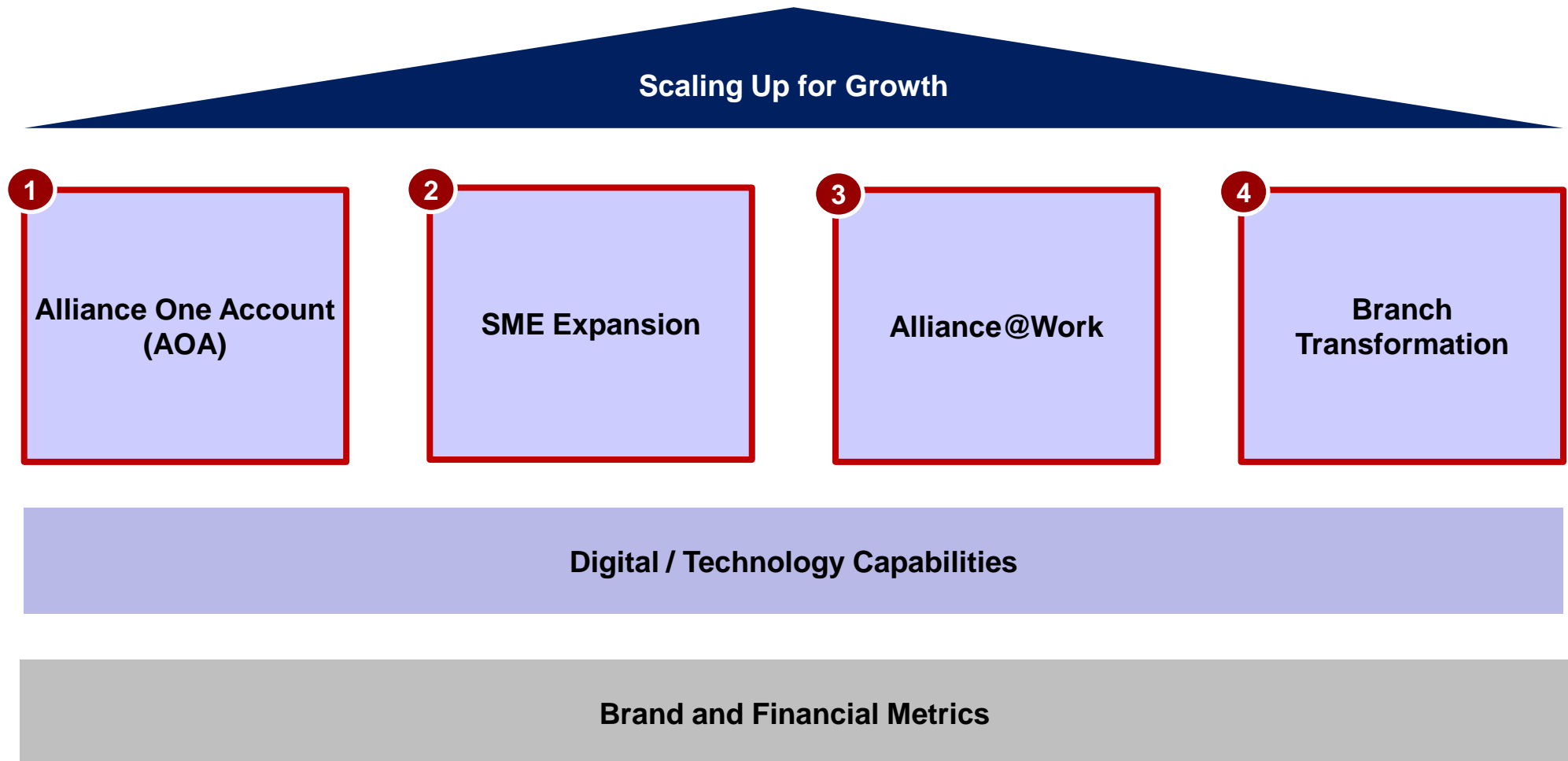
### **Going Forward**

- Our Strategy
  - ✓ Transformation Progress
  - ✓ FY19 Priorities
- Brand Metrics
- FY19: Targets and Guidance

3

### **Appendix - Financial Results:**

- 4Q FY18
- FY18

**FY19 Focus**

## Transformation initiatives gaining traction

	FY18 Achievements	FY19: Scaling Up
<b>1</b> <b>AOA</b>	<ul style="list-style-type: none"> <li>Loan approval &gt; RM2.4 bil in FY18, with <b>RAR that is 3X of normal standalone mortgage</b></li> <li>Ramped up to <b>~RM1.0 billion in loan balances</b></li> </ul>	<ul style="list-style-type: none"> <li><b>Ramp up monthly disbursements 3X to RM500 mil</b> by end of FY19</li> <li>Capture 8% of industry market share of new mortgage originations</li> </ul>
<b>2</b> <b>SME</b>	<ul style="list-style-type: none"> <li>4QFY18 loan growth of 2.9% (<b>annualised run rate: 11.6%</b>)</li> <li><b>Increased productivity per staff by 30%</b> since beginning of FY18</li> </ul>	<ul style="list-style-type: none"> <li><b>SME loans growth target of 20% in FY19</b></li> <li>Achieve <b>RM300 million loan disbursement per month</b> by end of FY19</li> </ul>
<b>3</b> <b>Alliance@Work</b>	<ul style="list-style-type: none"> <li><b>&gt;10,000 new Consumer CASA accounts</b></li> </ul>	<ul style="list-style-type: none"> <li><b>&gt;60,000 new Consumer CASA accounts</b></li> </ul>
<b>4</b> <b>Branch Transformation</b>	<ul style="list-style-type: none"> <li>Completed VSS/ MSS programme with RM42.6 million</li> <li><b>Annualized savings (PBT impact) of more than RM20 million per year</b></li> </ul>	<ul style="list-style-type: none"> <li><b>Digitizing key processes at branches</b> to improve customer experience (e.g. CASA STP account opening)</li> <li><b>Automation of branch operations</b> to drive efficiency</li> </ul>

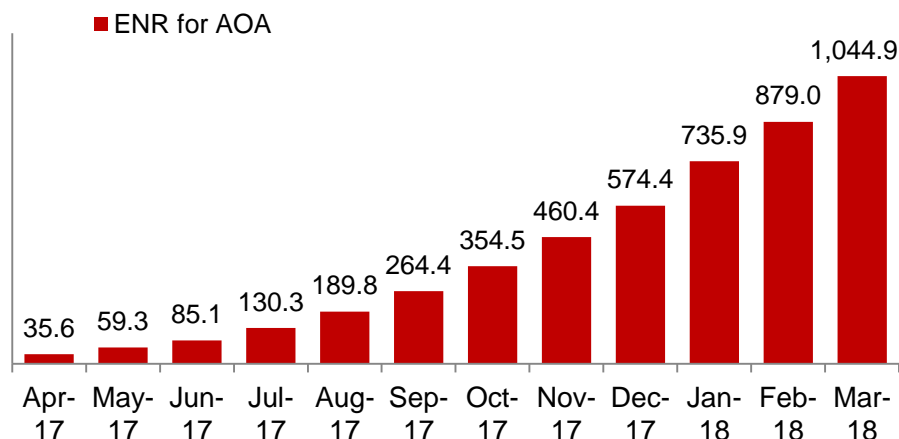
## 1 Alliance One Account (Loan Consolidation)

### FY18 Achievements

- Loans approval: > RM2.4 bil YTD, with RAR that is 3X of a normal standalone mortgage
- 4Q FY18 Loan balances: ~ RM1.0 bil (+RM471 mil q-o-q)

### Loan Balances (RM mil)

- > 80% from new-to-bank customers



### FY19: Scaling Up

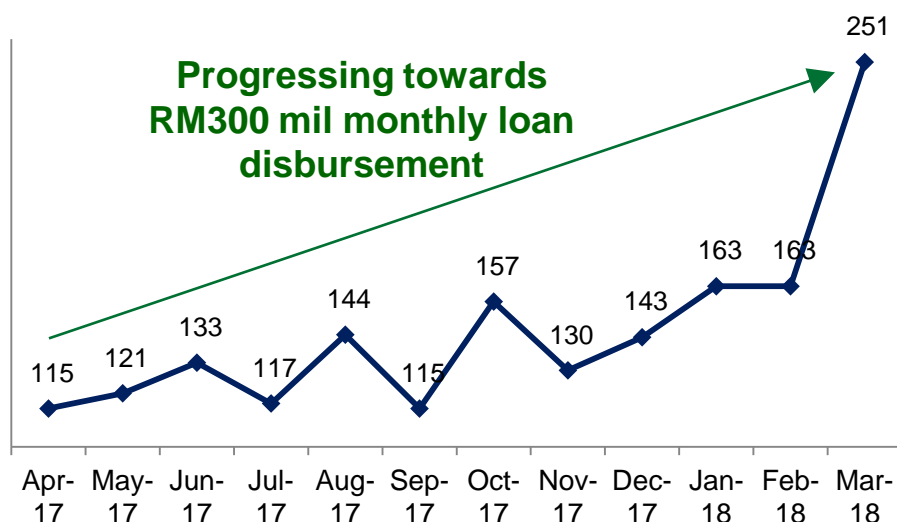
- Scaling up sales force and productivity to achieve RM500 mil disbursement per month by end FY19 (8% of new industry originations)
- Targeting affluent and emerging affluent consumers; to account for 70% of new bookings
- Better leads generation through Partners and Digital Marketing
- Loan process automation to reduce turnaround time

## 2 SME Expansion

### FY18 Achievements

- 4QFY18 loan growth of 2.9% (annualised run rate: 11.6%)
- Increased productivity per staff by 30% since beginning of FY18

#### Loan Disbursement (RM'mil)



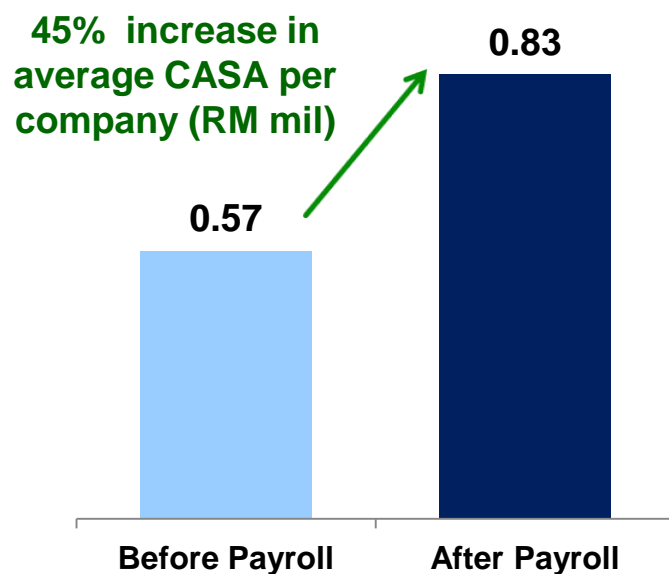
### FY19: Scaling Up

- SME loans growth target of 20% in FY19
- Achieve RM300 million loan disbursements per month by end of FY19
  - Processing time: 15 hours to 6 hours
  - Loan approval turnaround time: <5 days vs 10 days (industry average)
- Loan process automation through a new origination system to free up time for sales
- Additional Hunter teams in high potential locations

**3**
**Alliance@Work**
**FY18 Achievements**

- Acquired >10,000 Alliance@Work employee (local and foreign) accounts
- Average CASA per company increased by 45% after acquiring payroll

**Business CASA growth after acquiring company's payroll**


**FY19: Scaling Up**

- Acquisition of >60,000 new Consumer CASA accounts

- **Foreign Workers acquisition:**

Strategic partnerships with authorized agencies processing foreign worker permits

- **Local Employees acquisition:**

Digital on-boarding (through assisted e-KYC) of local employees via our new mobile banking app (launch date: June'18)

- 1) Paperless, mass on-boarding
- 2) Account opening in less than 10 minutes
- 3) Instant activation of Alliance Online and Alliance Mobile at the same time

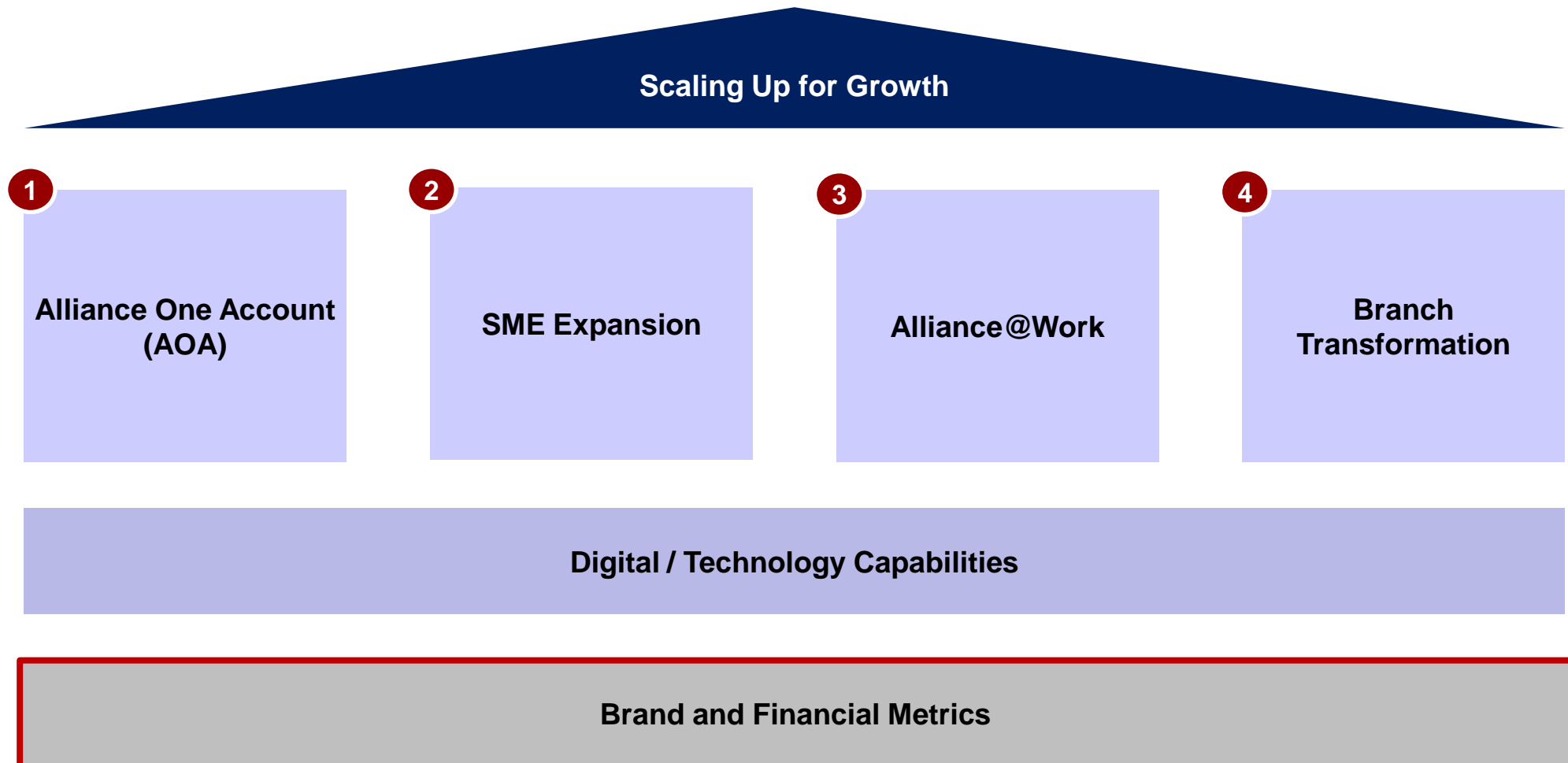
**4****Branch Transformation****FY18 Achievements**

- Completed VSS/ MSS program with RM42.6 million
- Consolidated five branches in FY18 bring total branches to 82
- Annualized savings (PBT impact) of more than RM20 million per year

**FY19 Focus**

- Digitizing key processes at branches:
  - CASA Straight Through Processing (STP) account opening in less than 10 minutes (Launch: 3Q FY19)
  - STP personal loan approval in less than 15 minutes (Launch: 4Q FY19)
  - Automation and streamlining of branch operations



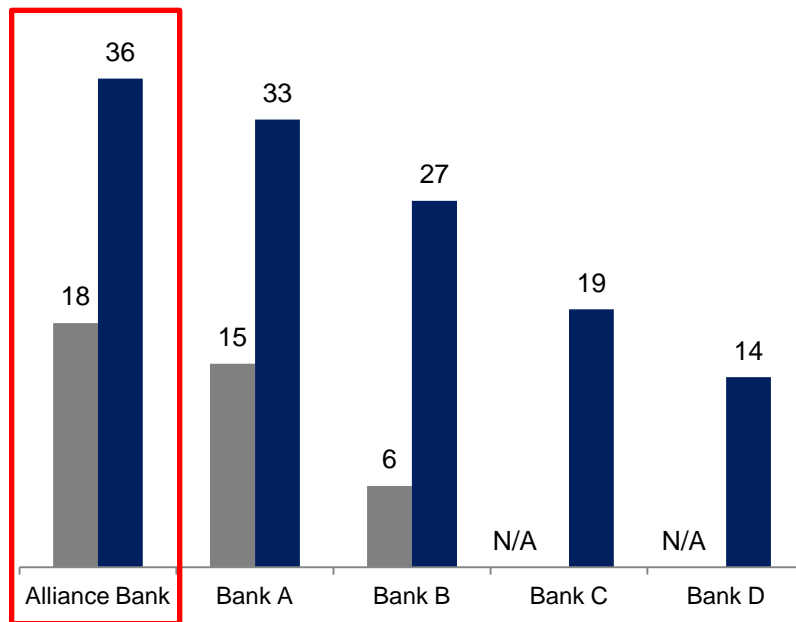
**FY19 Focus**

## #1 in NPS for SME & #1 in Innovation (Brand Health)

### Top-Down Net Promoter Score (NPS) for SME Segment

*“Highest NPS for 2 consecutive years, driven by strengths in Relationship Management”*

■ FY17 ■ FY18



### Brand Attributes Ranking (Innovation)

Innovative products and services

FY17	FY18
1. Bank A	1. Alliance Bank / Bank A
2. Bank B	2. Bank C
3. Bank C / Bank D	3. Bank B / Bank E
4. Alliance Bank	4. Bank G / Bank H
5. Bank E	5. Bank F / Bank D
6. Bank F	
7. Bank G	
8. Bank H	

### Alliance Bank – Attribute Scores

12%



21%

## We are scaling up for growth in FY19

		Investing in Transformation	Scaling Up for Growth	Acceleration
Growth Y-o-Y	FY17	FY18	FY19	FY20 Onwards <sup>^</sup>
Gross loans	1.5%	2.5%	> 10%	> 10%
Revenue	3.2%	7.0%	> 6%	7% - 10%
PPOP	5.8%	0.1%	> 10%	9% -13%
NPAT	-1.9%	-3.7%	> 10%	8% - 14%
Cost to income ratio	47.1%	50.5%	<50%	
ROE	10.5%	9.5%	~10%	10.5% – 12.0%
Progress Update		<u>Transformation Investment (Phase 1):</u> <ul style="list-style-type: none"> <li>▪ Gross = <b>RM80.4 million</b> <ul style="list-style-type: none"> <li>○ Restructuring (RM42.6mil)</li> <li>○ Sales force (RM16.1mil)</li> <li>○ Technology &amp; Marketing (&gt;RM22mil)</li> </ul> </li> <li>▪ Net (after cost savings from restructuring) = <b>RM74.2 million</b></li> </ul> <u>Transformation revenue:</u> <ul style="list-style-type: none"> <li>▪ <b>RM7.9 million</b></li> </ul>	<u>Transformation Investment (Phase 2):</u> <ul style="list-style-type: none"> <li>▪ Gross = <b>RM70 million:</b> <ul style="list-style-type: none"> <li>○ Sales force (RM45mil)</li> <li>○ Technology &amp; Marketing (&gt;RM25mil)</li> </ul> </li> <li>▪ Net (after cost savings from restructuring) = <b>RM50 million</b></li> </ul> <u>Transformation revenue:</u> <ul style="list-style-type: none"> <li>▪ <b>&gt;RM50 million</b> new revenue stream</li> </ul>	<u>FY20 - FY22:</u> <ul style="list-style-type: none"> <li>▪ Accelerated growth towards NPAT &gt; RM700 million</li> </ul>

Note: ^ management targets / based on 3-year CAGR  
31-May-18 FY18 Analyst Briefing

**FY19: Targets****FY19 Management Guidance**

- 1** >10% loans growth
- 2** NIM to maintain ~2.4%
- 3** Cost to Income Ratio: <50%
- 4** Net credit cost: around 35 bps
- 5** ROE at ~10%
- 6** Maintain dividend payout policy

## Contents

1

### **FY18 Financial Performance**

- Revenue and Profitability
- Effective Risk Management
- Key Results

2

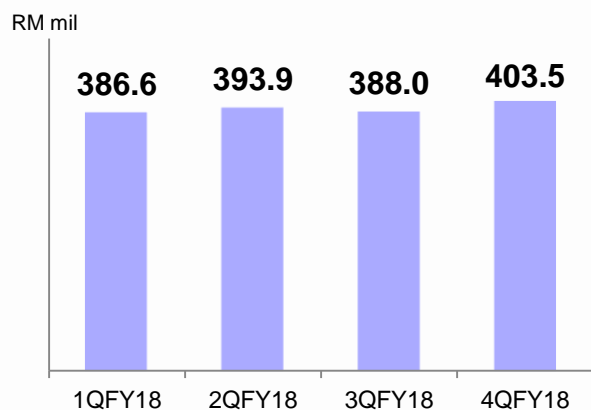
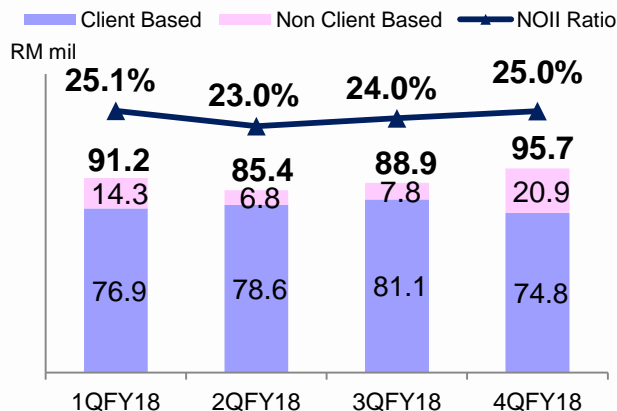
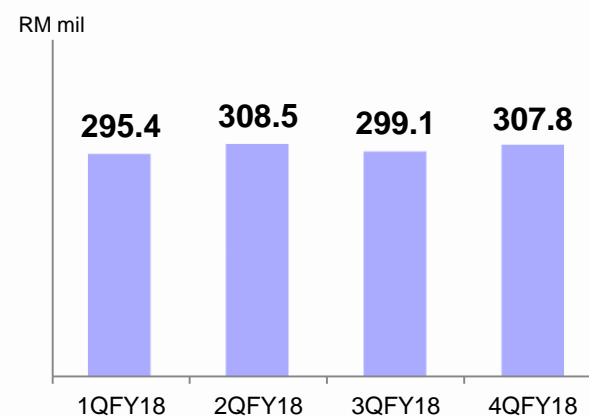
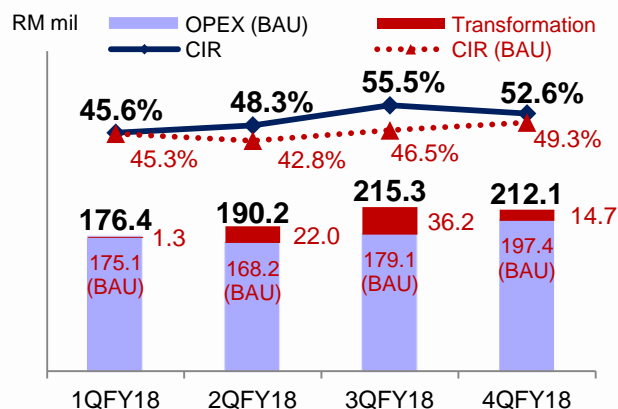
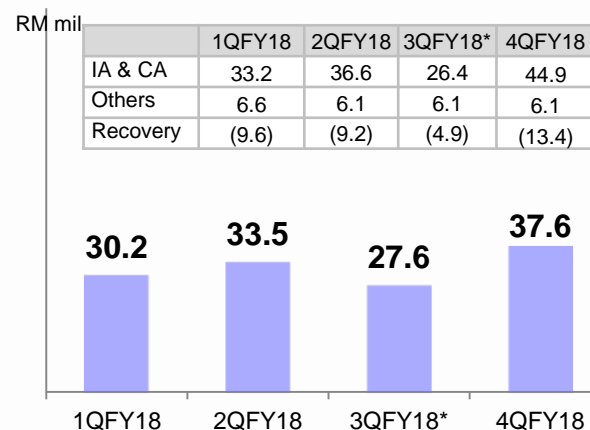
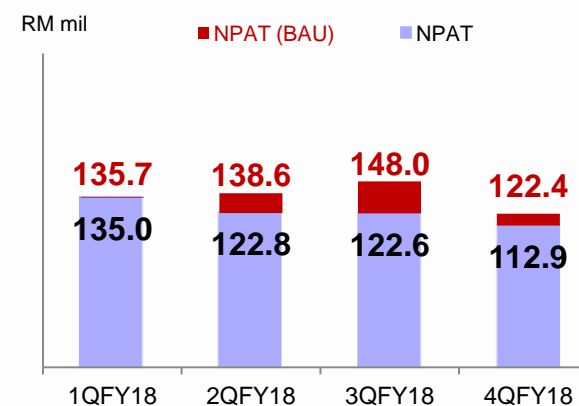
### **Going Forward**

- Our Strategy
  - ✓ Transformation Progress
  - ✓ FY19 Priorities
- Brand Metrics
- FY19: Targets and Guidance

3

### **Appendix - Financial Results:**

- 4Q FY18
- FY18

**Net profit after tax: RM112.9 million**
**Revenue**

**Non Interest Income^ & NOII Ratio**

**Net Interest Income & Islamic Banking Income**

**Operating Expenses & CIR Ratio**

**Credit Cost**

**Net Profit**


Notes: ^ excluding Islamic Banking Income

\* allowance/(write back) for losses on loan & financing and other losses, excluding one-off write back from credit rating scale alignment for corporates

Income Statement	3QFY18 RM mil	4QFY18 RM mil	Q-o-Q Change Better / (Worse)	
			RM mil	%
Net Interest Income	220.3	224.4	7.9	2.7%
Islamic Net Financing Income	74.4	78.2		
Islamic Non-Financing Income	4.4	5.2	7.6	8.2%
Non-Interest Income	88.9	95.7		
Net Income *	388.0	403.5	15.5	4.0%
OPEX	215.3	212.1	3.2	1.5%
OPEX (BAU)	179.1	197.4	(18.3)	(10.2%)
<b>Pre-Provision Operating Profit (PPOP)</b>	<b>172.7</b>	<b>191.4</b>	<b>18.7</b>	<b>10.8%</b>
<b>PPOP (BAU)</b>	<b>205.8</b>	<b>202.8</b>	<b>(3.0)</b>	<b>(1.5%)</b>
Net Credit Cost ^	(8.0)	37.6	(45.7)	(>100%)
<b>Pre-tax profit</b>	<b>180.7</b>	<b>153.7</b>	<b>(27.0)</b>	<b>(14.9%)</b>
<b>Pre-tax profit (BAU)</b>	<b>213.8</b>	<b>165.1</b>	<b>(48.7)</b>	<b>(22.8%)</b>
<b>Net Profit After Tax</b>	<b>122.6</b>	<b>112.9</b>	<b>(9.7)</b>	<b>(7.9%)</b>
<b>Net Profit After Tax (BAU)</b>	<b>148.0</b>	<b>122.4</b>	<b>(25.6)</b>	<b>(17.3%)</b>

Notes:

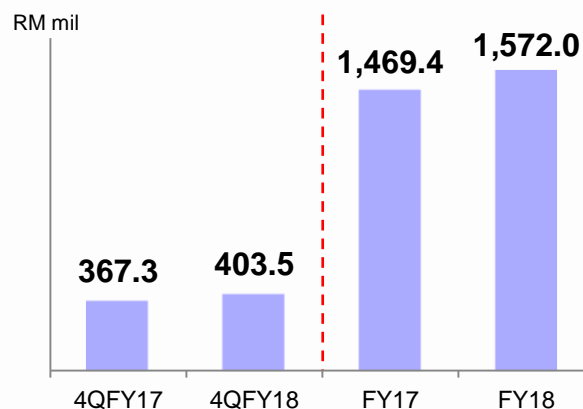
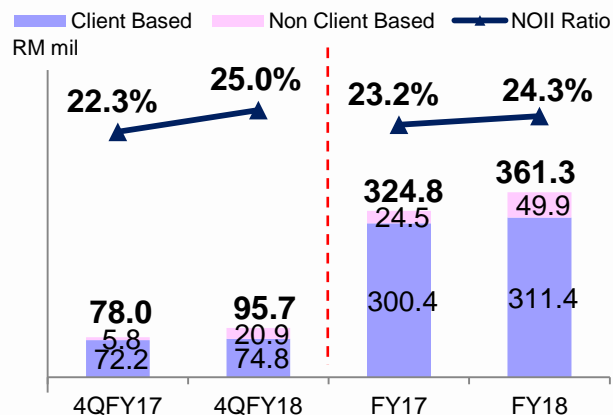
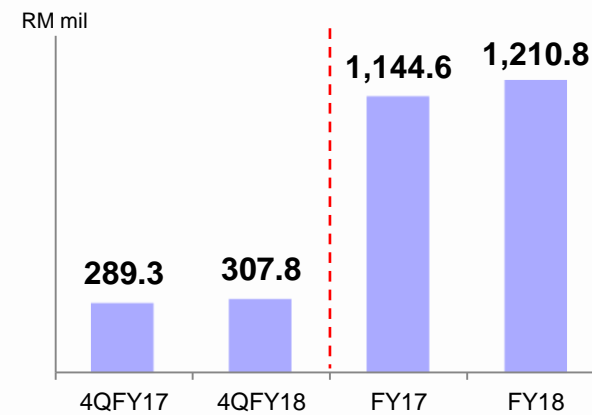
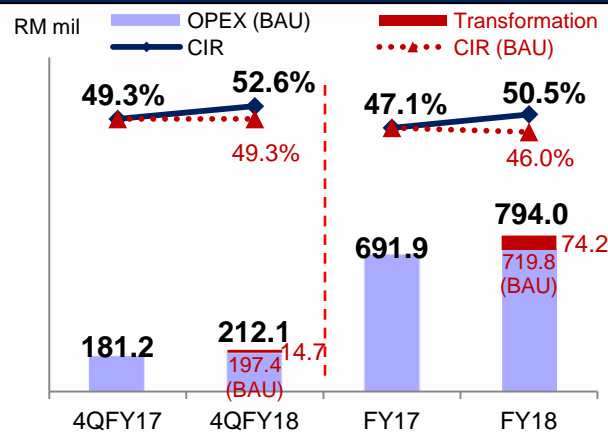
\* Revenue

^ Allowance/ (Write back) for losses on loans & financing and other losses

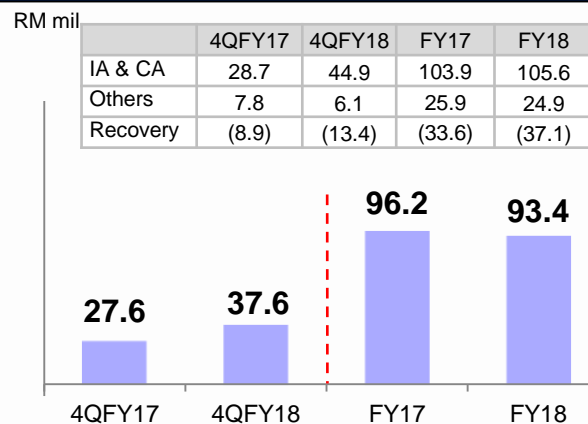
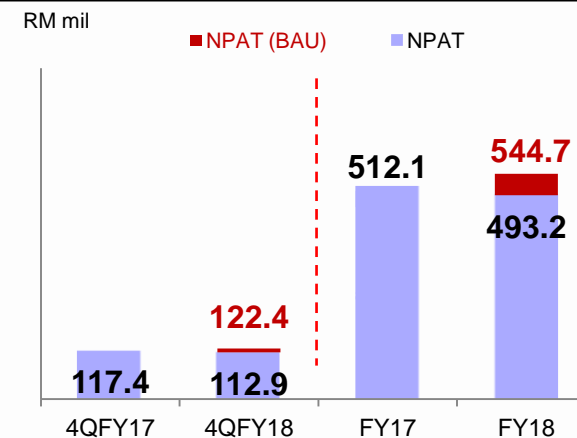
\* Inclusive of Islamic Banking Income

- **Revenue** grew 4.0% y-o-y, thanks to:
  - +2.7% increase in net interest income<sup>+</sup>, driven by better risk adjusted return (“RAR”) loans
  - +8.2% improvement in non-interest income<sup>+</sup>
- **Client based fee income** declined by RM5.7 million or 6.6% q-o-q due to lower banking services fees and wealth management fees.
- **Non client based non-interest income** increased by RM13.3 million q-o-q mainly due to realised gain from available-for-sale investment offset by lower FX trading income.
- **Operating expenses** lower by RM3.2 million q-o-q mainly due to lower transformation investments and savings from restructuring.
- Higher **credit cost** mainly due to impairment charges from several large business accounts and intensified R&R remedial action for business accounts.



**FY18 net profit after tax: RM493.2 million**
**Revenue**

**Non Interest Income ^ &  
NOII Ratio**

**Net Interest Income &  
Islamic Banking Income**

**Operating Expenses & CIR Ratio**


Notes: ^ excluding Islamic Banking Income

**Credit Cost**

**Net Profit**


Income Statement	4QFY17 RM mil	4QFY18 RM mil	Y-o-Y Change Better / (Worse)	
			RM mil	%
Net Interest Income	212.8	224.4	17.3	6.1%
Islamic Net Financing Income	72.5	78.2		
Islamic Non-Financing Income	4.0	5.2	18.9	23.2%
Non-Interest Income	78.0	95.7		
Net Income *	367.3	403.5	36.2	9.9%
OPEX	181.2	212.1	(30.9)	(17.1%)
OPEX (BAU)	181.2	197.4	(16.2)	(8.9%)
<b>Pre-Provision Operating Profit (PPOP)</b>	<b>186.1</b>	<b>191.4</b>	<b>5.3</b>	<b>2.9%</b>
<b>PPOP (BAU)</b>	<b>186.1</b>	<b>202.8</b>	<b>16.7</b>	<b>9.0%</b>
Net Credit Cost ^	27.6	37.6	(10.1)	(36.6%)
<b>Pre-tax profit</b>	<b>158.5</b>	<b>153.7</b>	<b>(4.8)</b>	<b>(3.0%)</b>
<b>Pre-tax profit (BAU)</b>	<b>158.5</b>	<b>165.1</b>	<b>6.6</b>	<b>4.2%</b>
<b>Net Profit After Tax</b>	<b>117.4</b>	<b>112.9</b>	<b>(4.5)</b>	<b>(3.8%)</b>
<b>Net Profit After Tax (BAU)</b>	<b>117.4</b>	<b>122.4</b>	<b>5.0</b>	<b>4.3%</b>

Notes:

\* Revenue

^ Allowance/ (Write back) for losses on loans & financing and other losses

\* Inclusive of Islamic Banking Income

- **Revenue** grew 9.9% y-o-y, thanks to:
  - +6.1% increase in net interest income<sup>+</sup>, driven by better risk adjusted return ("RAR") loans
  - +23.2% improvement in non-interest income<sup>+</sup>
- **Client based fee income** grew RM3.8 million or +5.0% y-o-y was mainly contributed by higher banking services fees and FX sales.
- **Non client based non-interest income** increased by RM15.2 million q-o-q mainly due to realised gain from available-for-sale investment offset by lower FX trading income.
- **Operating expenses** increased by RM30.9 million y-o-y due to higher transformation investments and other personal & marketing expenses.
- Higher **credit cost** mainly due to impairment charges from several large business accounts and intensified R&R remedial action for business accounts.

Income Statement	FY17 RM mil	FY18 RM mil	Y-o-Y Change Better / (Worse)	
			RM mil	%
Net Interest Income	847.5	892.5	62.0	5.5%
Islamic Net Financing Income	280.9	297.8		
Islamic Non-Financing Income	16.2	20.5	40.8	11.9%
Non-Interest Income	324.8	361.3		
Net Income *	1,469.4	1,572.0	102.6	7.0%
OPEX	691.9	794.0	(102.1)	(14.8%)
OPEX (BAU)	691.9	719.8	(27.9)	(4.0%)
<b>Pre-Provision Operating Profit (PPOP)</b>	<b>777.5</b>	<b>778.0</b>	<b>0.5</b>	<b>0.1%</b>
<b>PPOP (BAU)</b>	<b>777.5</b>	<b>844.4</b>	<b>66.9</b>	<b>8.6%</b>
Net Credit Cost ^	96.2	93.4	2.8	2.9%
<b>Pre-tax profit</b>	<b>681.4</b>	<b>684.6</b>	<b>3.2</b>	<b>0.5%</b>
<b>Pre-tax profit (BAU)</b>	<b>681.4</b>	<b>750.9</b>	<b>69.5</b>	<b>10.2%</b>
<b>Net Profit After Tax</b>	<b>512.1</b>	<b>493.2</b>	<b>(18.9)</b>	<b>(3.7%)</b>
<b>Net Profit After Tax (BAU)</b>	<b>512.1</b>	<b>544.7</b>	<b>32.6</b>	<b>6.4%</b>

**Notes:**

\* Revenue

^ Allowance/ (Write back) for losses on loans &amp; financing and other losses

\* Inclusive of Islamic Banking Income

- **Revenue** grew 7.0% y-o-y, thanks to:
  - +5.5% increase in net interest income<sup>+</sup>, driven by better risk adjusted return ("RAR") loans
  - +11.9% improvement in non-interest income<sup>+</sup>
- **Client based fee income** grew RM14.1 million or +4.4% y-o-y was mainly contributed by higher banking services fees, wealth management fees and trade fees.
- **Non client based non-interest income** increased by RM26.7 million y-o-y mainly due to realised gain from available-for-sale investment and treasury income from derivatives.
- **Operating expenses** increased RM102.1 million y-o-y mainly due to higher transformation investments and other personnel & admin expenses.
- Lower **credit cost** mainly due to one-off write back from credit rating scale alignment for corporates.

Balance Sheet	Dec 17 RM bil	Mar 18 RM bil	Change Q-o-Q	
			RM bil	%
Total Assets	52.3	53.9	1.6	3.0%
Treasury Assets*	9.8	9.0	(0.8)	(7.7%)
Net Loans	38.8	40.0	1.2	3.2%
CASA Deposits	15.9	16.0	0.1	0.1%
Customer Based Funding <sup>+</sup>	40.8	43.6	2.8	6.8%
Shareholders' Funds	5.3	5.5	0.2	2.6%
Net Loans Growth (y-o-y)	(0.4%)	2.6%		
CASA Deposits Growth (y-o-y)	4.3%	3.1%		
Customer Based Funding <sup>+</sup> Growth (y-o-y)	0.8%	4.1%		

- **Net loans** grew 3.2% q-o-q (vs industry: +1.2%^).
- **Better RAR loans** grew by 8.1% q-o-q while lower RAR loans grew by 0.6% q-o-q:
  - SME loans growth of 2.9% q-o-q
  - Continued strong build up for Alliance One Account (+RM471 million q-o-q).
- **CASA deposits** increased by 0.1%.
- **Customer based funding** grew by 6.8% q-o-q contributed by CASA and structured investments growth, and successful FD campaigns in 4QFY18.
- **Liquidity coverage ratio:** 159.9% (vs industry: 140.8%^).

Notes:

\* Treasury assets comprise financial assets (HFT, AFS & HTM), derivative financial assets & placements with Financial Institutions

<sup>+</sup> Customer based funding = CASA + Fixed Deposits + Money Market Deposits + Retail Negotiable Instrument of Deposits + Structured Investments

^ BNM Monthly Statistical Bulletin Mar 2018

Balance Sheet	Mar 17 RM bil	Mar 18 RM bil	Change Y-o-Y	
			RM bil	%
Total Assets	54.1	53.9	(0.2)	(0.3%)
Treasury Assets*	11.6	9.0	(2.6)	(22.1%)
Net Loans	39.0	40.0	1.0	2.6%
CASA Deposits	15.5	16.0	0.5	3.1%
Customer Based Funding <sup>+</sup>	41.9	43.6	1.7	4.1%
Shareholders' Funds	5.1	5.5	0.4	6.8%
Net Loans Growth (y-o-y)	1.5%	2.6%		
CASA Deposits Growth (y-o-y)	4.7%	3.1%		
Customer Based Funding <sup>+</sup> Growth (y-o-y)	2.8%	4.1%		

- **Net loans** grew 2.6% y-o-y (vs industry: +4.4%^).
- **Better RAR loans** grew 19.3% y-o-y while lower RAR loans contracted 5.3% y-o-y:
  - SME loans grew 4.6% y-o-y
  - Continued strong build up for Alliance One Account (+RM1.0 billion y-o-y).
- **CASA deposits** grew by 3.1% y-o-y.
- **Customer based funding** grew by 4.1% contributed by CASA and structured investments growth, and successful FD campaigns in 4QFY18.
- **Liquidity coverage ratio:** 159.9% (vs industry: 140.8%^).

Notes:

\* Treasury assets comprise financial assets (HFT, AFS & HTM), derivative financial assets & placements with Financial Institutions

<sup>+</sup> Customer based funding = CASA + Fixed Deposits + Money Market Deposits + Retail Negotiable Instrument of Deposits + Structured Investments

^ BNM Monthly Statistical Bulletin Mar 2018

	Financial Ratios	4QFY17	3QFY18	4QFY18	FY17	FY18
Shareholder Value	Return on Equity	9.5%	9.3%	8.6%	10.5%	9.5%
	Earnings per Share	7.7sen	8.0sen	7.3sen	33.5sen	31.9sen
	Net Assets per Share	RM3.30	RM3.44	RM3.53	RM3.30	RM3.53
Efficiency	Net Interest Margin	2.30%	2.38%	2.50%	2.26%	2.40%
	Non-Interest Income Ratio	22.3%	24.0%	25.0%	23.2%	24.3%
	Cost to Income Ratio	49.3%	55.5%	52.6%	47.1%	50.5%
Balance Sheet Growth	Net Loans ( <i>RM bil</i> )	39.0	38.8	40.0	39.0	40.0
	Total Deposits ( <i>RM bil</i> )	44.4	40.4	42.7	44.4	42.7
Asset Quality	Credit cost (basis points) (annualised)	28.5	(8.1)	38.5	24.3	23.4
	Gross Impaired Loans Ratio	1.0%	1.2%	1.4%	1.0%	1.4%
	Net Impaired Loans Ratio	0.6%	0.8%	1.0%	0.6%	1.0%
	Loan Loss Coverage Ratio ^	136.7%	116.2%	96.7%	136.7%	96.7%
Liquidity	CASA Ratio	34.2%	39.5%	37.3%	34.2%	37.3%
	Loan to Deposit Ratio	87.0%	96.8%	94.3%	87.0%	94.3%
	Loan to Fund Ratio	82.5%	87.2%	85.3%	82.5%	85.3%
	Liquidity Coverage Ratio	155.2%	132.0%	159.9%	155.2%	159.9%
Capital	Common Equity Tier 1 Capital Ratio	13.0%	13.6%	13.4%	13.0%	13.4%
	Tier 1 Capital Ratio	13.0%	14.0%	13.8%	13.0%	13.8%
	Total Capital Ratio	17.7%	18.7%	18.3%	17.7%	18.3%

# THANK YOU

**Disclaimer:** This presentation has been prepared by Alliance Bank Malaysia Berhad (the “Company”) for information purposes only and does not purport to contain all the information that may be required to evaluate the Company or its financial position. No representation or warranty, expressed or implied, is given by or on behalf of the Company as to the accuracy or completeness of the information or opinions contained in this presentation.

This presentation does not constitute or form part of an offer, solicitation or invitation of any offer, to buy or subscribe for any securities, nor should it or any part of it form the basis of, or be relied in any connection with, any contract, investment decision or commitment whatsoever.

The Company does not accept any liability whatsoever for any loss howsoever arising from any use of this presentation or its contents or otherwise arising in connection therewith.

---

For further information, please contact:

**Alliance Bank Malaysia Berhad**

31st Floor, Menara Multi-Purpose  
Capital Square

No. 8, Jalan Munshi Abdullah  
50100 Kuala Lumpur, Malaysia

Tel: (6)03-2604 3333

<http://www.alliancebank.com.my/InvestorRelations>

**Investor Relations**

Email: [investor\\_relations@alliancefg.com](mailto:investor_relations@alliancefg.com)