

Banking Made Personal

**INVESTOR PRESENTATION** 1st Half FY2013 Results





Contents

- 1) Executive Summary
- Financial Results for First Half FY2013

Our Business Model remains unchanged: "To Build Consistent and Sustainable Financial Performance"

Line of Business **Business Financial Transaction & Alternate** Consumer Investment Islamic **Banking Banking Markets Banking Banking Banking** Strategy ROE; CIR Revenue: Driving Fee Income through Cross-Selling Major Products **CONSUMER BANKING BUSINESS BANKING**  SME Mortgage Loans Wholesale Wealth Management Credit Cards Transaction Bancassurance Personal Loans **Banking**  Advisory Hire Purchase · Cash Management Stock broking Trade Finance Deposits Treasury Sales Investment Banking **New Growth Existing Opportunities Existing Opportunities Opportunities** 

### We are making good progress against our 3-Year Medium Term Targets FY2012 - FY2015

		FY2011*	1HFY2013
Asset Quality	gross impaired loans to be better than industry average	3.3%	2.3%
Non-Interest Income Ratio	to increase non-interest income to 30% of total revenue	20.8%	27.2%
Cost to Income Ratio	<ul> <li>move to industry average (45% - 48%) through:</li> <li>targeted revenue growth</li> <li>improved productivity</li> </ul>	48.3%	47.9%
Return on Equity	<ul> <li>achieve industry average (14% - 16%) through:</li> <li>focus on underlying earnings momentum</li> <li>effective capital management</li> </ul>	13.0%	13.7%
Dividend Policy	pay up to 50% of net profits after tax, subject to regulatory approvals and strong capital ratios  Note * Figures have not been restated for MFRS139	26.2%	40.4% *FY12

### **Performance Overview: Sustainable Profit Growth**

	1HFY13	1HFY12 (Restated)	Change	Q2FY13	Q1FY13
Profitability/ Efficiency Ratio					
Net Profit After Tax	RM266.5 m	RM254.3 m	+4.8%	RM141.9 m	RM124.6 m
Earnings Per Share	17.5 sen	16.6 sen	0.9 sen	9.3 sen	8.2 sen
Net Assets per Share	RM2.52	RM2.37	15 sen	RM2.52	RM2.51
Return on Equity	13.7%	14.3%	-0.6%	13.7%	13.0%
Return on Assets	1.3%	1.3%	-	1.3%	1.2%
Non-Interest Income Ratio	27.2%	25.6%	+1.6%	27.0%	27.3%
Cost-to-Income Ratio	47.9%	46.3%	+1.6%	45.5%	50.5%

Note: Restated for MFRS, where applicable

- Improved net interest income due to loans growth
- Sustainable growth in non-interest income, including treasury income
- Cost to income ratio improving. Continued investments in technology to build capacity for future growth



### Strong Loans Growth at 13.6%, Improved Asset Quality, CASA at 34.5% and Healthy Capital Ratios

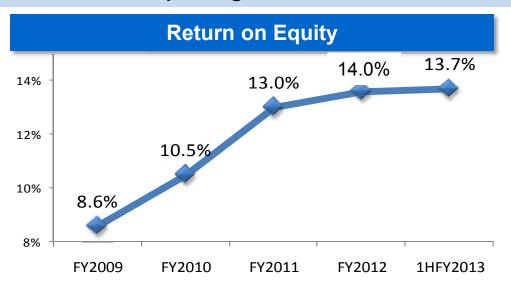
	1HFY13	1HFY12 (Restated)	Change	Q2FY13	Q1FY13
Balance Sheet & Asset Quality					
Net Loans Growth (y-o-y)	13.6%	8.6%	+5.0%	13.6%	14.2%
Gross Impaired Loans Ratio	2.3%	2.7%	-0.4%	2.3%	2.4%
Net Impaired Loans Ratio	1.2%	1.5%	-0.3%	1.2%	1.3%
Loan Loss Coverage Ratio	86.4%	88.5%	-2.1%	86.4%	86.6%
Liquidity & Capital Ratio					
CASA Ratio	34.5%	34.8%	-0.3%	34.5%	35.6%
Loan to Deposit Ratio	82.8%	77.4%	+5.4%	82.8%	81.8%
Risk Weighted Capital Ratio	15.18%	15.83%	- 0.65%	15.18%	14.7%
Core Capital Ratio	12.08%	11.99%	+ 0.09%	12.08%	11.6%

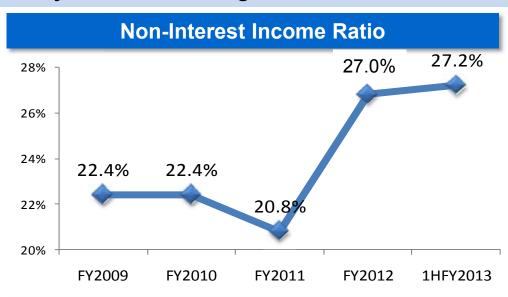
Note: Restated for MFRS, where applicable

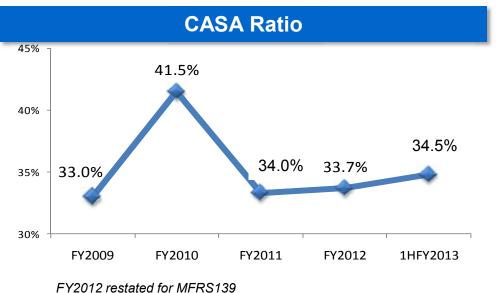
- 13.6% loans growth targeting profitable consumer and SME segments
- Improving asset quality with proactive & disciplined credit risk management
- Maintained strong CASA ratio at 34.5%
- Raised loans to deposits ratio to 82.8% for efficient balance sheet management
- Capital ratios well positioned for Basel 3 and balance sheet expansion

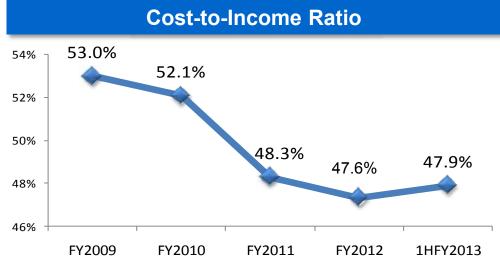
# **Key Financial Ratios**

### Improving Financial Performance, with Key Metrics in the Right Direction









### 1H FY2013: Building Base for Recurring Growth in FY2014

	1HFY13	1HFY12	Change		005//10	407)/40	
	RM mil	RM mil	RM mil	%	2QFY13	1QFY13	
Net Interest & Islamic Banking Income	489.0	468.0	21.0	+4.5%	252.0	237.0	
Non-Interest Income	169.3	152.3	17.0	+11.2%	86.9	82.4	
Net Income	658.3	620.2	38.1	+6.1%	339.0	319.3	
Operating Expenses	315.4	287.1	28.3	+9.9%	154.3	161.1	
Operating Profit	342.9	333.1	9.8	+2.9%	184.7	158.2	
Write-back of loans and impairment provisions	16.3	8.7	7.6	+86.5%	7.0	9.3	
Pre-tax profit*	357.1	341.0	16.1	+4.7%	190.8	166.4	
Net Profit After Taxation	266.5	254.3	12.2	+4.8%	141.9	124.6	

#### Income

 Moderate growth in net interest income, Islamic banking and noninterest income

### **Expenses**

 Drop in expenses, despite growth in business operations and loans

### **Impairment Provisions**

 Net write back due to recoveries, despite strong loan growth

<sup>\*</sup> Include share of results of associate

### FY2013 Business Plans focus on:

**Our Aspirations** 

To Build

"Consistent &

Sustainable Financial

Performance"

To Deliver
"Superior Customer
Service Experience"

To Develop "Engaged Employees with Right Values"

How?

Implemented in FY2013

Generate recurring revenue from existing/new business, within our risk appetite

Enhancing cost efficiency & productivity

 Re-organised Business Banking for accelerated SME growth

Re-commenced hire purchase business

 Centralise functions and improve processes via process re-engineering

Building infrastructure to support operational & execution capabilities

Delivering excellent customer service and experience

- Upgraded internet banking platform
- Implemented new integrated MIS and finance infrastructure
- Formulating branch distribution strategy to provide seamless customer service across all customer touch points

Reinforcing governance and compliance oversight

Reinforcing the right values & inculcating a performance culture

- Enhancing risk management framework for ICAAP compliance
- Launched new vision, mission and core values
- Continue to build a strong performance culture, to retain and attract best talent



Launched our "NextGeneration' Online Banking for Business – "BizSmart Online Banking"



### **New Name & Logo**



#### **Product Bundle**

Bundle of New Online
 Banking, CASA, Business ATM
 Card and Business Credit Card

### **Marketing Concept**

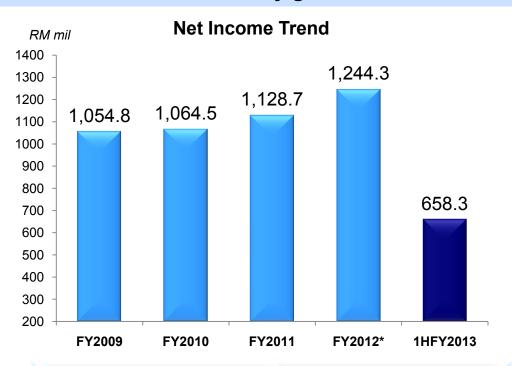
"More of You" proposition –
 efficiency so that the business
 owner can concentrate on
 growing their business

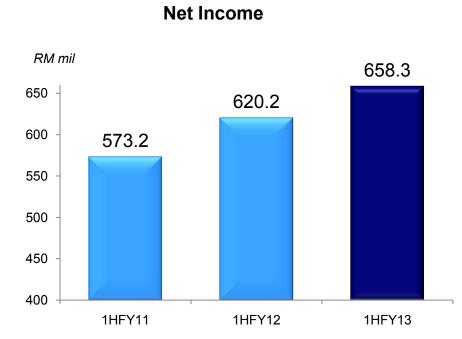
Small businesses can now have access to Cash Management Services

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### Steady growth in net income driven by higher loans growth





- 1HFY13 vs 1HFY12 1HFY12 vs 1HFY11 + RM38.1 mil + 8.2% + 6.1%
  - 2QFY13 vs 2QFY12 + RM25.8 mil
    - + 8.2%

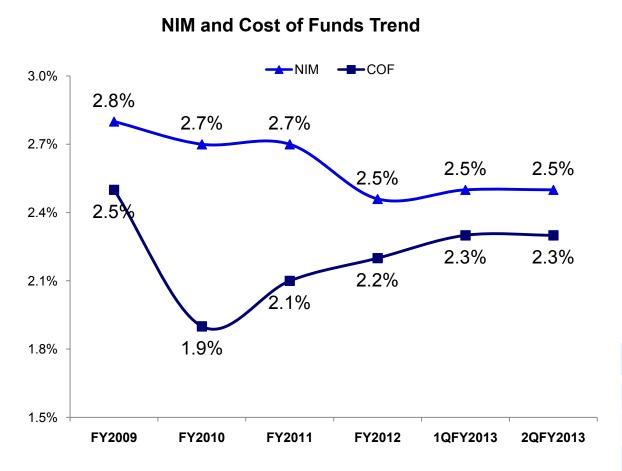
+ RM47.0 mil

2QFY13 vs 1QFY13

+ RM19.6 mil + 6.1%

- Net income growth of RM38.1million or 6.1% driven by:
  - +RM53.8 million from 13.6% y-o-y loans growth
  - +RM17.0 million from non-interest income
  - Offset by +RM21.0 million increase in interest expense from expansion in deposits

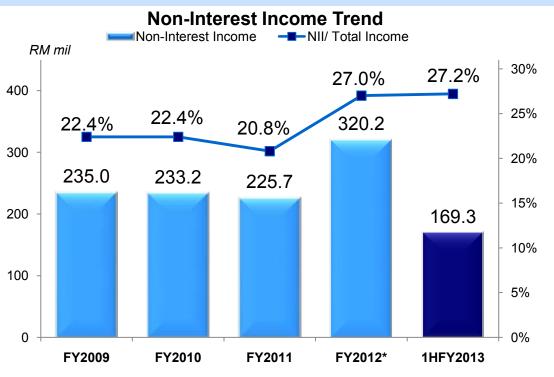
### Some contraction in interest margin but cushioned by strong CASA & rise in LD ratio



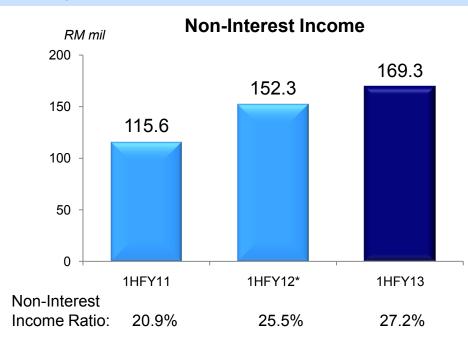
- ☐ YTD margin compression 8 bps due to:
  - New mortgage loans at lower yield
  - Run-off of high yielding Co-op loans
  - Price competition for loans and deposits
- Margin pressure partially offset by rise in loans to deposits ratio from 77.7% at March 2012 to 82.8% in September 2012

Effective	OPR	SRR
June 2010	2.50%	1%
July 2010	2.75%	1%
April 2011	2.75%	2%
May 2011	3.00%	3%
July 2011	3.00%	4%

### Non-Interest Income expanded by 11.2% Y-o-Y



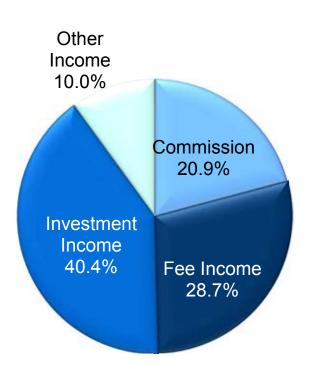




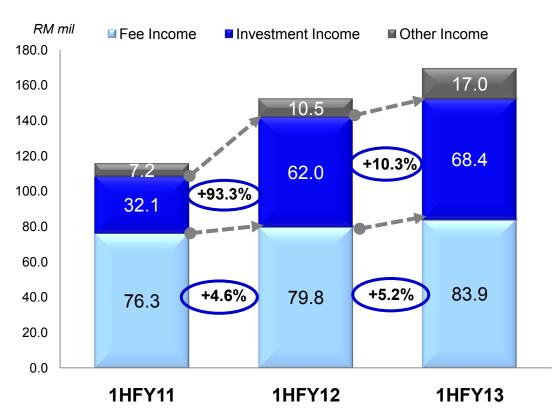
- Continuing to build recurring non-interest income from treasury sales, wealth management and trade finance
- □ 2QFY2013 included RM5.8 million from gain on sale of building (non-recurring)

### **Building Recurring Fee Income and Sustainable Investment Income**

# Non-Interest Income Composition (1HFY2013)

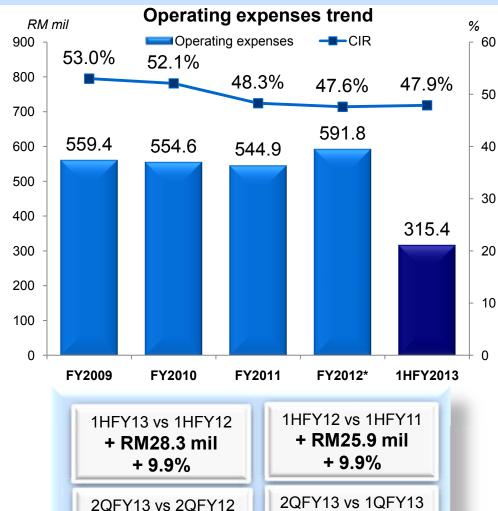


#### 1HFY2013 Growth



- ☐ Growth from commissions from trade finance, treasury sales, wealth management and transaction banking
- ☐ Investment income growth moderated due to flatter yield curve. Investment securities mainly in Government securities

### Cost-to-income ("CIR") dropped to 47.9% in 1HFY2013 from 50.5% in first quarter



-RM6.9 mil

-4.3%

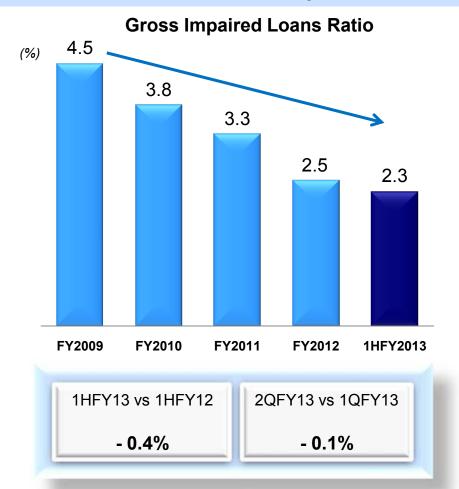
)	OPEX	1HFY13	1HFY12	Variance		
`		RM mil	RM mil	RM mil	%	
,	Personnel costs	207.1	182.0	25.2	13.8%	
)	Establishment costs	73.2	72.0	1.2	1.6%	
)	Marketing expenses	9.8	9.0	0.8	8.7%	
)	Administration expenses	25.3	24.1	1.2	4.8%	
)	Total	315.4	287.1	28.4	9.9%	

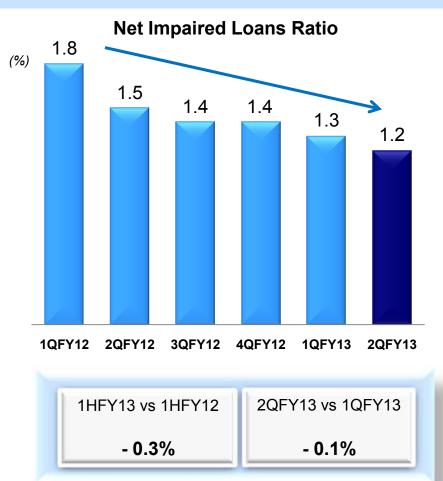
- Higher operating expenses as the Group continues to invest in human capital and IT infrastructure to support the business growth
- ☐ Personnel cost at 65.7% of the total remains the main operating cost
- □ Cost-to-income ratio dropped to 45.5% in 2<sup>nd</sup> quarter, down from 50.5% as at June 2012

+RM11.2 mil

+ 7.9%

# Gross impaired loans ratio improved to 2.3% Net impaired loans ratio improved to 1.2% from 1.8%

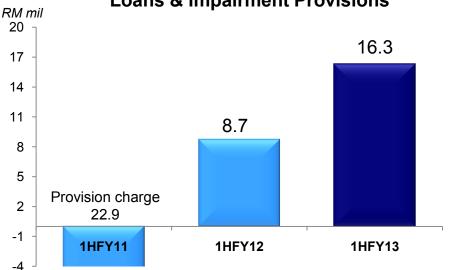




Despite challenging external environment, further improvement in asset quality with disciplined approach in credit risk management and collection processes

# Improvement in Asset Quality – results in drop in impairment provision charge and Loan Loss Coverage required

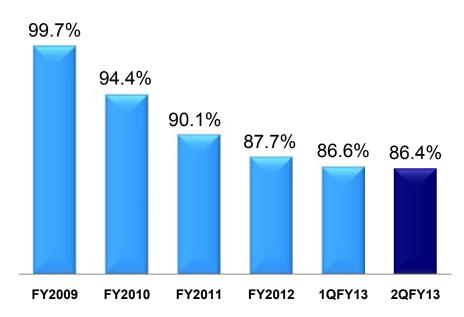
# MFRS 139: Net Write Back/(allowances) for Loans & Impairment Provisions



Note: CLO recoveries amounted to RM0.5 million in 1QFY13 (Nil in 2QFY13).

1HFY13 vs 1HFY12 + RM7.6 mil +86.5% 1HFY12 vs 1HFY11 + RM31.0 mil + >100%

### **Loan Loss Coverage**



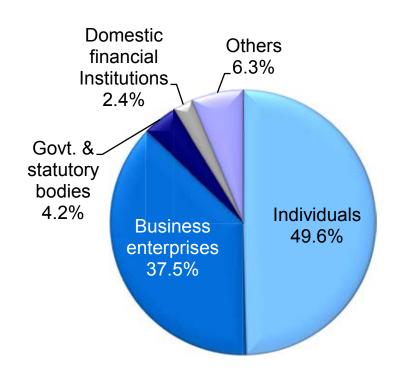
- 2QFY13 loan loss coverage ratio is computed based on the adoption of MFRS 139 Collective Assessment using PD & LGD model, replacing BNM's Transitional Provisioning of 1.5%
- Net write back of impairment provisions during quarter due to recoveries, despite setting aside additional collective provisions for loans growth

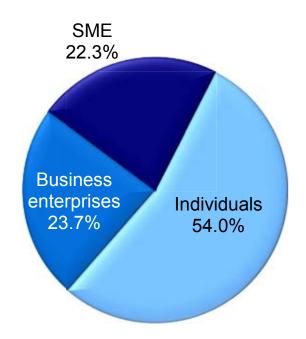
### Funding and Lending: Clear niche in Consumer and SME Customer Segments

Individuals account for 49.6% of customer deposits, and 54% of loans portfolio.

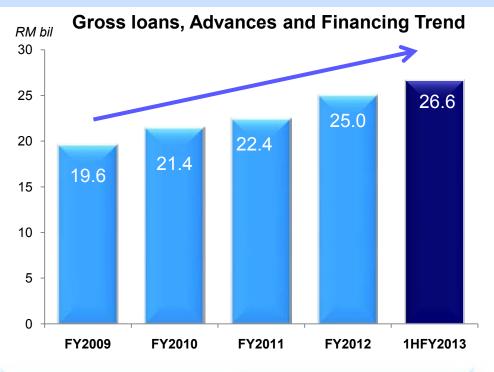
### **Deposits Composition**

### **Loans Composition**





# Gross Loans growth momentum has accelerated to 13.2% Balanced Loans Portfolio: 54.0% Consumer & 46.0% from Group Business Banking



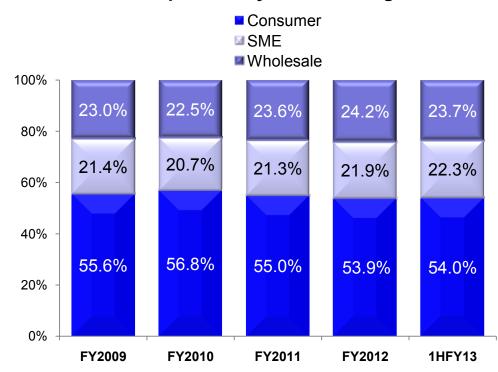


1HFY12 vs 1HFY11

+ RM1.7 bil

+ 7.6% YTD

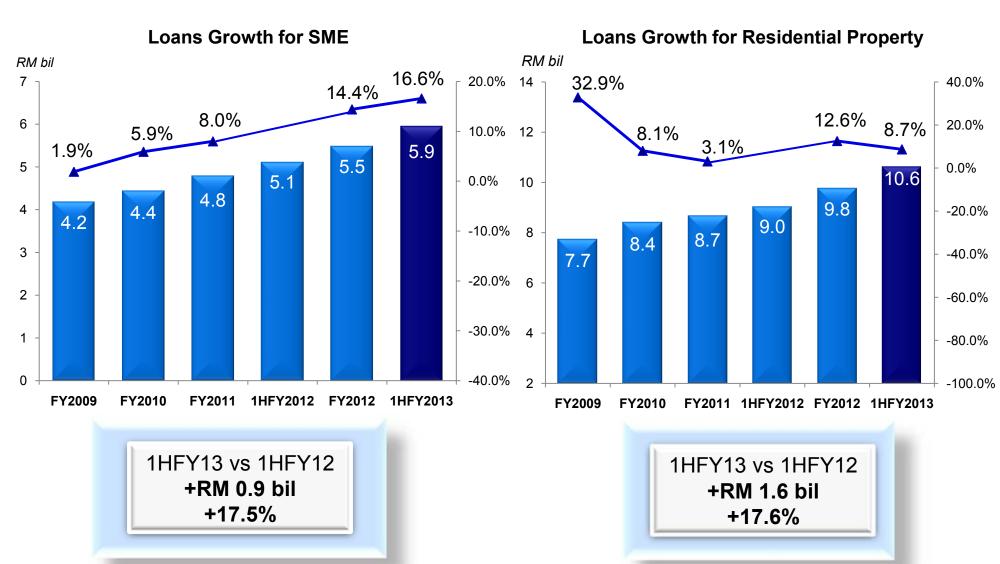
### **Loans Composition by Business Segments**



- Medium term target portfolio : 50% Consumer; 50% Business Banking
- Consumer now at 54.0%, down from high 56.8% in FY10
- Minimal exposure to fixed rate lending 10% of total portfolio

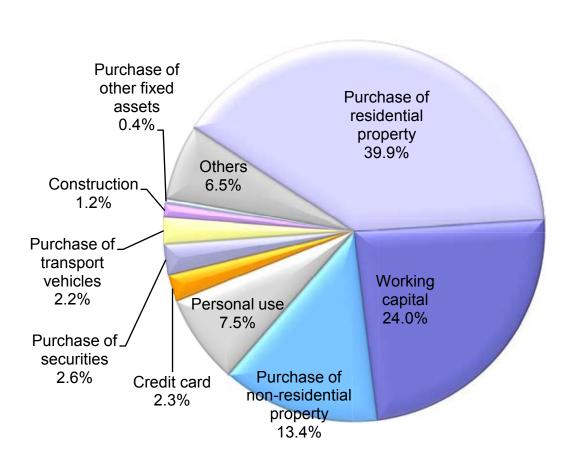


### Both SME & Residential Properties registered above 17% Loans Growth



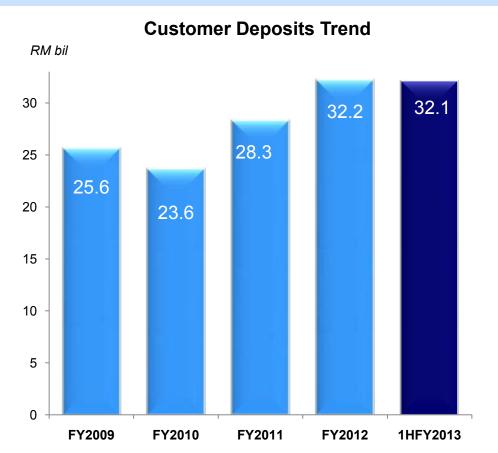
### Well Diversified & Secured Loans Portfolio

#### **Loans Composition by Economic Purposes**



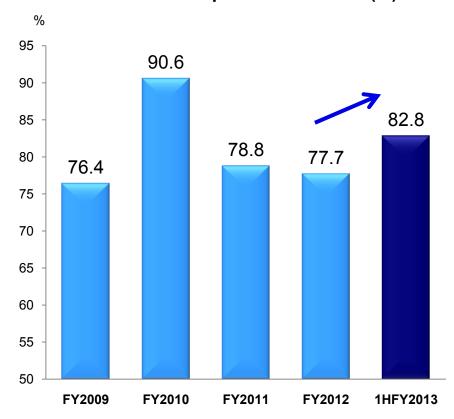
- □ 39.9% of loans portfolio is for residential properties
- ☐ 13.4% for non-residential properties
- □ 24.0% for Working Capital financing
- Overall loans portfolio well collateralised
- □ Commenced growing hire purchase portfolio in April 2012, focusing on new car financing
- ☐ Hire Purchase: Positive growth YTD of RM26.9 million

### Loans to Deposits Ratio Raised to 82.8%. Target LD Ratio is 85% in Medium Term.



- ☐ Deposits growth of RM1.7 billion or 5.7% y-o-y
- ☐ Selective in raising cost efficient fixed deposits

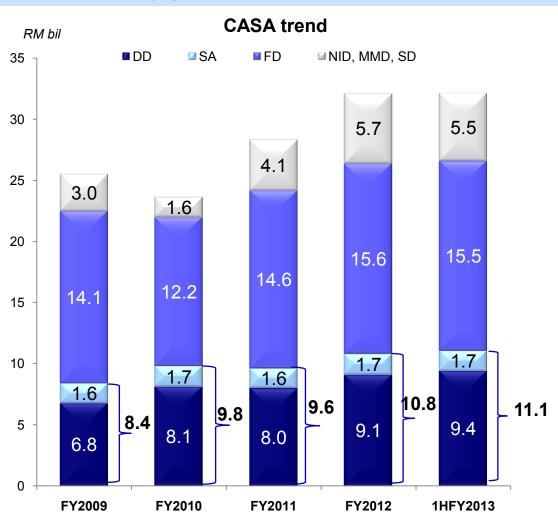
### Loans to Deposit Ratio Trend (%)



■ Loans to deposit ratio (LD ratio) remained healthy at 82.8% in 1HFY13, well below industry average

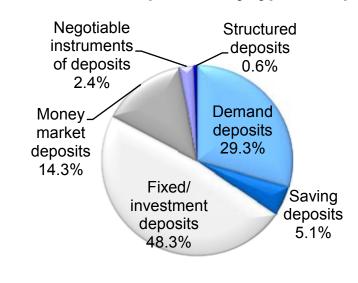


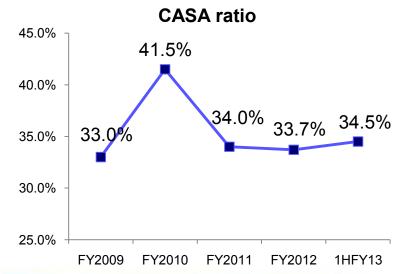
### Steady growth in CASA deposits to RM11.1 billion, accounts for 34.5% of total deposits



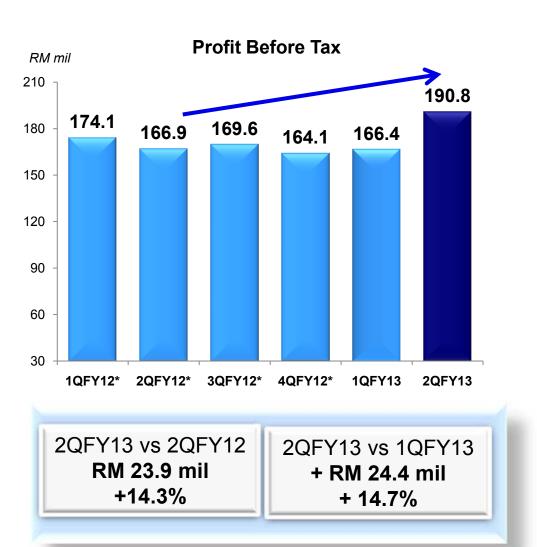
- CASA deposits expanded by RM300 million to RM11.1 billion.
- 49.6% of deposits from individuals

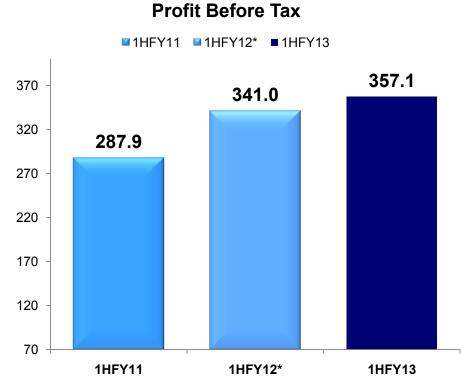
### 2QFY2013: Composition by type of Deposits





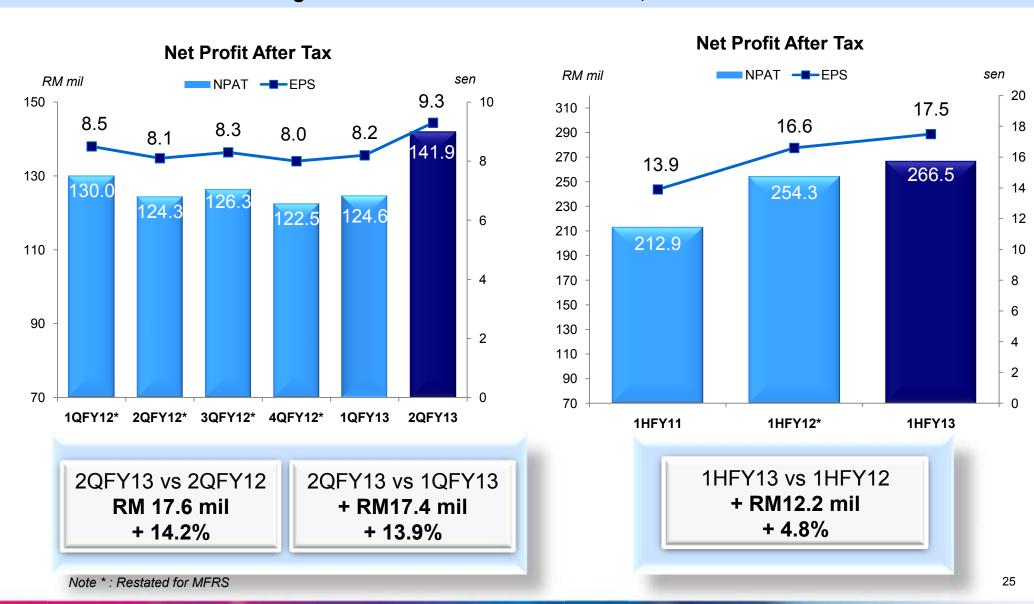
### Growth of 4.7% Y-o-Y; but up 14.7% over 1st Quarter FY13.





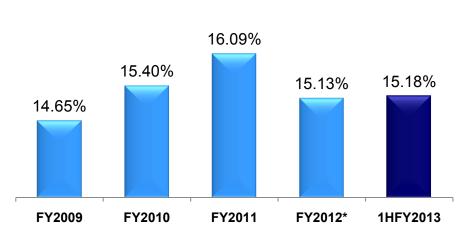
1HFY13 vs 1HFY12 +RM 16.1 mil +4.7%

### 1HFY2013: 4.8% growth in Net Profit After Taxation; and 14.2% Growth Q-o-Q

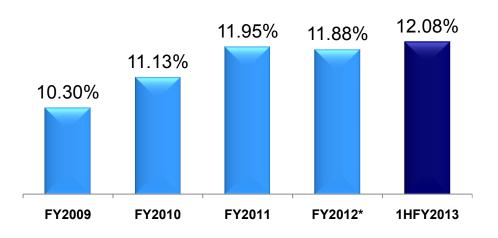


### Healthy RWCR at 15.2%, with Tier 1 at 12.1% well above Basel III requirements

### **Risk Weighted Capital Ratio**



### **Core Capital Ratio**



Balance Sheet Leverage Ratio (total equity net of deferred tax & intangible assets over total assets net of deferred tax & intangible assets)	8.8%
Total Leverage Ratio (total equity net of deferred tax & intangible assets over total assets net of deferred tax & intangible assets & Off Balance Sheet)	6.0%

### **Capital Adequacy by Legal Entities**

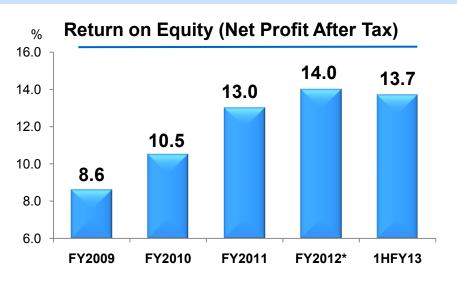
Legal Entities	Core Capital	RWCR		
ABMB	13.53%	13.57%		
AIS	12.57%	13.43%		
AIBB	81.66%	82.00%		

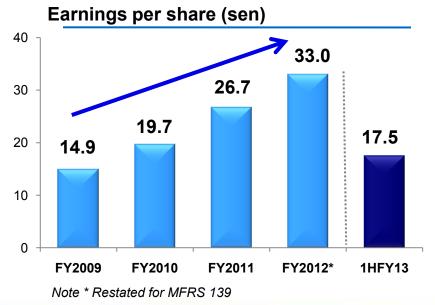
Enhancement to capital ratios to be achieved by:

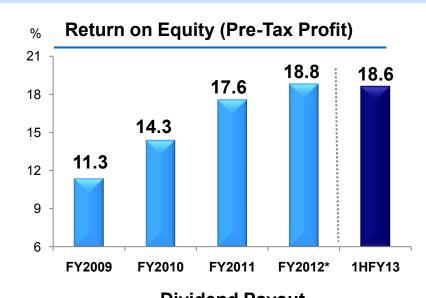
- Focus on less capital intensive fee based and non-interest income activities
- Strong asset quality

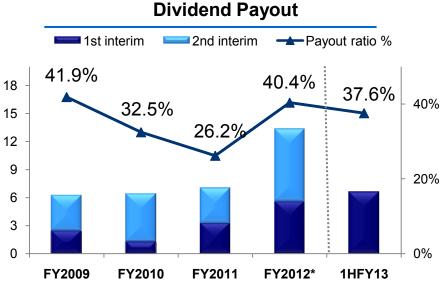


### Consistent Growth in Shareholder Returns – EPS & Dividend Payout Ratio Raised to 50% of NPAT











# Recently Launched Business Initiatives

## Since April, we have launched a number of business initiatives







SME BUSINESS
CONFERENCE 2012
"EMPOWERING BUSINESSES"



**Malaysia's Most Valuable Brands** 



**BIZ SMART** 



Imagine what you could do if there were MORE OF YOU.



# The Bank remains strong and well-positioned.

- Systematic execution of strategy
- Build on existing strengths and niche position in Consumer and Business Banking
- Drive growth of non-interest income
  - Transaction Banking
  - Treasury Sales
  - Banc Assurance
  - Wealth Management
- Enhance capabilities in risk management
- Ensure impactful investments in IT and infrastructure
- Enhance productivity and efficiency



### Challenges Ahead .....

- NIMs to remain under pressure
- Challenging external economic environment
- Moderating economic growth
- Regulatory guidelines may impact consumer loans growth

...... We will continue to exercise caution and vigilant risk management in face of challenges ......

# **THANK YOU**

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