





Banking Made Personal

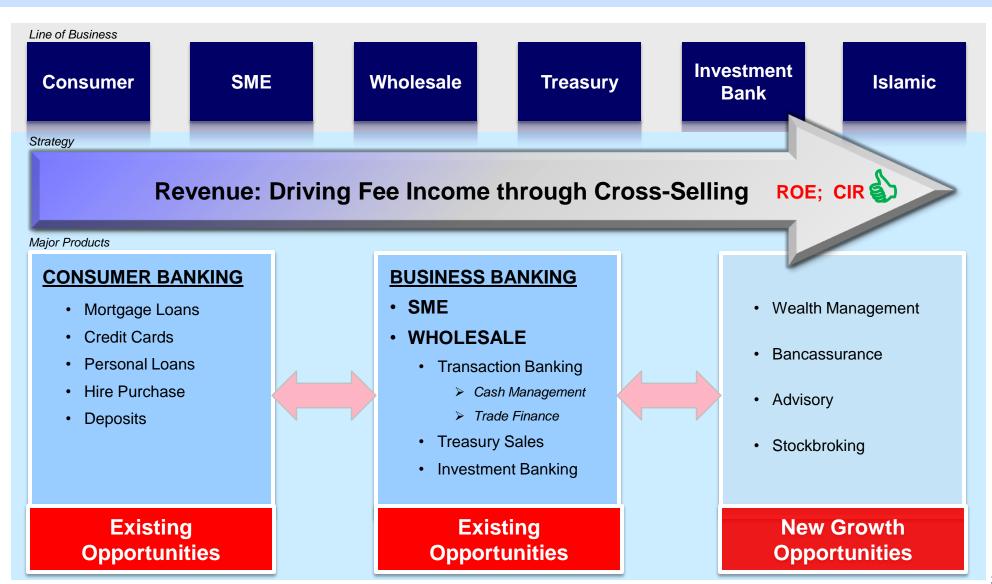
# **ANALYST BRIEFING**

Financial Year Ended 31 March 2012

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- 1 Executive Summary
- Financial Results for FY2012

### Our Business Model... "To Build Sustainable and Predictable Financial Performance"



# We achieved good progress against our 3-Year Medium Term Targets FY2012 – FY2015

### FY2012 Achievement



... gross impaired loans to be better than industry average

2.4%



Non Interest Income Ratio

... to increase non-interest income to 30% of total revenue

26.8%



Cost to Income Ratio ... move to industry average (45% - 48%) through:

- targeted revenue growth
- improved productivity

47.3%



Return on Equity

.. achieve industry average (14% - 16%) through:

- focus on underlying earnings momentum
- effective capital management

13.6%



Dividend Policy

... pay "as much as we can afford, whenever we can", subject maintaining strong capital ratios

42.3%



### Key performance metrics are improving in right direction

	FY12	FY11	Change			
Profitability/ Efficiency Ratio						
Return on Equity	13.6%	13.0%	+0.6%			
Return on Assets	1.3%	1.2%	+0.1%			
Non-Interest Income Ratio	26.8%	20.8%	+6.0%			
Cost-to-Income Ratio	47.3%	48.3%	+1.0%			
Asset Quality						
Gross Impaired Loans	2.4%	3.3%	+0.9%			
Loan Loss Coverage Ratio	108.5%	90.1%	+18.4%			
Liquidity & Capital Ratio						
CASA Ratio	33.7%	34.0%	- 0.3%			
Loan to Deposit Ratio	77.8%	78.8%	+1.0%			
Risk Weighted Capital Ratio	15.2%	16.1%	- 0.87%			
Core Capital Ratio	11.5%	11.9%	- 0.43%			

- ☐ Achieved ROE of 13.6%.
  - Driven mainly by expansion in noninterest income ratio to 26.8%; and
  - Drop in cost-to-income ratio to
     47.3% due better cost management.
- ☐ Gross impaired loans ratio dropped to 2.4% and loan loss coverage raised to 108.5%, better than industry average.
- ☐ Flexibility to expand balance sheet, with:
  - 15.2% RWCR
  - 77.8% loans to deposits ratio
  - Stable CASA ratio at 33.7%

### FY2012: Net Profit After Taxation Rose 17.3% to RM479.8 mil

	FY12	FY11	Change	
	RM mil	RM mil	RM mil	%
Net Interest & Islamic Banking Income	930.2	903.0	27.2	+3.0%
Non-Interest Income	320.2	225.7	94.5	+41.8%
Net Income	1,250.4	1,128.7	121.7	+10.8%
Operating Expenses	591.8	544.9	46.9	+8.6%
Operating Profit	658.6	583.8	74.8	+12.8%
Allowance for losses on loans, advances and financing and other losses	-34.6	-33.3	-1.3	+3.9%
Write back of impairment	21.6	4.1	17.5	+426.8%
Pre-tax profit	643.6	553.1	90.5	+16.4%
Net Profit After Taxation	479.8	409.2	70.6	+17.3%

- ☐ 17.3% increase in net profits driven by growth in:
  - Net interest income due to 11.3% expansion in loans, but offset with margin compression and rise in cost of funds.
  - Non-interest income due to recurring transaction banking, treasury sales and wealth management.
  - Write back in impairment provisions due to RM23.1 million of CLO recoveries.

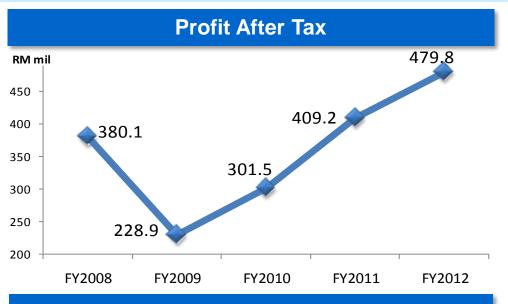
### Offset by:

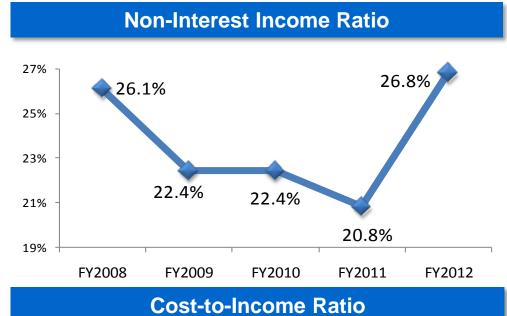
- 8.6% rise in operating expenses in line with business expansion.
- Higher collective impairment provisions due to acceleration in gross loans growth to 11.3%, from 4.8% in FY2011.

FY2012: Total assets expanded 9.8% to RM39.6 billion, driven by acceleration in loans growth

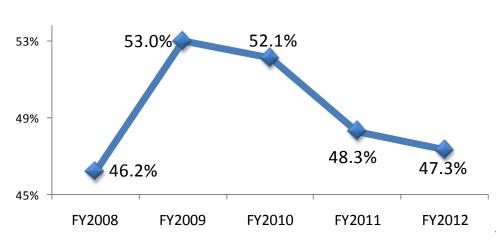
	FY12	FY11	Cha	Change	
	RM bil	RM bil	RM bil	%	
Net Loans, Advances and Financing	24.4	21.8	2.6	+11.8%	
Investment and Dealing Securities	11.4	12.1	0.7	-6.0%	
Deposits from Customers	32.1	28.3	3.8	+13.4%	
Total Assets	39.6	36.1	3.5	+9.8%	
Shareholders' Funds	3.7	3.4	0.3	+9.5%	

### Financial Performance is improving, with Key Metrics in Right Direction





# Return on Equity 16.8% 13.6% 13.0% 9% 8.6% 10.5% FY2008 FY2009 FY2010 FY2011 FY2012



### The Bank remains strong and well-positioned.

- Clear niche position in Consumer and Business Banking.
- Well-capitalised, with strong asset quality.
- Continued focus on strengthening risk management capabilities.

## **Achieving continued growth.**

- Clear strategy focused on building sustainable long-term growth.
- Leverage on all our business franchises to drive non-interest income activities.
- Launched new initiatives such as Transaction banking, Treasury sales, Bancassurance and Wealth Management.

### Clear strategy and the right team to deliver it.

- Improving customer service, cross-selling, productivity and reducing turn around times.
   remains a major priority.
- Impactful investment in our IT and infrastructure.
- · Focus on human capital with right values.

# **Corporate Developments**

### **Growing Non-Interest Income: 8-Year Bancassuranc Arrangement with AIA**

### **Our Objectives**

- One-stop financial services center for customers' convenience – both banking and insurance products
- □ Broad suite of products to meet market, customer and channel needs
- □ Provide financial solutions that maximise savings potential and provides protection to the customers

### **Initiatives**

### January 2011

☐ Established Takaful joint venture with AIA



Strategic Partnership



**Product Development** 

**Distribution channels** 

### March 2012

☐ Formalized an 8-year arrangement with AIA

### March 2012

- ☐ Launched Premier Income 5 ("PI5")
- Maximises savings potential
- ☐ Provides protection to subscribers

### The opportunities ahead

Innovative & high-value products for:

- Protection
- Savings / Investments
- Medical / Health
- Retirement

### **What Does AIA Provide?**

- □ Highly experienced in multi-channel distribution, including in-branch sales, direct marketing, and tele marketing, worksite marketing, crossreferrals, brokers and mobile sales team
- ☐ Strong product development capabilities

### The FY2013 Business Plans will focus on...

### **Our Aspirations**

To Build "Predictable & Sustainable Financial Performance"

To Build "Best Customer Service Bank"

To Develop "Engaged Employees with Right Values"

How?

Generate recurring revenue from existing & new business opportunities

**Building infrastructure and the Alliance brand** 

Delivering excellent customer service and experience

**Enhancing cost efficiency and productivity** 

Reinforcing the right values & rewarding performance

Who?

Consumer Bkg

**SME Bkg** 

Investment Bkg

Wholesale Bkg

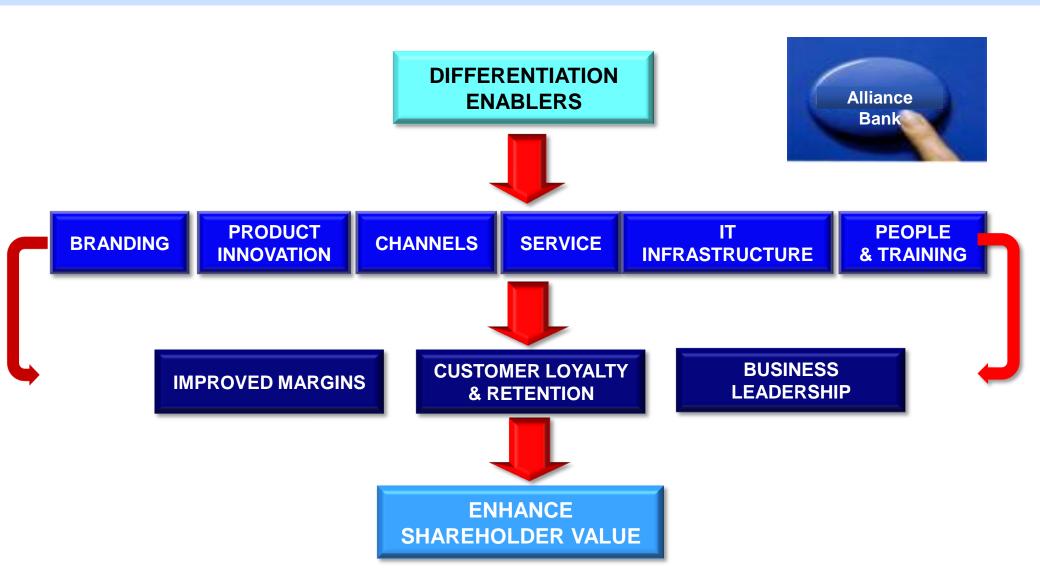
**Islamic Bkg** 

Financial Markets

**Asset Mgt.** 

Strategic Action Plans by Each LOB

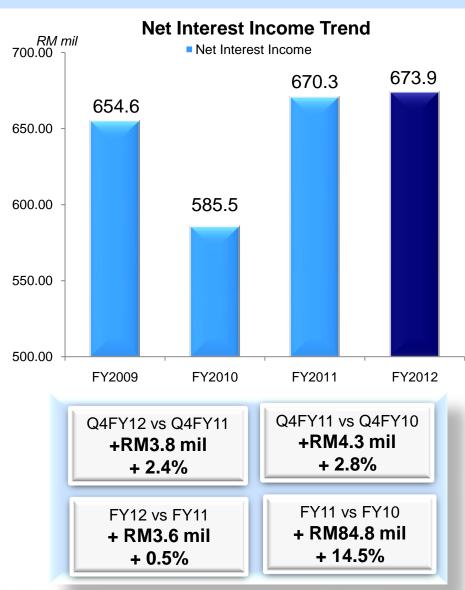
### **Drive high productivity with effective cost management**

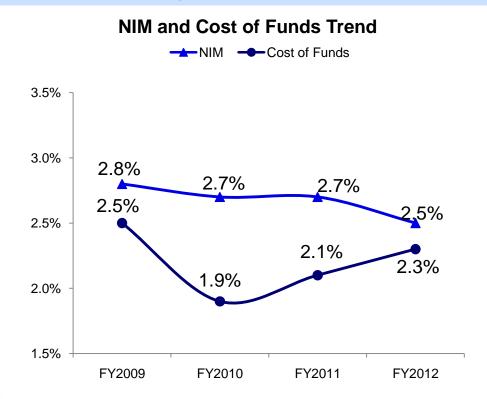


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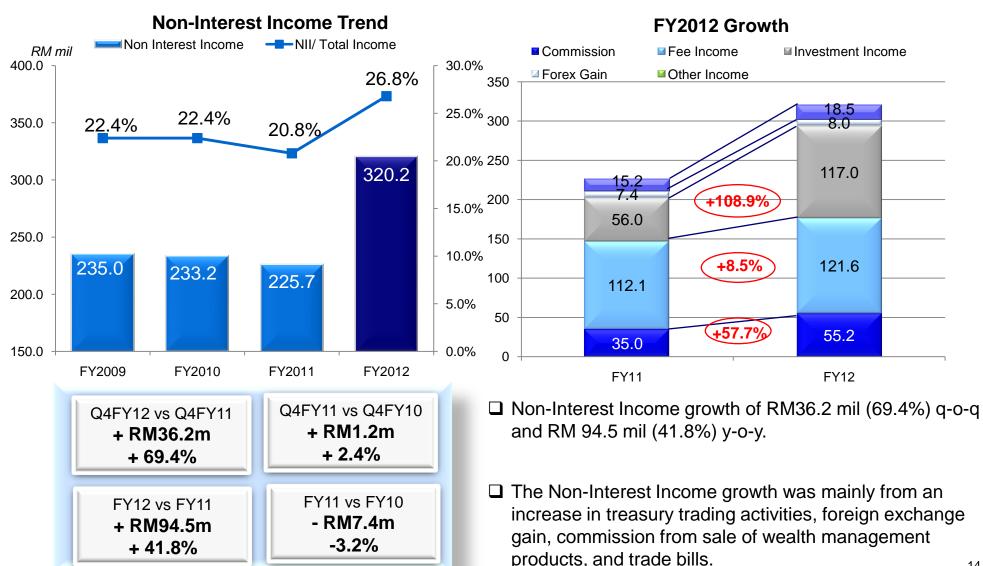
### Sustainable Interest income and margin





- ☐ Interest income increased by RM3.6 mil (0.5%) y-o-y, and RM4.6 mil (2.9%) q-o-q.
- □ Net interest margin ("NIM") contracted by 20 bps to 2.5% in FY2012, due to rise in cost of funds follow through impact of OPR revision in 2010 and increase in SRR.

### Non Interest Income gaining momentum



**FY11 vs FY10** 

- RM9.7 mil

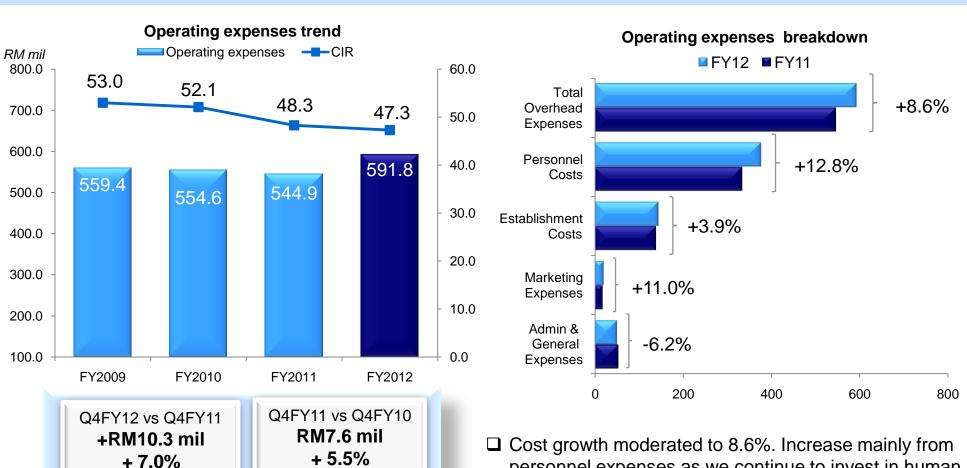
-1.7%

FY12 vs FY11

+ RM46.9 mil

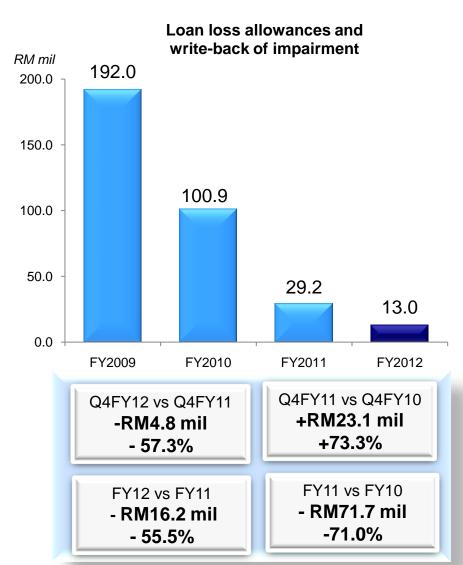
+ 8.6%

### Cost-to-income ("CIR") ratio declined further to 47.3%, from 48.3% a year ago



□ Cost growth moderated to 8.6%. Increase mainly from personnel expenses as we continue to invest in human capital and IT infrastructure to support the business growth.

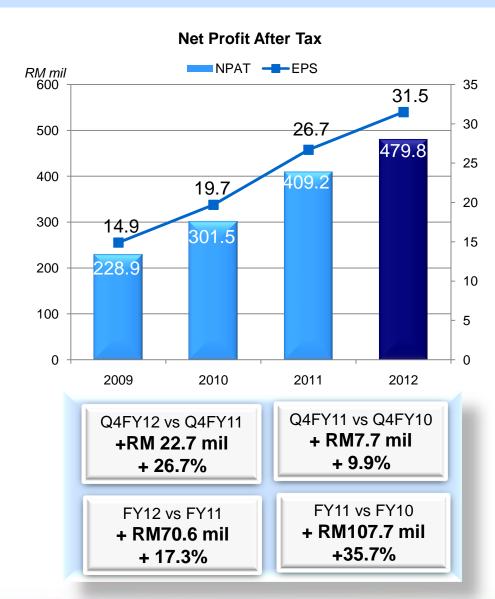
### Net charge for loan provisions dropped to RM13.0 million



	FY09 RM mil	FY10 RM mil	FY11 RM mil	FY12 RM mil
(Allowances for)/ write-back of losses on loans, advances and financing, and other losses	-115.1	31.9	-33.3	-34.6
Write-back of/ (allowance for) impairment	-76.9	-132.8	4.1	21.6

- ☐ Impairment provision set aside of RM34.6 million (FY2011: RM33.3 million), due to expansion in loans portfolio by 11.3% (FY2011: 4.8%).
- ☐ Total impairment provision write back of RM23.1 mil from the CLO recoveries.

### FY2012: Net Profit After Taxation up 17.3%

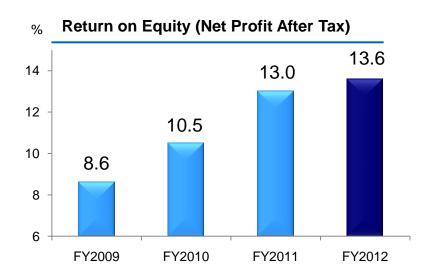


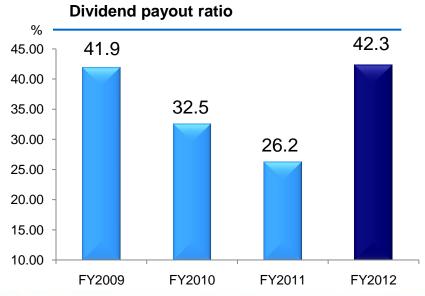
### **NPAT** and **EPS** by entities

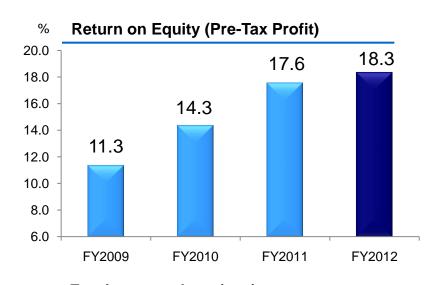
Legal Entities	FY2012		FY2011	
	NPAT RM mil	EPS sen	NPAT RM mil	EPS sen
ABMB	484.3	81	415.4	70
AIS	72.6	24	56.1	19
AIBB	38.9	10.66	45.7	12.52

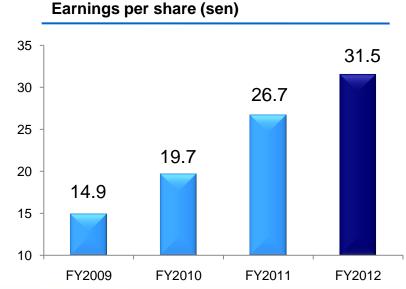
- ☐ 17.3% Y-o-Y growth over FY2011 to RM479.8 mil.
- □ 26.7% growth over 4<sup>th</sup> Quarter FY2011.
- □ Earnings per share rose to 31.5 sen in FY2012, compared with 26.7 sen, a year ago.

### 42.3% of Net Profits declared as Dividends - Payout Ratio on the rise

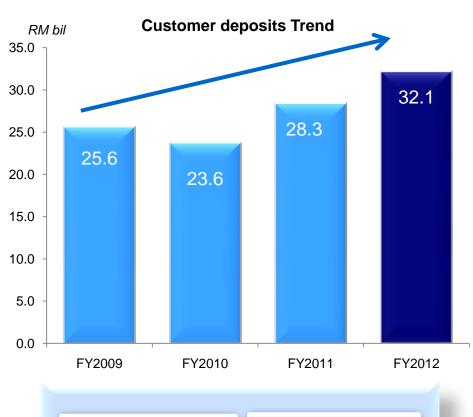


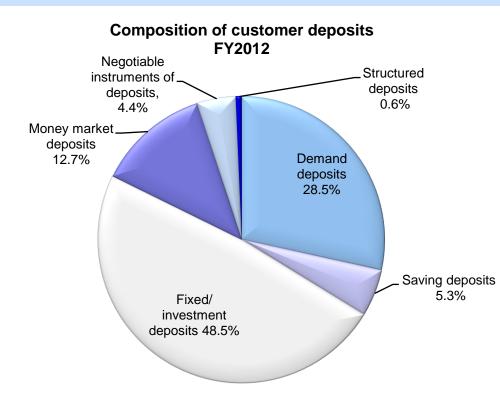






### 13.4% Growth in Customer Deposits, with CASA ratio at 33.8%

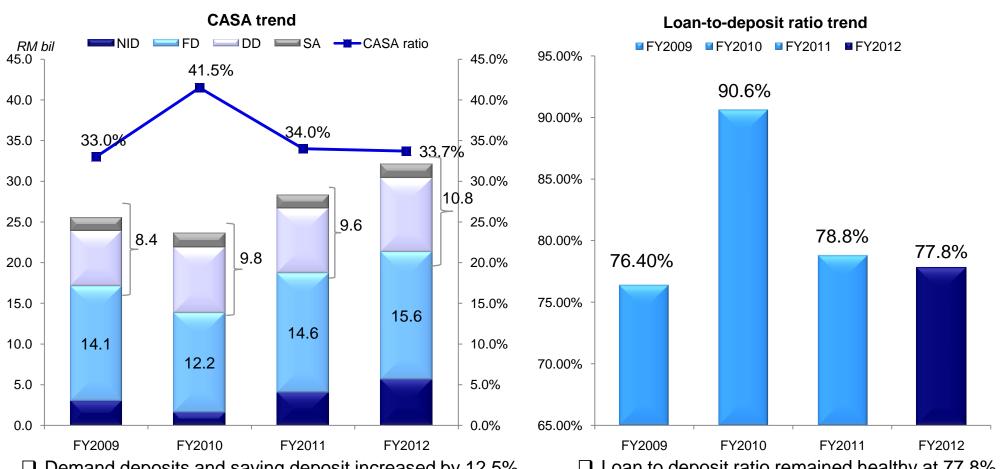






- □ Deposit growth of RM3.8 billion or 13.4%.
- ☐ Fixed deposits at RM15.6 billion, accounted for 48.5% of total deposits.

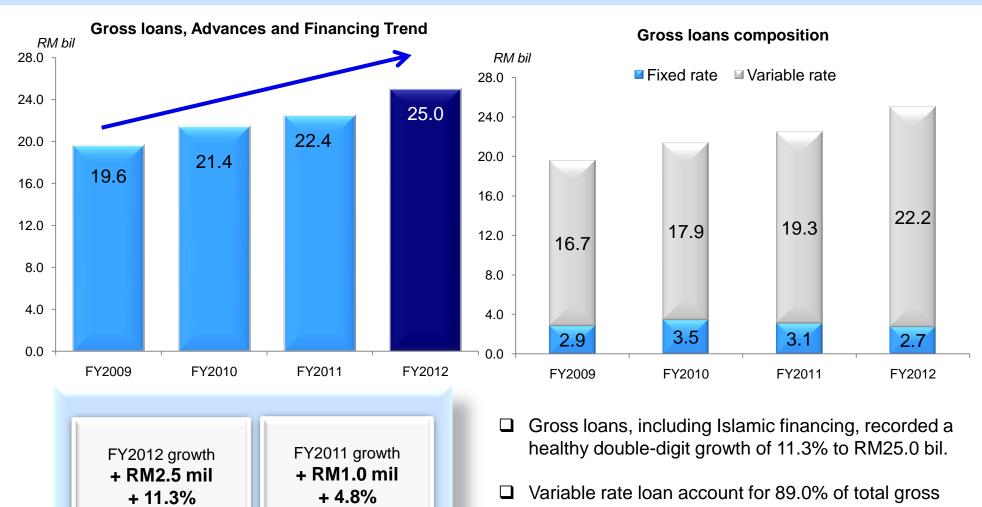
### Liquidity remains strong, with CASA ratio at 33.7%, and Loan-to-deposit ratio at 77.8%



- □ Demand deposits and saving deposit increased by 12.5% to RM10.8 bil in FY2012.
- ☐ Fixed deposits increased by 7.0%.

- □ Loan to deposit ratio remained healthy at 77.8% (FY2012).
- ☐ Deposits growth momentum maintained with growth at 13.4%

### Loans growth momentum has accelerated to 11.3%, highest growth rate in recent years

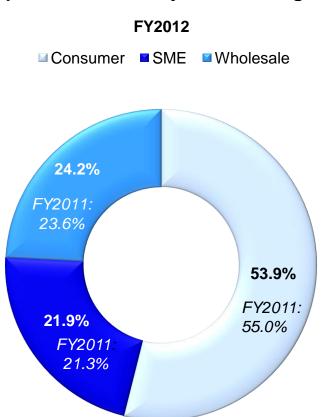


loans.



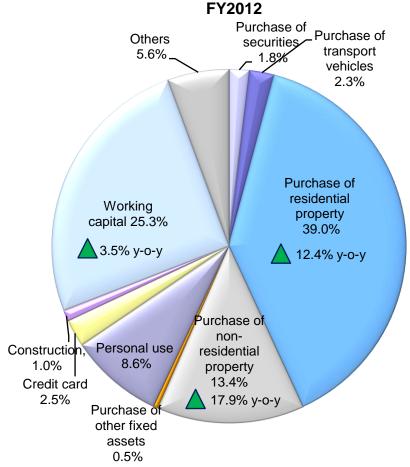
### Diversified Loans Portfolio – 54% Consumer & 22% from SME

### **Composition of loans by business segments**



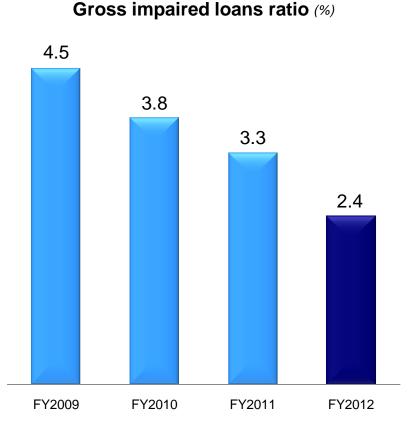
- ☐ 11.3% growth in gross loans.
- □ Consumer Banking accounts for 53.9% of total gross loans.

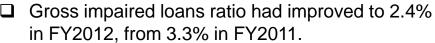
# Composition of loans by economic purposes



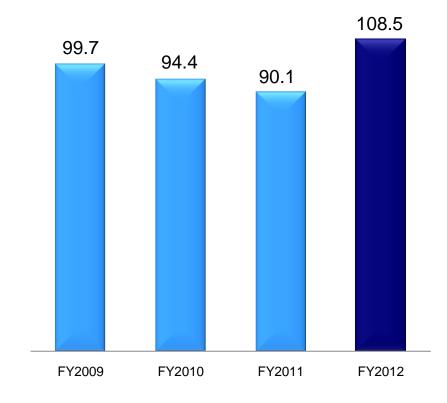
- ☐ Housing loans account for 39.0% of total loans.
- □ Housing loans expanded by RM1.1 billion or 12.4%.

### Asset quality continues to improve with disciplined approach in credit risk management and collection processes





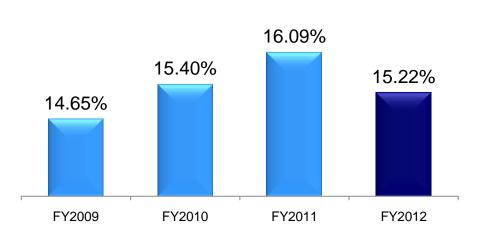
### Loan loss coverage (%)



- The loan loss coverage had risen to 108.5% in line with loan growth.
- The Group has set aside collective provisions under BNM's transitional provision for FRS139 adoption.

### Capital ratios remained strong to meet Basel III requirements

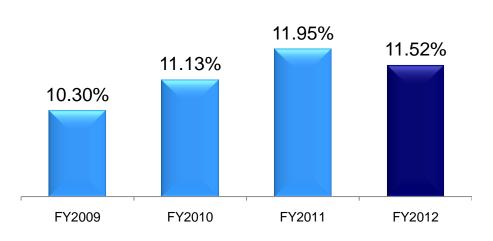
### **Risk Weighted Capital Ratio**



### **Capital Adequacy by Legal Entities**

Legal Entities	Core Capital	RWCR
ABMB	13.32%	13.76%
AIS	11.52%	13.36%
AIBB	56.65%	57.13%

### **Core Capital Ratio**



- □ Group RWCR at 15.22% with Core Capital Ratio at 11.52%.
- RWCR ratios also in compliance with Basel III requirements.
- ☐ Presently, only RM597.8 mil of capital is from Subordinated Bonds.

# **THANK YOU**

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