# The Preferred Bank of Business Owners

# Analyst Briefing 9MFY22

28 February 2022



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- Revenue & Profitablity
- Effective Risk Management

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## **9MFY22 Performance Highlights**

1	Revenue &	Revenue grew 3.2% y-o-y to RM1.42 billion				
	Profitability	<ul> <li>Net interest income grew 11.0% y-o-y, mainly from funding optimisation</li> </ul>				
		Net interest margin improved to 2.54% (+24 bps YTD)				
		<ul> <li>Excluding brokerage (pending disposal of Stockbroking business), client-based fee income grew 3.2% y-o-y</li> </ul>				
		Wealth management (+16.2% y-o-y) & FX sales/trade fees (+12.0% y-o-y)				
		<ul> <li>Cost to Income Ratio at 42.6%</li> <li>PPOP grew 1.1% y-o-y to RM812.2 million</li> </ul>				
		Net profit after tax grew 52.2% y-o-y to RM469.8 million				
		<ul> <li>Net profit after tax grew 52.2% y-o-y to RM469.8 million</li> </ul>				
2	Effective Risk Management	<ul> <li>Net profit after tax grew 52.2% y-o-y to RM469.8 million</li> <li>Net credit cost at 32.5 bps (including management overlays of 26.4 bps) [vs 91.3 bps in 9MFY21]</li> </ul>				
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2		<ul> <li>Net credit cost at 32.5 bps (including management overlays of 26.4 bps) [vs 91.3 bps in 9MFY21]</li> <li>Liquidity and capital positions remained strong</li> <li>Healthy funding, with CASA ratio at 50.0% (top end of the industry)</li> </ul>				

1

## Revenue up 3.2% y-o-y, NPAT up 52.2% y-o-y

Income Statement	9MFY21	9MFY22 RM mil	Y-o-Y Change Better / (Worse)	
	RM mil		RM mil	%
Net Interest Income	1,002.7	1,113.1	110.5	11.0%
Non-Interest Income	369.1	303.0	(66.1)	(17.9%)
Revenue	1,371.8	1,416.1	44.4	3.2%
OPEX	568.5	603.9	(35.4)	(6.2%)
Pre-Provision Operating Profit (PPOP)	803.2	812.2	9.0	1.1%
Net Credit Cost & Impairments	396.5	143.6	252.9	63.8%
- BAU	172.9	26.6	146.3	84.6%
- Management Overlays	223.6	117.0	106.5	47.7%
Pre-tax Profit	406.8	668.6	261.9	64.4%
Net Profit After Tax	308.7	469.8	161.1	52.2%

## Net interest income grew 11.0% y-o-y

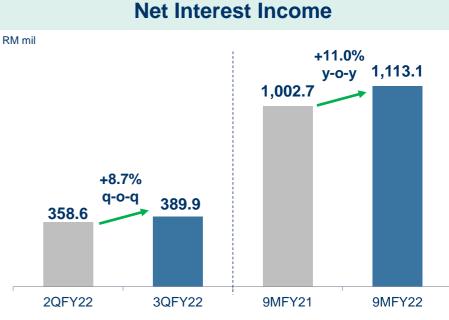
 a) Net interest income grew 11.0% y-o-y mainly driven by deposit optimisation and repricing of FDs post-OPR cuts:

#### Y-o-Y impact:



2.54%

**9MFY22** 



#### b) 9MFY22 NIM: 2.54% (+24bps vs FY21: 2.30%).



# **ALLIANCE BANK**

## Growth in wealth management, FX sales & trade fees

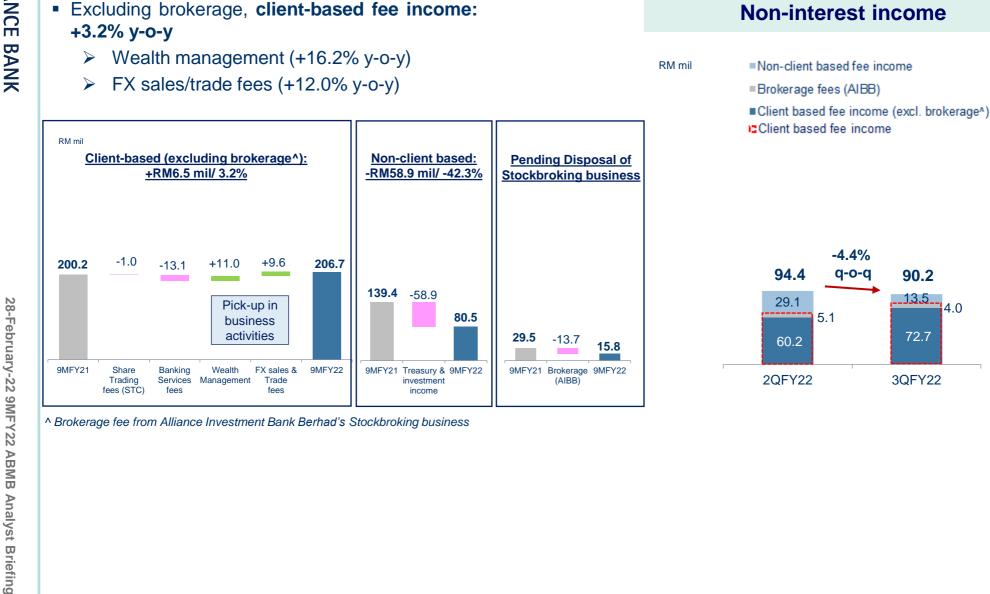
**Revenue &** 

**Franchise Development** 

90.2

72.7

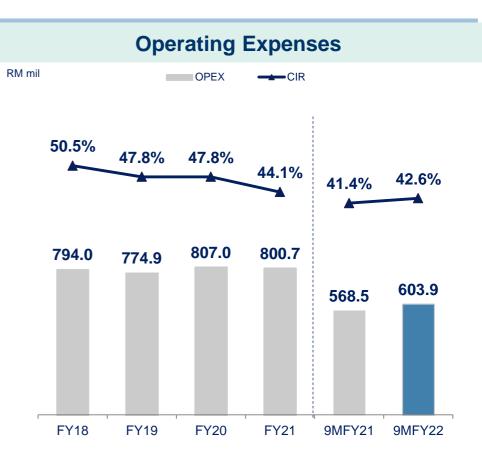
13.5



^ Brokerage fee from Alliance Investment Bank Berhad's Stockbroking business

#### **Cost to Income Ratio at 42.6%**

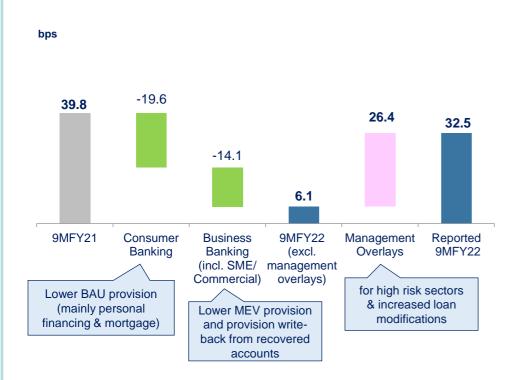
- a) Operating expenses up 6.2% y-o-y:
  - 40% of the increase: non-recurring transactional fees (investment bank) & collections incentive
  - 60% of the increase: recurring (investment in sales force & collections team expansion and IT expenses related to strategic initiatives)
- b) Cost to income ratio at 42.6% (guidance: within 44%)

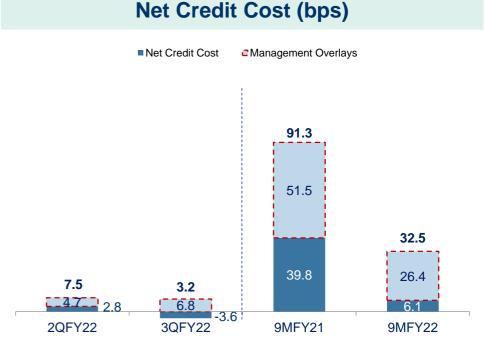


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## Net credit cost at 32.5bps (management overlays 26.4bps)

- a) 9MFY22 net credit cost at 32.5bps [vs 91.3 bps last year] (of which 26.4 bps or 81% for management overlays).
- b) BAU net credit cost lower by 33.7 bps y-o-y:





**Effective Risk** 

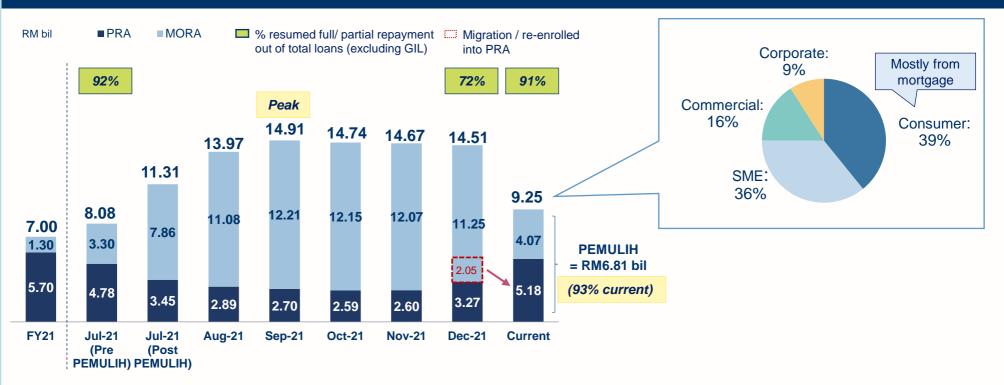
Management

c) FY22 net credit cost guidance: revising to <55 bps

#### Effective Risk Management

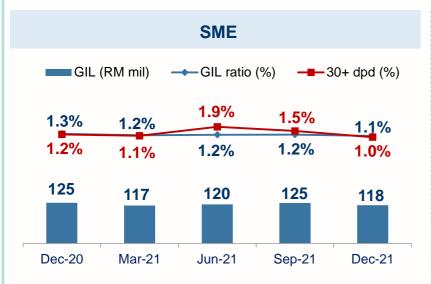
#### Financial assistance reduced RM5.4 billion q-o-q

#### Financial Assistance: RM9.25 billion (20.8% of loan book)

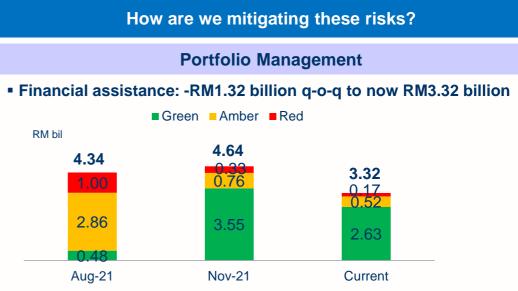


- a) Financial assistance: **-RM5.42 billion quarter-on-quarter** (of which -RM3.72 billion from Consumer)
- b) PEMULIH (graduated in Jan'22): 85% resumed repayment (vs 80% from Blanket Moratoria in Sep 2020)
- c) 91% of our customers making <u>full or partial repayment</u> (Pre-PEMULIH level: 92%)

#### **SME:** stable asset quality post moratorium



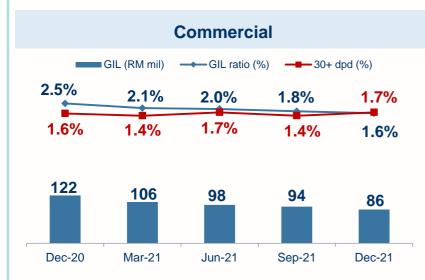
- SME: 97.9% current
- GIL ratio stable at 1.1% (no major impairment)
- **30+dpd** stabilised in Dec-21 (with PEMULIH enrolment)



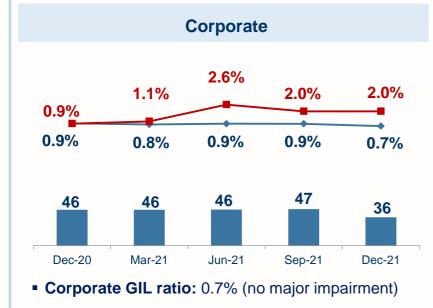
Note: Red/Amber/Green classification (reviewed on quarterly basis)

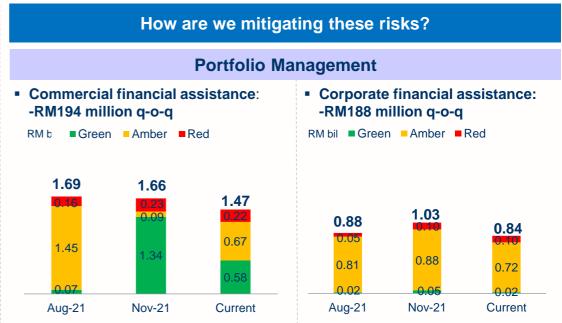
- Continue to provide assistance (if require further help) and actively engage customers on their latest business development.
- Continue to enhance early warning process:
  - Portfolio reviews
  - Closely monitor watchlist & delinquents individually
- Proactive remedial measures

#### **Commercial & Corporate: asset quality remained stable**



- Commercial GIL ratio: 1.6% (no major impairment)
- Slight uptick in 30+dpd to 1.7% (one account)



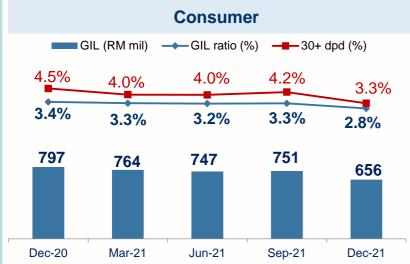


Note: Red/Amber/Green classification (reviewed on quarterly basis)

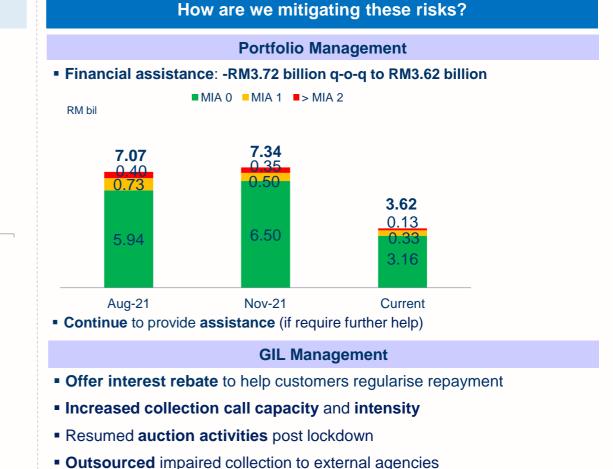
#### Improved early warning process:

- Portfolio reviews
- Closely monitor the watchlist individually
- For high-risk accounts:
  - > RMs in continuous contact, ready to extend assistance if needed
  - > De-risking actions: reducing exposure/line & obtain additional security
  - Management overlays

#### **Consumer: proactive mitigation actions to contain portfolio**



Lower GIL ratio & 30+dpd (Dec-21): due to accounts regularised (to performing), accounts closed after auction proceeds received and accounts written-off.



#### Origination

- Temporary policy tightening has been effective in maintaining the bookings quality during COVID
- Oct21: Recalibrated the duo score cutoff to single internal score with the suspension of CTOS service

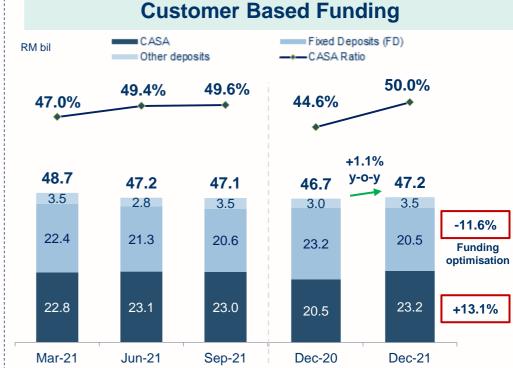
## Funding and loans continued to grow year-on-year

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a) Loans growth: +3.0% y-o-y

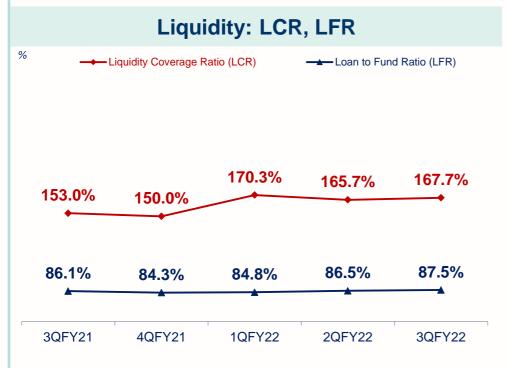
- SME: +9.1% y-o-y (mainly from TRRF & Term Loans)
- GCC: +8.2% y-o-y
- Consumer Banking: -1.8% / -RM434 mil y-o-y
  - Mortgage: -2.6% / -RM511 mil y-o-y
  - Personal Financing: -4.3% / -RM95 mil y-o-y



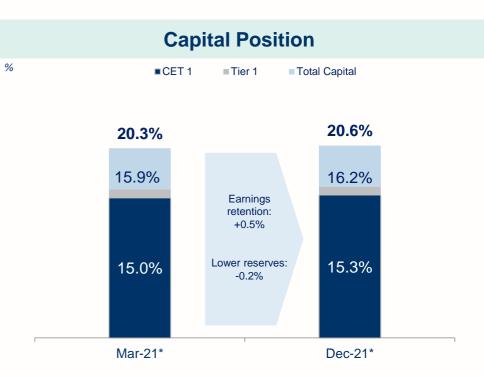
- a) Customer based funding: +1.1% y-o-y
- b) CASA grew RM2.7 bil (or 13.1%) y-o-y mainly from:
  - Alliance SavePlus: +RM1.4 bil y-o-y
  - Alliance@Work: +RM435 mil y-o-y
  - Other CASA: +RM0.8 bil y-o-y
- c) CASA ratio improved further to 50.0%

## Liquidity and capital position remain strong

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- a) Liquidity coverage ratio (LCR): 167.7% (industry\*: 153.7%)
- b) Loan to fund ratio: 87.5% (industry\*: 81.2%)
- c) Net stable funding ratio (NSFR): 122.7%



- a) Strong capital position (even without transitional arrangement)
- b) Stable capital levels will continue to support future business expansion

\* Capital ratios without transitional arrangement [with transitional arrangement: CET 1 ratio: 16.5%, Tier 1 ratio: 17.5% & Total Capital ratio: 21.7%].

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## **2** Going Forward

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- Sustainability

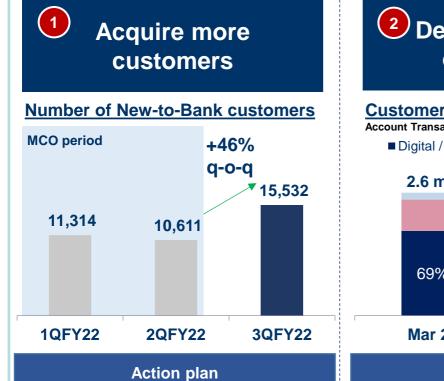
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## Accelerated progress post-lifting of MCO

FY22 Strategic Priorities: Progress Updates

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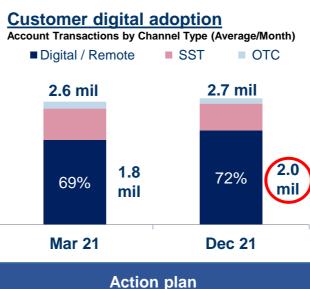
#### **SME & Commercial banking:**

- Continue to leverage on government capital guarantee schemes
- Continue effort on digital marketing & roll out tactical campaign

#### Consumer banking:

- Digital acceleration & Channel expansion
  - +1,000 account opening per month for e-KYC CASA account opening





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#### **Dual relationship Business Owners :**

- Acquired >4,000 new business owners YTD
  - Rolled out Universal Bankers in 20 branches so far (co-locating with SME centres), aiming to reach 30 branches for FY2022
  - Launched marketing campaign to accelerate acquisition

#### Gain efficiencies

#### Lean branch

(3)



- Piloted Virtual Service Counter (VSC) at CP Tower and Shah Alam branch in Dec 2021 to handle noncash transaction:
  - ✓ More than 90% of customers who used VSC had positive feedback
  - ✓ Similar turnaround time between Face-to-Face tellers against VSC

## **Sustainability Updates**

Sustainability Achievements in the key priorities areas to achieve FY2025 Topline Goals						
	Key Priorities	Achievements	What's Next			
Driving Sustainability (Environment)	Implement ESG practices in our business strategy and operations	<ul> <li>Enhanced climate risk management via         <ul> <li>Sustainability Framework</li> <li>Risk identification tools based on Climate Change and Principle-based Taxonomy ("CCPT")</li> <li>ESG Risk Acceptance Criteria ("RACs") for 5 sectors</li> </ul> </li> <li>Enhanced capabilities/governance         <ul> <li>Sustainability governance &amp; Training</li> <li>ESG KPIs for senior management</li> <li>Improved disclosure - sustainability microsite</li> </ul> </li> </ul>	Carbon emissions reduction plan for Scope 1 & Scope 2 emissions			
ing Sustainal	Provide sustainable financing opportunities to customers	RM1.6B in sustainable business achieved	New sustainable financing and investment propositions			
Driv	3 Help customers adopt sustainable practices	<ul> <li>Sustainability Assistance Program for businesses (with Bursa and Malaysian Green Technology and Climate Change Corporation ("MGTC")</li> </ul>	<ul> <li>Expansion of offerings via partnership with United Nations Global Compact ("UNGC")</li> <li>Upcoming webinars with partners</li> </ul>			
unities	Empower SMEs via education, upskilling and financing	<ul> <li>EcoBiz Challenge reached &gt;5k students</li> <li>20-week development and mentoring of green social businesses is underway</li> </ul>	Announcement of winners of the EcoBiz Challenge			
Empowering Communities (Social)	<sup>5</sup> Promote financial literacy to vulnerable communities	<ul> <li>AEIOU program reached &gt;130k children</li> <li>Ringgit My Way achieved 300k engagement</li> <li>Economic Empowerment Program (EEP) assisted 80% of participants to increase income/start a business</li> </ul>	Launch of EEP 2.0			
Empo	6 Support digital transformation via digital solutions	<ul> <li>BizSmart Solutions portal generated &gt;1400 new business referrals</li> <li>Digital SME platform for online financing applications</li> </ul>	Expansion of digital solutions for customers			

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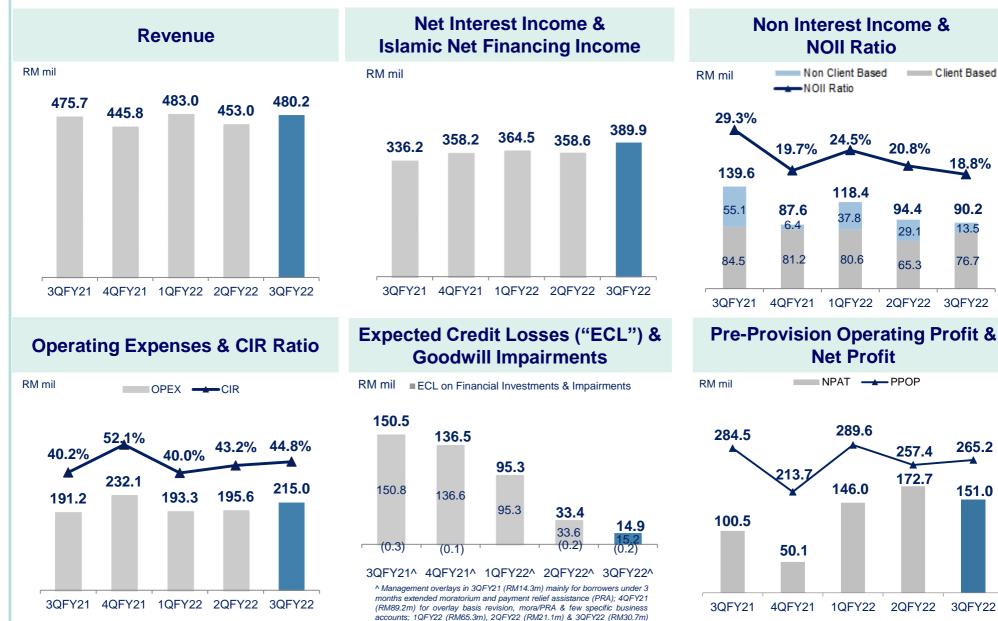
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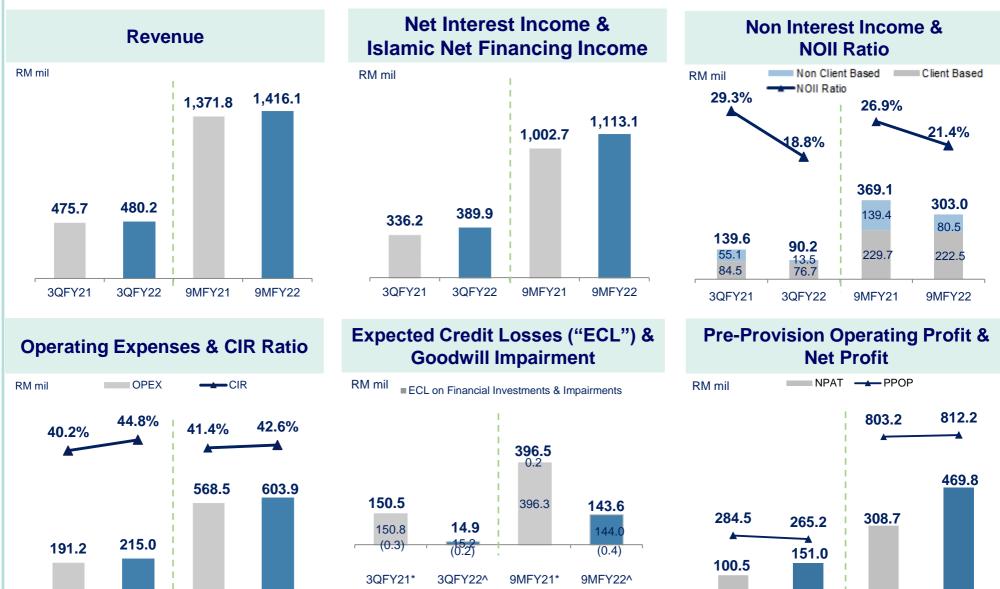
## 3QFY22 NPAT grew 50.3% y-o-y to RM151.0 mil



Income Statement	2QFY22 RM mil	3QFY22 RM mil	Q-o-Q Change Better / (Worse)	
			RM mil	%
Net Interest Income	274.1	294.8	]	
Islamic Net Financing Income	84.5	95.2	31.3	8.7%
Islamic Non-Financing Income	6.9	11.7	(4.1)	(4.4%)
Non-Interest Income	87.5	78.5	] (,	(,)
Net Income*	453.0	480.2	27.2	6.0%
OPEX	195.6	215.0	(19.3)	(9.9%)
Pre-Provision Operating Profit (PPOP)	257.4	265.2	7.9	3.1%
Net Credit Cost	33.6	15.2	18.4	54.9%
Expected Credit Losses on Financial Investments	(0.2)	(0.2)	0.1	50.3%
Pre-tax Profit	224.0	250.3	26.4	11.8%
Net Profit After Tax	172.7	151.0	(21.7)	(12.6%)

- **Revenue** grew by 6.0% q-o-q:
  - Net interest income: +RM31.3mil or 8.7% q-o-q mainly due to reversal of interest in suspense and lower modification loss.
  - > Non-interest income: -RM4.1mil q-o-q:
    - ✓ Higher client based fee income (+RM11.5mil)
    - ✓ Lower treasury & investment income (-RM15.6mil)
- Operating expenses higher by RM19.3mil mainly from higher professional fees and IT expenses.
- Pre-provision Operating Profit (PPOP) grew 3.1% q-o-q to RM265.2mil.
- Net credit cost improved by RM18.4mil mainly due to lower BAU net credit cost.
- Net profit after tax declined by RM21.7mil as a result of Cukai Makmur tax accrual in 3QFY22.

## 9MFY22 NPAT grew 52.2% y-o-y to RM469.8 million



\* 1QFY21 included management overlays of RM58.2m for high risk sector; 2QFY21 (RM151.1m) & 3QFY21 (RM14.3m) mainly for borrowers under 3 months extended moratorium and payment relief assistance (PRA) ^ 1QFY22 (RM65.3m), 2QFY22 (RM21.1m) & 3QFY22 (RM30.7m) incorporate habitual delinquency and PEMULIH moratorium.

3QFY21

3QFY22

**9MFY21** 

**9MFY22** 

**3QFY22** 

3QFY21

**9MFY21** 

**9MFY22** 

Income Statement	3QFY21	3QFY22	Y-o-Y Change Better / (Worse)	
	RM mil	RM mil	RM mil	%
Net Interest Income	253.2	294.8	]	
Islamic Net Financing Income	83.0	95.2	- 53.8	16.0%
Islamic Non-Financing Income	10.2	11.7	49.3)	(35.3%)
Non-Interest Income	129.3	78.5		
Net Income*	475.7	480.2	4.5	0.9%
OPEX	191.2	215.0	(23.8)	(12.4%)
Pre-Provision Operating Profit (PPOP)	284.5	265.2	(19.3)	(6.8%)
Net Credit Cost	150.8	15.2	135.6	89.9%
Expected Credit Losses on Financial Investments	(0.3)	(0.2)	(0.0)	(9.4%)
Pre-tax Profit	134.0	250.3	116.3	86.8%
Net Profit After Tax	100.5	151.0	50.6	50.3%

- **Revenue** grew marginally by 0.9% y-o-y:
  - Net interest income: +RM53.8mil, thanks to lower funding cost due to better deposit mix from CASA growth and FDs repricing.
  - > Non-interest income: -RM49.3mil y-o-y:
    - ✓ Lower client based fee income (-RM7.8mil)
    - Lower treasury & investment income (-RM41.5mil)
- Higher operating expenses by RM23.8mil, mainly from higher professional fees and personnel expenses.
- Pre-provision Operating Profit (PPOP) declined by 6.8% y-o-y to RM265.2mil.
- Net credit cost improved to 3.2 bps in 3QFY22 (vs 3QFY21: 35.9 bps) mainly due to lower BAU net credit cost.
- Net profit after tax for the quarter grew by 50.3% y-o-y mainly due to lower net credit cost.

Income Statement	9MFY21	9MFY22 RM mil	Y-o-Y Change Better / (Worse)	
	RM mil		RM mil	%
Net Interest Income	749.3	845.5	]	
Islamic Net Financing Income	253.3	267.6	110.5	11.0%
Islamic Non-Financing Income	27.5	34.5	) (66.1)	(17.9%)
Non-Interest Income	341.6	268.5		(111070)
Net Income*	1,371.8	1,416.1	44.4	3.2%
OPEX	568.5	603.9	(35.4)	(6.2%)
Pre-Provision Operating Profit (PPOP)	803.2	812.2	9.0	1.1%
Net Credit Cost	396.3	144.0	(252.3)	(63.7%)
Expected Credit Losses on Financial Investments	0.2	(0.4)	0.6	>100%
Pre-tax Profit	406.8	668.6	261.9	64.4%
Net Profit After Tax	308.7	469.8	161.1	52.2%

- Revenue grew by 3.2% y-o-y:
  - Net interest income: +RM110.5mil, thanks to lower funding cost due to better deposit mix from CASA growth and FDs repricing.
  - Non-interest income: -RM66.1mil y-o-y:
    - ✓ Lower client based fee income (-RM7.2mil)
    - Lower treasury & investment income (-RM58.9mil)
- Higher operating expenses by RM35.4mil, mainly from higher personnel expenses, professional fees and IT expenses.
- Pre-provision Operating Profit (PPOP) grew by 1.1% y-o-y to RM812.2mil.
- Net credit cost improved to 32.5 bps in 9MFY22 (vs 9MFY21: 91.3 bps) mainly due to lower BAU net credit cost and management overlays.
- Net profit after tax grew by 52.2% y-o-y mainly driven by higher net interest income and lower net credit cost.

Polonoo Shoot	Sep 21	Dec 21	Q-o-Q Change	
Balance Sheet	RM bil	RM bil	RM bil	%
Total Assets	59.5	59.4	(0.1)	(0.2%)
Treasury Assets*	12.3	11.5	(0.8)	(6.4%)
Net Loans	42.9	43.5	0.7	1.5%
Customer Based Funding <sup>+</sup>	47.1	47.2	0.1	0.2%
CASA Deposits	23.0	23.2	0.3	1.2%
Shareholders' Funds	6.4	6.4	(0.0)	(0.5%)
Net Loans Growth (y-o-y)	-0.4%	2.8%		
CASA Deposits Growth (y-o-y)	14.1%	13.1%		
Customer Based Funding⁺ Growth (y-o-y)	-4.7%	1.1%		

- **Net loans** grew by 1.5% q-o-q:
  - > SME loans: +3.6% q-o-q due to higher loan growth from Targeted Relief & Recovery Facility (TRRF) and Term Loan.
  - **Consumer loans:** +0.4% g-o-g mainly from Share Margin Financing and Personal Financing.
  - > GCC loans: +1.8% q-o-q mainly due to drawdown from few commercial accounts.
- Customer based funding remained stable q-o-q:
  - Reduction in fixed deposits (-RM0.1bil) q-o-q as part of our efforts to optimize funding, offset by growth in CASA (+RM0.3bil).
- Liquidity coverage ratio: 167.7% (vs 165.7% in Sep 2021; industry: 153.7%^).

#### Notes:

- \* Treasury assets comprise financial assets (FVOCI, FVTPL, AMC) & derivative financial assets
- \* Customer based funding = CASA + Fixed Deposits + Money Market Deposits + Retail Negotiable Instrument of Deposits + Structured Investments
- ^ BNM Monthly Statistical Bulletin Dec 2021

Palanaa Shaat	Mar 21	Dec 21	YTD Change	
Balance Sheet	RM bil	RM bil	RM bil	%
Total Assets	60.7	59.4	(1.3)	(2.1%)
Treasury Assets*	13.1	11.5	(1.6)	(12.1%)
Net Loans	43.2	43.5	0.3	0.7%
Customer Based Funding⁺	48.7	47.2	(1.5)	(3.2%)
CASA Deposits	22.8	23.2	0.4	1.9%
Shareholders' Funds	6.3	6.4	0.1	2.3%
Net Loans Growth (y-o-y)	0.3%	2.8%		
CASA Deposits Growth (y-o-y)	25.7%	13.1%		
Customer Based Funding⁺ Growth (y-o-y)	-0.4%	1.1%		

- Net loans grew by 0.7% YTD:
  - SME loans: +5.4% YTD due to drawdown from Targeted Relief & Recovery Facility (TRRF) and Portfolio Guarantee Term Loan (PGTL).
  - Consumer loans: -0.9% YTD mainly from mortgage portfolio.
- Customer based funding declined by 3.2% YTD:
  - Reduction in fixed deposits (-RM1.9bil) and money market deposits (-RM0.5bil) YTD as part of our efforts to optimize funding, <u>while</u>
  - CASA grew 1.9% YTD, mainly driven by SavePlus (+RM499mil).
  - Liquidity coverage ratio: 167.7% (vs 150.0% in Mar 2021; industry: 153.7%^).

#### <u>Notes</u>: \* Tree

- \* Treasury assets comprise financial assets (FVOCI, FVTPL, AMC) & derivative financial assets
- <sup>+</sup> Customer based funding = CASA + Fixed Deposits + Money Market Deposits + Retail Negotiable Instrument of Deposits + Structured Investments
- ^ BNM Monthly Statistical Bulletin Dec 2021

28-February-22 9MFY22 ABMB Analyst Briefing

Palanaa Shaat	Dec 20	Dec 21	Y-o-Y Change	
Balance Sheet	RM bil	RM bil	RM bil	%
Total Assets	58.8	59.4	0.6	1.0%
Treasury Assets*	12.7	11.5	(1.2)	(9.2%)
Net Loans	42.4	43.5	1.2	2.8%
Customer Based Funding⁺	46.7	47.2	0.5	1.1%
CASA Deposits	20.5	23.2	2.7	13.1%
Shareholders' Funds	6.4	6.4	(0.0)	(0.5%)
Net Loans Growth (y-o-y)	-1.6%	2.8%		
CASA Deposits Growth (y-o-y)	17.5%	13.1%		
Customer Based Funding⁺ Growth (y-o-y)	-1.0%	1.1%		

- Net loans grew by 2.8% y-o-y:
  - SME loans: +9.1% y-o-y due to higher loan growth from Targeted Relief & Recovery Facility (TRRF) and Term Loan.
  - Consumer loans: -1.8% y-o-y mainly from Mortgage (-2.6%) and Personal Financing (-4.3%), offset by Share Margin Financing (+25.2%).
  - GCC loans: +8.2% y-o-y mainly due to higher drawdown from several major accounts.
- Customer based funding grew by 1.1% y-o-y:
  - Fixed deposits: -11.6% y-o-y as part of our efforts to optimize funding, <u>while</u>
  - CASA deposits grew 13.1% y-o-y mainly driven by SavePlus (+RM1.4bil) & other CASA (+RM1.3bil).
- Liquidity coverage ratio: 167.7% (vs 153.0% in Dec 2020, industry: 153.7%^).

#### Notes:

- \* Treasury assets comprise financial assets (FVOCI, FVTPL, AMC) & derivative financial assets
- <sup>+</sup> Customer based funding = CASA + Fixed Deposits + Money Market Deposits + Retail Negotiable Instrument of Deposits + Structured Investments
- ^ BNM Monthly Statistical Bulletin Sep 2021

9MFY22

10.0%

30.3sen

RM4.14

2.54%

21.4%

42.6%

43.5

47.2

32.5

2.0%

1.3%

127.0%

50.0%

P		Financial Ratios	
ALLIANCE BANK	Shareholder Value	Return on Equity	
NCE		Earnings per Share	
BA		Net Assets per Share	
NK		Net Interest Margin	
	Efficiency	Non-Interest Income Ratio	
		Cost to Income Ratio	
	Balance Sheet Growth	Net Loans (RM bil)	
		Customer Based Funding (RM bil)	
	Asset Quality	Period End net credit cost (basis points)	
N		Gross Impaired Loans Ratio	
28-Fe		Net Impaired Loans Ratio	
bruar		Loan Loss Coverage Ratio^	
y-22		CASA Ratio	
9MF\	Liquidity	Loan to Deposit Ratio	
28-February-22 9MFY22 ABMB		Loan to Fund Ratio	
		Liquidity Coverage Ratio	
Þ		Common Equity Tior 1	

93.8% 94.7% 95.9% 93.8% 95.9% 86.1% 86.5% 87.5% 86.1% 87.5% 167.7% 167.7% 153.0% 165.7% 153.0% **Common Equity Tier 1** 16.3% 17.1% 16.5% 16.3% 16.5% **Capital Ratio Tier 1 Capital Ratio** 17.3% 18.0% 17.5% 17.3% 17.5% **Total Capital Ratio** 21.7% 22.3% 21.7% 21.7% 21.7% Note: ^ Loan Loss Coverage includes Regulatory Reserve provision [excluding Regulatory Reserve: 121.7% at 3QFY22 (vs. 106.4% at 2QFY22)

3QFY21

6.4%

6.5sen

RM4.16

2.26%

29.3%

40.2%

42.4

46.7

35.0

2.5%

1.8%

101.1%

44.6%

2QFY22

11.0%

11.2sen

RM4.16

2.47%

20.8%

43.2%

42.9

47.1

7.5

2.3%

1.7%

111.1%

49.6%

3QFY22

9.6%

9.8sen

RM4.14

2.66%

18.8%

44.8%

43.5

47.2

3.2

2.0%

1.3%

127.0%

50.0%

9MFY21

6.6%

19.9sen

RM4.16

2.23%

26.9%

41.4%

42.4

46.7

91.3

2.5%

1.8%

101.1%

44.6%

Capital

# Thank You.

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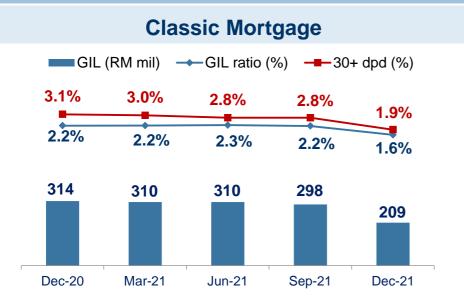
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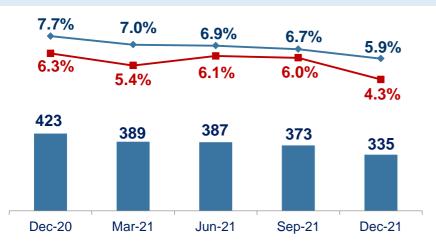
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#### **SME** 1.9% 1.5% 1.2% 1.3% 1.<u>1</u>% 1.**Ž%** 1.2% 1.2% 1.1% 1.0% 120 125 125 117 118 Dec-20 Mar-21 Jun-21 Sep-21 Dec-21

Alliance ONE Account



**Personal Financing** 

